



MATERIALS & STAFF TRAINING AVAILABLE

ORDER PAINTCARE EDUCATIONAL MATERIALS FREE OF CHARGE

The start of the year is a good time to request additional public education materials. State law requires that all Vermont retailers (not just those that are paint drop-off sites) provide their customers with information about the program and how paint is managed. PaintCare has developed the materials, ensured they meet the state's requirements, and provide them free of charge to all paint retailers.

PaintCare makes available brochures, minicards (shown at right), and 8.5"x11" posters that can be placed at the paint department or at check-out. To view these items, as well as factsheets for painting contractors or our large volume pickup service, please visit our [website](http://www.paintcare.org/vermont) (www.paintcare.org/vermont). You can place an order for materials by downloading an order form, calling (855) PAINT09, or just send an email to info@paintcare.org. (An order form was included in the "starter packet" of materials mailed to paint retailers when the Vermont PaintCare Program began last May.)



SIGNS

In addition to printed materials, PaintCare offers a variety of free signs for retailers who serve as paint drop-off sites:

"PaintCare Partner" signs (shown at right) help promote the program to the public.

"Acceptable Products" signs are helpful when explaining the program to staff or the public.

"No Dumping" signs are intended for the outdoors to discourage people from leaving materials when the site is closed.

"Please Wait for Assistance" signs if your location prefers that the public wait to let staff know what they would like to drop off, before they start to bring in their paint.

Signs are available in small or large sizes. To request these or special order signs about the program, please contact Vermont Program Manager John Hurd at jhurd@paint.org or (802) 245-4821.



TRAINING FOR STAFF AT PAINT DROP-OFF SITES

Employees at drop-off sites who accept paint from the public and place it in collection bins—whether new hires or long-term staff—should be properly trained in managing the paint. All staff are offered training when a paint retailer first becomes a drop-off site.

New staff can train themselves using the "Site Training" section of the site binder, or they can be trained by a store manager or supervisor. This training ensures that staff know which products are acceptable, how to safely pack the paint bins, and helps them answer questions from customers interested in paint recycling, such as "what happens to the paint after I drop it off?" After training is completed, it should be recorded by a supervisor in the "Training Record Sheet" also located in the site binder.

The Vermont Program Manager is available to train new staff or to provide an annual employee "refresher training" at drop-off sites that request it. We also offer replacement site program binders, as needed. To request an in-person training or a new binder, contact John Hurd at jhurd@paint.org or (802) 245-4821.



SPOTLIGHT ON COATINGS: TWO-COMPONENT PRODUCTS

Some specialty coatings are known in the paint industry as "2K" or two component (K comes from the German word for component). These coatings are usually epoxy coatings, but some are urethanes. These coatings are not part of the PaintCare program. The PaintCare fee does not apply to them when they are sold, and they are not accepted at paint drop-off sites.

They are always sold in two separate containers. Just prior to use, they are mixed together to start a chemical reaction. Part A is usually the larger part consisting of a resin, and Part B is the smaller part, serving as a catalyst which speeds up the curing of the resin. (Sometimes the Part A and Part B are reversed.) Usually these paints are used when extra-high durability is required or when the surface being painted will be exposed to constant moisture or spills (such as a garage floor). The timeframe in which the mixed components can be applied is relatively short (sometimes called the "pot life"). If the mixed coating is not used, it will harden in the container.

Note that a few coatings are sold with a second container of inert additives to create textures, such as sand which can prevent slipping in a floor paint. These types of coatings, even though they are also packaged in separate containers, are not excluded; they are part of the PaintCare program and are accepted at drop off sites.

For a complete list of PaintCare products accepted at drop-off sites, visit our [website](http://www.paintcare.org/products-we-accept) (www.paintcare.org/products-we-accept).

CONTACT

John Hurd
Vermont Program Manager
(802) 245-4821
jhurd@paint.org

PaintCare Inc.
1500 Rhode Island Ave NW
Washington, DC 20005
www.paintcare.org