

New York Paint Stewardship Program July 1, 2023 – June 30, 2024 Report

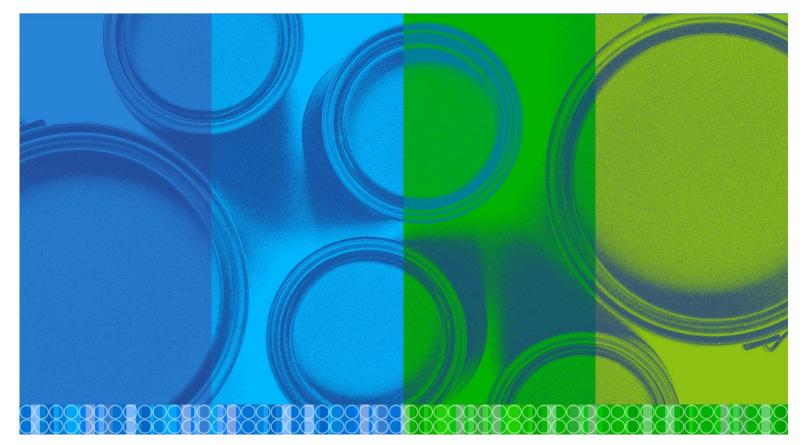
Submitted To

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Executive Summary

NEW YORK PAINT STEWARDSHIP LAW

PaintCare is the representative stewardship organization for the New York Paint Stewardship Program codified in New York State Environmental Conservation Law, Article 27: Collection, Treatment and Disposal of Refuse and Other Solid Waste, Title 20: Postconsumer Paint Collection Program. The New York program began May 2022.

The broad goals of the program are for paint manufacturers to implement and manage the finances of a statewide paint stewardship program to reduce the generation of postconsumer paint, promote using up leftover paint, and facilitate the recycling and proper disposal of unwanted postconsumer paint. The program aims to increase opportunities to properly manage leftover paint, offer cost-saving opportunities to local governments, and manage the paint collected in an environmentally and economically sound manner.

PROGRAM HIGHLIGHTS

Drop-Off Sites. The program had 334 year-round paint drop-off sites at the end of the report period; 301 were paint retailers, representing 25.5% of likely paint retail participants. The remaining sites included eight household hazardous waste (HHW) facilities, eight transfer stations, nine reuse stores, four recycling centers, two paint recyclers, one landfill, and one public works facility.

The program also managed paint from supplemental drop-off sites that included two seasonal HHW facilities, 116 HHW events, one seasonal transfer station, one public works facility, three sites that accepted paint for part of the report period, 25 paint-only events, and five New York Department of Environmental Conservation (DEC) Clean Sweep events.

During the report period, 99.3% of New York residents lived within 15 miles of a drop-off site.

PaintCare also managed paint from five drop-off sites in New York City operated by the City's Department of Sanitation (DSNY). While these sites were open to the public, they were not counted as PaintCare drop-off sites and were not included in the convenience analysis as described later in this report. We refer to these sites as "special sites" throughout this report.

Services. The program provided 304 direct pickups from businesses and others that had either (1) accumulated more than 100 gallons of paint (considered large volume pickups or LVPs) at their locations, or (2) were categorized as small quantity hazardous waste generators (SQG) or large quantity hazardous waste generators (LQG). The program serviced two locations set up as recurring large volume pickup (RLVP) sites.

PaintCare also partnered with five HHW door-to-door (D2D) collection programs.

Paint Collection Volume. The program collected 701,367 gallons of postconsumer paint.

Paint Processing. Latex paint was 77% of the paint processed: less than one percent was reused, 83% was made into recycled-content paint, 6% was processed for energy recovery, and 10% was landfilled. Oil-based paint was 23% of the paint processed: less than one percent was reused, 3% was made into recycled-content paint, 96% was processed for energy recovery, and 1% was incinerated.

Revenue and Expenses. The program was financed through a fee on new paint sales: 45 cents on small containers, 95 cents on medium containers, and \$1.95 on large containers. Approximately 24.2 million gallons of architectural paints were sold in the state and the program collected \$17,104,134 in revenue from these sales.

Expenses, including paint transportation and processing, communications, staffing, and administration were \$11,053,902. The program ended the report period with net assets of \$14,733,483. The total program cost per gallon of paint collected was \$15.76.

Paint Recovery Rate. The recovery rate—the volume of postconsumer paint collected divided by the volume of new paint sales in the same period—was 2.9%.

Communications. Public outreach activities included the distribution of point-of-sale print materials, fact sheets, and signage, as well as messaging delivered via print ads, direct mail, television, digital ads, streaming audio, billboards, radio, social media, and online video. PaintCare team members exhibited at dozens of expos across the state providing program information, including numerous home and garden shows, as well as conferences for municipal officials and recycling professionals.

Operations. PaintCare staff visited hundreds of paint retailers, reuse operations, and municipalities throughout the state in an ongoing effort to establish a network of convenient drop-off sites for leftover paint. Since submittal of the previous fiscal year annual report, an additional 41 retailers joined PaintCare's statewide drop-off network, resulting in a year-to-year increase of nearly 40,000 gallons recovered from retail locations. Three additional reuse stores also joined the drop-off program. All locations that elected to voluntarily serve as a drop-off site for PaintCare were provided with in-person training regarding programeligible materials. Reusable bins were made available to retail sites to store paint awaiting pickup and subsequent transport to processing facilities.

PROGRAM PLAN AND ANNUAL REPORT

The state's paint stewardship law required the approval of a program plan prior to the start of the program. Program plans and annual reports are available on PaintCare's website.

Section 1. Paint Collection and Transportation

Annual Report Statutory Citation

Paragraph 1 of Section 27-2005 requires PaintCare to submit an annual report that includes, in relevant part:

(a) A detailed description of the methods used to collect, transport and process postconsumer paint in the state including detailing collection methods made available to consumers and an evaluation of the program's collection convenience.

A. DROP-OFF SITES AND SERVICES

The overall goal of the program is to increase recycling opportunities for households, businesses, and others with leftover paint. All suitable locations were invited to participate as paint drop-off sites, provided they meet the program's operational requirements. PaintCare partners with paint retailers, hardware stores, lumber centers, material reuse stores, household hazardous waste programs, solid waste facilities (e.g., transfer stations, recycling centers, landfills), and other site types to serve as paint drop-off sites.

The program's drop-off sites and services are summarized in the following tables. PaintCare considers a site (including events) as year-round if it was open at least one day per month in the reporting year or if it is a new site and the site plans to be open at least one day per month going forward.

Sites that are open less frequently are considered supplemental sites. Sites that stopped participating in the program during the year are listed as "partial year." All sites and HHW door-to-door collection program sponsors are listed in the appendix. (Note: Fiscal year 2022 covers the two months from May 1, 2022, through June 30, 2022; the subsequent fiscal years include twelve months from July 1 through June 30.)

Site Type	FY22	FY23	FY24
Household Hazardous Waste Facility	6	8	8
Landfill	0	1	1
Other Site	0	1	1
Paint Recycler	1	2	2
Paint Retailer	218	264	301
Recycling Center	1	3	4
Reuse Store	5	6	9
Transfer Station	2	8	8
Total Sites	234	294	334

YEAR-ROUND DROP-OFF SITES

SUPPLEMENTAL DROP-OFF SITES

Site Type	FY22	FY23	FY24
Household Hazardous Waste Event Site/Number of Events	23/28	81/152	75/116
Household Hazardous Waste Facility (Seasonal)	2	2	2
Other Event Site (DEC Clean Sweep)/Number of Events	4/4	11/11	5/5
Other Site	0	1	1
PaintCare Event Site/Number of Events	0/0	3/3	0/0
Paint-Only Event (Non-PaintCare) Site/Number of Events	0/0	12/14	22/25
Paint Retailer (Partial Year)	0	2	3
Reuse Store (Partial Year)	0	2	0
Transfer Station (Seasonal)	0	1	1
Total Sites	29	115	109

SPECIAL SITES (NON-PAINTCARE)

Site Type	FY22	FY23	FY24
DSNY Special Waste Site	5	5	5

SERVICES

Site/Service Type	FY22	FY23	FY24
Direct Pickup Site/Number of Pickups	49/50	340/368	275/304
Recurring Large Volume Pickup Site	0	0	2
HHW Door-to-Door Collection Program	5	5	5

The program's drop-off sites and services are described below.

Household Hazardous Waste Programs. PaintCare partners with household hazardous waste programs – either directly or indirectly—to cover the costs of their paint collection bins, transportation, processing and in some cases additional on-site paint management activities. HHW programs are typically good program

partners because they have an existing customer base and provide an "all-in-one" HHW drop-off opportunity.

Paint Retailers. At the end of the report period, PaintCare identified 1,560 paint retailers—including paint, hardware, and home improvement stores—with 1,180 considered potential paint retail drop-off sites. This number may change from year to year as stores open and close. PaintCare does not consider a store to be a potential drop-off site if it belongs to a corporate chain and the corporate headquarters has indicated that—as a group—they are not interested in serving as drop-off sites at this time. These are primarily big box stores.

Of the 1,180 potential retail drop-off sites, 301 (25.5%) were participating as drop-off sites at the end of the report period. Retail participation as a drop-off site is voluntary, and sites are not compensated.

PaintCare regularly visited paint retailers throughout the state to answer program questions and highlight the benefits of becoming a paint drop-off site. As a result, the network of drop-off locations continued to grow throughout the report period, with 41 new retail drop-off sites providing all-year drop-off to their commercial and residential customers. Four retailers dropped out of the program for a variety of reasons, including store closure and relocating to a smaller location with limited storage capacity.

Reuse Stores. A special group of retailers are material reuse stores. Even though only some of these stores sell paint, they are considered to be potential drop-off sites. Those who are drop-off sites may operate paint reuse programs by donating or selling good quality leftover paint back to the local community to use, rather than sending it downstream through PaintCare for processing. PaintCare provided compensation for reuse services.

Of the potential 35 reuse store drop-off sites, nine (26%) were participating as drop-off sites at the end of the report period. Six participated in the reuse program.

Solid Waste Facilities. PaintCare partners with solid waste facilities, including transfer stations, recycling centers, and landfills to be paint drop-off sites for their customers.

At the end of the report period, 13 year-round municipal solid waste facilities were serving as drop-off sites.

Paint Recycler. Empire Recycled Paint in Syracuse, and GreenSheen Paint in Rotterdam are latex paint recyclers and served as drop-off sites for the program. They accepted large quantities of leftover paint from eligible program participants in the state.

Other Sites. Oriskany Falls Department of Public Works and the Town of Schaghticoke are drop-off sites through their public works facilities. The Town of Schaghticoke is only open the second Saturday of April through November and is categorized as a supplemental site, whereas Oriskany Falls is year-round.

Special Sites. DSNY operated five special waste drop-off sites – one located in each borough. These sites were not contracted with PaintCare for direct service; however, PaintCare covered the cost of processing the paint collected at these sites through an agreement with PaintCare and DSNY's mutual service provider,

Veolia. Since these sites were not considered PaintCare sites, we did not promote them to the public or count them in our convenience analysis, but we did include the paint volume collected and processed from these sites since PaintCare managed those aspects of the paint management at PaintCare's expense.

PaintCare Events. PaintCare did not conduct any paint drop-off events during the reporting period.

Paint-Only Events (Non-PaintCare). Empire Recycled Paint and GreenSheen Paint, each organized paintonly collection events in Upstate New York that were held as part of the PaintCare program. A total of 25 such events were conducted during the reporting period.

Other Events. PaintCare partnered with DEC to manage paint from their five "Clean Sweep" events and managed the transportation and processing of program-eligible materials at PaintCare's expense.

Direct Pickup Service. PaintCare's large volume pickup service (LVP) provided a convenient option for painting contractors and other eligible program participants who accumulated large volumes of paint. The minimum amount to receive a direct pickup is 100 gallons. Typically, users of the service have accumulated paint over many years due to the institutional, logistical, and financial barriers to disposal. PaintCare aimed to remove these barriers by providing a free and convenient service. Common users of this service include contractors, builders, property managers, academic institutions, and homeowners, and are further described in the appendix.

In addition to the LVP service, PaintCare offered a pickup service to SQG and LQG generators in New York with volumes below 100 gallons. This service was offered in lieu of other drop off opportunities which were not currently permissible under New York law.

Recurring Large Volume Pickup Service. Some LVP sites receive pickups on an on-going basis. These recurring large volume pickup (RLVP) sites sign a contract with PaintCare to allow them to keep PaintCare collection bins on site and fill them as they accumulate leftover paint. In addition, staff at these locations are trained by PaintCare on how to segregate products and store them until picked up by a transporter.

HHW Door-to-Door Collection Programs. Door-to-Door collection of household hazardous waste materials was provided by five communities and included collection of PaintCare products. PaintCare was not involved with the door-to-door collection component of these programs; however, the program-eligible material collected through those programs was subsequently processed through the PaintCare program and is included in the program totals.

B. CONVENIENCE CRITERIA

PaintCare analyzed the convenience level offered by drop-off sites using ArcGIS, a mapping and analytics software, and U.S. Census Bureau 2020 population data. PaintCare uses Urban Areas data for density analysis. The Census Bureau defines Urban Areas as populated areas with 5,000 or more residents.

Some sites (e.g., HHW facilities) have geographic limitations; they are only available to residents of their own city, county, or jurisdiction (i.e., residents of other jurisdictions are not allowed to use the site to drop

off HHW/paint even if they live close by). For these sites, PaintCare tracks their service area restrictions and only counts the population for those residents who are (1) within a 15-mile radius, and (2) within the site's service area.

PaintCare established goals to provide paint drop-off sites according to the criteria that follow. However, in contrast to the protocol used by PaintCare for convenience analysis in most other PaintCare states, PaintCare is presenting the convenience analysis in New York with the following limitations to align with DEC's interpretation of the relevant statutory language: (1) each drop-off site is included (counted towards) one of the two convenience criteria, not both. (2) only year-round drop-off sites are used to measure progress in meeting the convenience goals. Supplemental sites such as HHW events are thus not included in the convenience analysis presented below under the "DEC protocol" heading.

PaintCare also conducted convenience analysis using its standard protocol (reflecting PaintCare's interpretation of the relevant statutory language) to allow for a uniform comparison with other PaintCare states. Under PaintCare's protocol, (1) a drop-off site can be counted towards both convenience criteria, if applicable, and (2) both year-round and supplemental drop-off sites are used to measure progress in meeting the convenience goals. The results from both methods are provided below.

Distribution Criterion. Provide 90% of the state's residents access to a drop-off site within 15 miles.

<u>DEC protocol</u>: To meet this criterion using the DEC protocol, in addition to all 116 year-round sites located outside of urban areas, 30 year-round sites located within urban areas were included in the analysis to achieve the distribution criterion above 90%. Of the 30 sites in urban areas, 27 were sites that exceeded the target number of sites needed in urban areas and three were sites that would otherwise contribute to meeting the target number of sites in urban areas. The 30 sites in urban areas used to meet the distribution criteria were not included in the density analysis (per DEC protocol).

<u>PaintCare protocol</u>: Including all the program's 334 year-round drop-off sites in the distribution analysis (116 sites outside of urban areas and 218 sites within urban areas), provided 98.7% of the state's residents access to a year-round drop-off site within 15 miles. When supplemental sites were included, coverage increased to 99.3%.

Density Criterion. Provide one additional drop-off site for every 50,000 residents of an Urban Area.

<u>DEC protocol</u>: The following table shows the population centers in the state, the target number of sites the program should provide, and the level of service the program had at year-end with year-round sites only and excluding the 30 sites located in urban areas that were used to meet the distribution criterion.

Census Bureau Urban Area	Population in New York	Target Number of Sites	Number of Year-Round Sites	Number of Additional Sites Needed
Albany-Schenectady	593,142	11	11	0
Binghampton	155,942	3	3	0
Bridgeport-Stamford	55,434	1	1	0
Buffalo	948,864	18	17	1
Elmira	62,468	1	1	0
Glens Falls	71,191	1	1	0
Ithaca	59,102	1	1	0
Kingston	50,254	1	1	0
Kiryas Joel	71,582	1	1	0
Middletown	61,516	1	0	1
New York-Newark	12,909,844	258	118	140
Poughkeepsie-Newburgh	314,766	6	6	0
Riverhead-Southold	51,120	1	1	0
Rochester	704,327	14	14	0
Saratoga Springs	75,684	1	1	0
Syracuse	413,660	8	8	0
Utica	119,059	2	2	0
Watertown	51,832	1	1	0

TARGET NUMBER OF PAINT DROP-OFF SITES IN URBAN AREAS

To correspond with the New York Program Plan, the following table provides additional details about the number of sites by county for the New York-Newark urban area. (Note: the total number of sites needed decreased by a few when breaking the urban area into smaller areas due to rounding.)

NEW YORK-NEWARK URBAN AREA BREAKDOWN

County	Population in New York	Target Number of Sites	Number of Year-Round Sites	Number of Additional Sites Needed
Bronx	1,472,657	29	5	24
Kings (Brooklyn)	2,736,074	54	22	32
Nassau	1,389,785	27	22	5
New York (Manhattan)	1,694,251	33	11	22
Putnam	57,886	1	0	1
Queens	2,405,390	48	19	29
Richmond (Staten Island)	495,747	9	3	6
Rockland	337,010	6	2	4
Suffolk	1,418,173	28	24	4
Westchester	902,871	18	10	8

<u>PaintCare protocol</u>: The following table shows the population centers in the state, the target number of sites the program should provide, and the level of service the program had at year-end when including all year-round and supplemental sites in the urban areas in the density analysis.

				Number of	
		Target	Number of	Year-Round &	Number of
	Population in	Number of	Year-Round	Supplemental	Additional
Census Bureau Urban Area	New York	Sites	Sites	Sites	Sites Needed
Albany-Schenectady	593,142	11	19	30	0
Binghampton	155,942	3	4	4	0
Bridgeport-Stamford	55,434	1	1	1	0
Buffalo	948,864	18	17	24	0
Elmira	62,468	1	1	2	0
Glens Falls	71,191	1	2	4	0
Ithaca	59,102	1	2	3	0
Kingston	50,254	1	4	4	0
Kiryas Joel	71,582	1	1	1	0
Middletown	61,516	1	0	0	1
New York-Newark	12,909,844	258	121	135	123
Poughkeepsie-Newburgh	314,766	6	7	8	0
Riverhead-Southold	51,120	1	2	3	0
Rochester	704,327	14	17	17	0
Saratoga Springs	75,684	1	3	5	0
Syracuse	413,660	8	10	11	0
Utica	119,059	2	4	6	0
Watertown	51,832	1	3	3	0

TARGET NUMBER OF PAINT DROP-OFF SITES IN URBAN AREAS

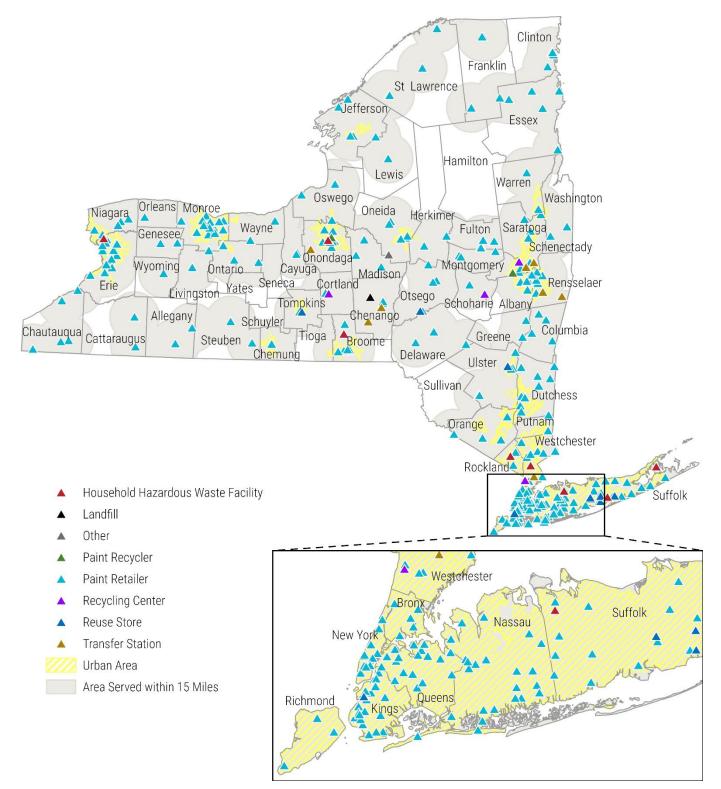
To correspond with the New York Program Plan, the following table provides additional details about the number of sites by county for the New York-Newark urban area. (Note: The total number of sites needed decreased by a few when breaking the urban area into smaller areas due to rounding.)

County	Population in New York	Target Number of Sites	Number of Year-Round Sites	Number of Year-Round & Supplemental Sites	Number of Additional Sites Needed
Bronx	1,472,657	29	5	5	24
Kings (Brooklyn)	2,736,074	54	23	24	30
Nassau	1,389,785	27	22	24	3
New York (Manhattan)	1,694,251	33	11	13	20
Putnam	57,886	1	0	0	1
Queens	2,405,390	48	19	21	27
Richmond (Staten Island)	495,747	9	3	4	5
Rockland	337,010	6	3	3	3
Suffolk	1,418,173	28	25	26	2
Westchester	902,871	18	10	15	3

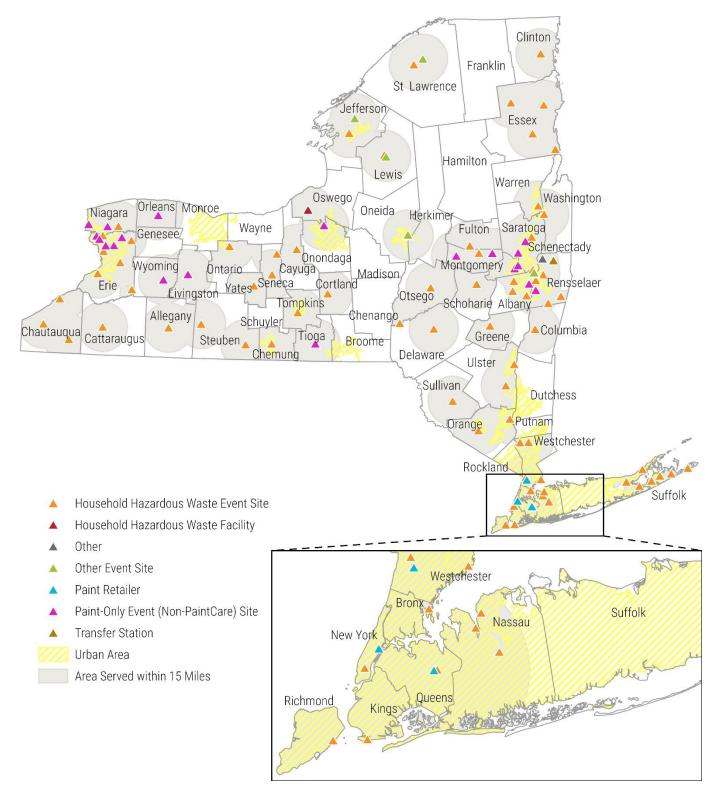
NEW YORK-NEWARK URBAN AREA BREAKDOWN

Maps. The following maps show the locations of the sites and services available during the report period: (1) year-round sites; (2) supplemental sites; (3) year-round and supplemental sites; and (4) direct pickup sites, which were not included when conducting convenience analysis.

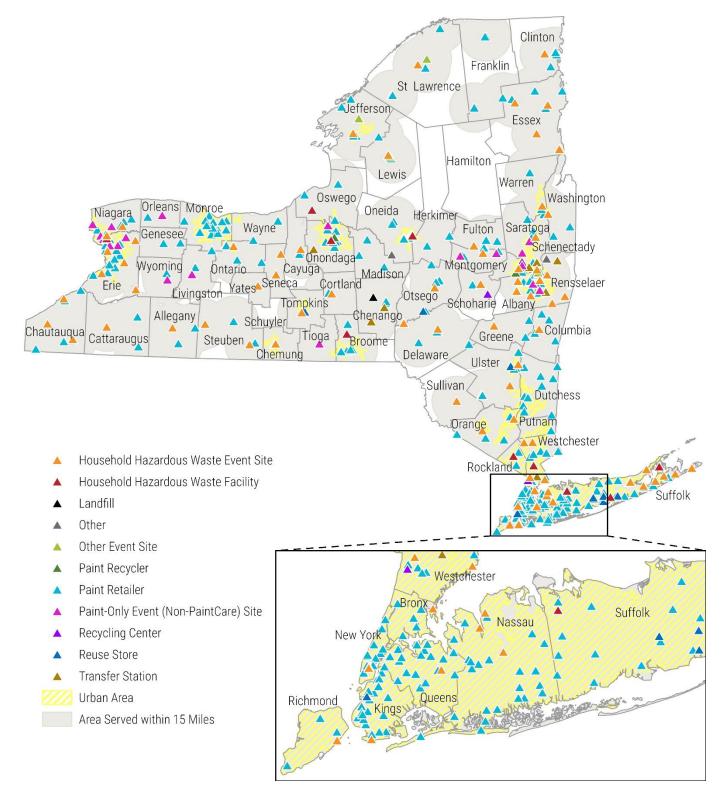
YEAR-ROUND SITES



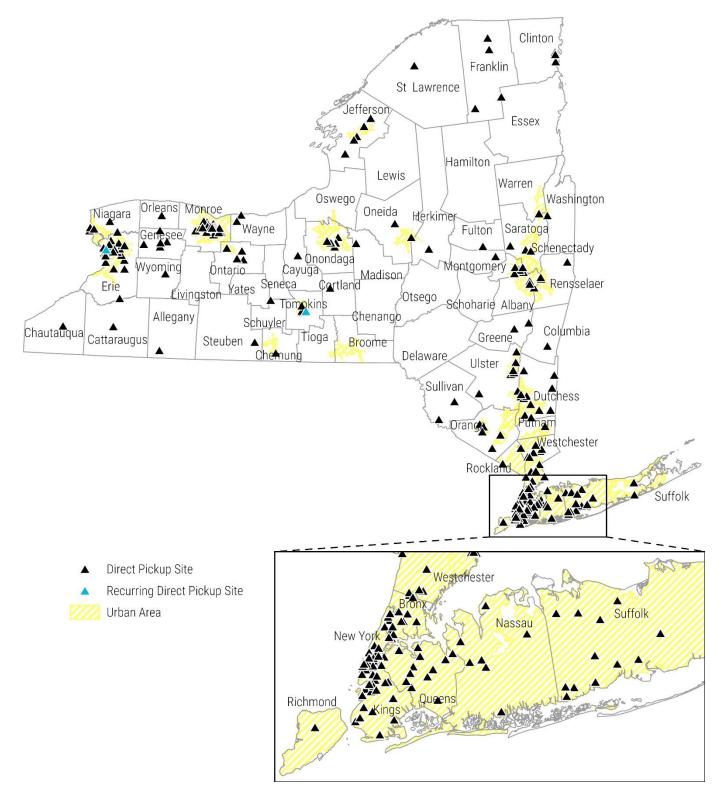
SUPPLEMENTAL SITES



YEAR-ROUND AND SUPPLEMENTAL SITES



DIRECT PICKUP SITES



C. PAINT COLLECTION PROCEDURES

The program has agreements with owners or operators of all drop-off sites, and other partners, that set forth collection procedures. PaintCare agreements require that sites meet all requirements of local, state, and federal law, regulations, and policies.

All new sites (other than LVPs) received site guidelines and all sites (other than HHWs and LVPs) also received an on-site, in-person training that covered topics in the site guidelines including identification and screening of program products, paint storage, spill response, arranging to have paint picked up, and record keeping. A copy of the current site guidelines for drop-off sites is included in the appendix.

Site personnel are required to visually inspect, but not open, containers of paint to confirm that they are acceptable program products and then place them in spill proof collection bins provided by the program. Unlabeled and leaking containers are not accepted at retail or other non-HHW sites; however, trained staff at HHW facilities and events can accept and prepare them for management under their program to the extent permissible under applicable law.

PaintCare staff visit most drop-off sites on a regular basis to check on their operations and to provide additional training and consumer outreach materials as needed.

Permits. DEC requires all participating drop-off sites in the program to complete the NYS Postconsumer Paint Collection Program Paint Collection Site Certification Form. This Certification Form, along with a duly executed drop-off site agreement between PaintCare New York LLC and the drop-off site, serves to register the drop-off site in accordance with the New York Paint Stewardship Program Plan as approved by the DEC. PaintCare assists sites with the submission of the Certification Form to the DEC.

D. PAINT TRANSPORTATION

PaintCare contracted with the following companies for transportation services. Individual sites are assigned to transporters based on costs and logistics.

TRANSPORTERS

Name	Site Types Served
Clean Harbors	HHW Facility/Event, Direct Pickup Service, RLVP, Paint Retailer, Reuse Store
Empire Recycled Paint	Paint Recycler, HHW Door-to-Door Collection Program, Paint-Only Event (Non-PaintCare), Paint Retailer, Reuse Store, Solid Waste Facility, Other Site
Environmental Service Group	HHW Facility/Event
GreenSheen	HHW Facility, Paint Recycler, Direct Pickup Service, RLVP, Paint-Only Event (Non- PaintCare), Paint Retailer, Solid Waste Facility, Other Site
Miller Environmental	HHW Facility
MXI	HHW Facility/Event, Other Event
Tradebe	HHW Event
Veolia	HHW Event, Special Site
Waste Management	HHW Door-to-Door Collection Program

Section 2. Paint Collection Volume and Processing Methods

Annual Report Statutory Citation

Paragraph 1 of Section 27-2005 requires PaintCare to submit an annual report that includes, in relevant part:

(a) A detailed description of the methods used to collect, transport and process postconsumer paint in the state including detailing collection methods made available to consumers and an evaluation of the program's collection convenience.

(b) The overall volume of postconsumer paint collected in the state.

(c) The volume and type of postconsumer paint collected in the state by method of disposition, including reuse, recycling and other methods of processing or disposal.

A. COLLECTION VOLUME AND RECOVERY RATE

The table below provides the gallons of paint collected, gallons of new paint sales, and the resulting recovery rate. The recovery rate is a ratio of the volume (number of gallons) of paint collected compared to the volume of paint sold in the program during the same time period.

Description	FY22	FY23	FY24
Paint Collected (gallons)	121,252	799,664	701,367
New Paint Sold (gallons)	5,201,403	25,039,418	24,190,939
Recovery Rate	2.3%	3.2%	2.9%

GALLONS COLLECTED, SOLD, AND RECOVERY RATE

PaintCare typically receives reports of gross pounds of paint collected, along with the number of bins or other collection containers from its transporters or drop-off site partners. Gallons of paint collected are calculated by removing the estimated weight of collection bins and paint cans and converting the remaining weight to volume, typically using 10 pounds per gallon for the conversion.

A reduction in total paint collected compared to the previous reporting period is attributed primarily to a reduction in the number of municipal HHW collection events conducted in various areas across the state and a decline in the number of direct pickup requests. Paint collected through paint-only drop-off events conducted by paint recyclers and supported by PaintCare resulted in an increase of 20,699 gallons compared to the previous reporting period.

An estimate of gallons collected at each site during the report period is included in the appendix.

B. PAINT PROCESSING METHODS AND VOLUME

The following tables provide the volumes and paint processing methods for latex and oil-based paint during the report period. Descriptions of the processing methods follow the tables. Processed volume differs from collected volume because not all paint is processed in the same year that it is collected. (Note: processing method volume percentages may not add up to exactly 100% due to rounding.)

Method	FY22 Gallons	FY22 Percent	FY23 Gallons	FY23 Percent	FY24 Gallons	FY24 Percent
Reuse	300	<1%	2,872	<1%	2,428	<1%
Paint-to-Paint Recycling	56,205	87%	479,748	82%	412,703	83%
Energy Recovery	0	0	46,924	8%	28,965	6%
Disposal	7,897	12%	55,938	10%	50,709	10%
Total	64,402	100%	585,482	100%	494,805	100%

LATEX PAINT PROCESSING METHODS

OIL-BASED PAINT PROCESSING METHODS

Method	FY22 Gallons	FY22 Percent	FY23 Gallons	FY23 Percent	FY24 Gallons	FY24 Percent
Reuse	0	0	38	<1%	69	<1%
Paint-to-Paint Recycling	0	0	21,671	14%	4,623	3%
Energy Recovery	20,894	99%	126,801	84%	142,024	96%
Incineration	303	1%	3,254	2%	1,534	1%
Total	21,197	100%	151,764	100%	148,250	100%

C. LATEX PAINT PROCESSING METHODS AND PROCESSORS

The following methods were used to process latex paint:

Reuse. Latex paint was sold or given away in its original labeled containers without any alteration of the container contents.

Paint-to-Paint Recycling. Latex paint was sorted, blended, and sometimes re-tinted into recycled-content latex paint for local use or domestic or international sale.

Energy Recovery. Latex paint unsuitable for recycled-content paint was processed for energy recovery at a waste-to-energy facility.

Disposal. Dry or solidified latex paint was landfilled. Some liquid latex paint was also used as alternative daily cover (ADC), which is considered disposal in New York.

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LATEX PAINT PROCESSORS

Processor	Location	Process
Amazon Paint	Fridley, MN	Paint-to-Paint Recycling
Amazon Paint	Pryor, OK	Disposal
Chaffee Landfill	Chaffee, NY	Disposal
Covanta	Syracuse, NY	Energy Recovery
Eco Safe Landfill	Blountville, TN	Disposal
Empire Recycled Paint	Syracuse, NY	Paint-to-Paint Recycling
GDB	Monmouth Junction, NJ	Paint-to-Paint Recycling
GDB	Pinckneyville, IL	Paint-to-Paint Recycling
GreenSheen	Rotterdam, NY	Reuse, Paint-to-Paint Recycling
Middlesex County Landfill	East Brunswick, NJ	Disposal
MXI	Abingdon, VA	Paint-to-Paint Recycling
Onondaga County Resource Recovery Agency	Jamesville, NY	Energy Recovery
Ontario County Landfill	Stanley, NY	Disposal
Perry Ridge Landfill	Du Quon, IL	Disposal
Reuse Store	Brooklyn, NY Ronkonkoma, NY	Reuse
Schenectady County Landfill	Schenectady, NY	Disposal

D. OIL-BASED PAINT PROCESSING METHODS AND PROCESSORS

The following methods were used to process oil-based paint:

Reuse. Oil-based paint was sold or given away in its original labeled containers without any alteration of the container contents.

Paint-to-Paint Recycling. Oil-based paint was sorted and blended into recycled-content oil-based paint for domestic or international sale.

Energy Recovery. Oil-based paint was processed for energy recovery at a waste-to-energy facility and/or cement kiln.

Incineration. Oil-based paint was incinerated.

OIL-BASED PAINT PROCESSORS

Processor	Location	Process
Ash Grove Cement	Chanute, KS	Energy Recovery
Ash Grove Cement	Foreman, AR	Energy Recovery
Buzzi Unicem	Cape Girardeau, MO	Energy Recovery
Buzzi Unicem	Greencastle, IN	Energy Recovery
Clean Harbors (Sarnia)	Corunna, ON	Incineration
Clean Harbors	El Dorado, AR	Incineration
Geocycle	Holly Hill, SC	Energy Recovery
Green America	Hannibal, MO	Energy Recovery
GreenSheen	Schenectady, NY	Reuse
Giant Resource Recovery	Harleyville, SC	Energy Recovery
Holcim	Paulding, OH	Energy Recovery
Holcim	Holly Hill, SC	Energy Recovery
Keystone Cement	Bath, PA	Energy Recovery
Lehigh Cement	Logansport, IN	Energy Recovery
Loop	Niagara Falls, ON	Paint-to-Paint Recycling
Systech	Avon, OH	Energy Recovery
Systech	Fredonia, KS	Energy Recovery
Systech	Paulding, OH	Energy Recovery
Tradebe-Norlite	Cohoes, NY	Energy Recovery
Veolia	Port Arthur, TX	Incineration

E. PAINT COLLECTION VOLUME BY SITE TYPE OR SERVICE

The following table shows the volume of paint collected by site type or service. (Note: site type volume percentages may not add up to exactly 100% due to rounding.)

Site Type/Service	FY22 Gallons	FY22 Percent	FY23 Gallons	FY23 Percent	FY24 Gallons	FY24 Percent
Direct Pickup Service	16,859	14%	96,098	12%	54,894	8%
HHW D2D Collection Program	1,381	1%	1,896	<1%	1,269	<1%
HHW Event	54,413	45%	222,940	28%	136,366	19%
HHW Facility	10,429	9%	104,209	13%	94,595	14%
HHW Seasonal Facility	3,599	3%	15,211	2%	17,948	3%
Other Event	2,811	2%	5,791	1%	1,618	<1%
Paint-Only Event (Non-PaintCare)	0	0%	61,582	8%	82,821	12%
Paint Recycler	673	1%	25,973	3%	26,486	4%
Paint Retailer	20,973	17%	197,740	25%	237,076	34%
PaintCare Event	0	0	4,266	1%	0	0
Reuse Store	557	1%	7,666	1%	6,701	1%
Solid Waste Facilities	5,261	4%	22,239	3%	23,923	3%
Special Sites (DSNY)	4,296	4%	34,053	4%	17,670	3%
Total	121,252	100%	799,664	100%	701,367	100%

COLLECTION VOLUME BY SITE TYPE OR SERVICE

F. CONTAINER RECYCLING

The following table shows the tons of metal paint containers recycled during the report period.

CONTAINER RECYCLING

	FY22	FY23	FY24
Tons	32	376	440

Section 3. Independent Audit and Financial Summary

Annual Report Statutory Citation

Paragraph 1 of Section 27-2005 requires PaintCare to submit an annual report that includes, in relevant part:

(d) The total cost of implementing the program, as determined by an independent financial audit, as performed by an independent auditor.

A. INDEPENDENT FINANCIAL AUDIT

An independent financial audit of the PaintCare program was conducted by Rogers & Company PLLC. This independent CPA firm conducted the audit in accordance with auditing standards generally accepted in the United States. Those standards require that the firm plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatements. The audit process includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. The audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation.

In Rogers & Company's opinion, the financial statements of PaintCare present fairly, in all material respects, the financial position as of June 30, 2024, and the changes in its net assets and its cash flows for the report period ended in conformity with accounting principles generally accepted in the United States. The independent financial audit of the PaintCare program is available in the appendix.

B. FINANCIAL SUMMARY AND DISCUSSION

B1. Revenue and Expense Categories

Revenue. Revenue is derived from fees on new paint sales.

Expense Categories. With the exception of General and Administrative Allocation, the following expense categories were state-specific costs related to the implementation of the New York program:

Paint Processing. Processing costs were based on the weight, volume of paint, or number of paint collection bins or drums from drop-off sites and services. Processing costs included the cost of sorting bins of comingled latex and oil-based paint from drop-off sites as well as the ultimate recycling or other processing methods.

Paint Transportation. Transportation costs were based on one or more of the following: the number of bins and drums picked up, number of stops, or mileage.

Paint Collection Supplies and Support. Collection supplies and support expenses included paint collection bins, spill kits, training materials, signs, and other related costs for drop-off sites, and LVPs.

Communications. Communications expenses included advertising, printing and distribution of brochures and other outreach materials, media relations, event promotion, conferences & memberships, production, translations, and the awareness survey.

Personnel, Professional Services and Other. Personnel, professional services and other included the direct costs of program staff, travel, legal fees, office supplies, and other logistical and professional support.

Loan Interest. The cost incurred by the program for borrowing funds to cover program expenses prior to program launch. Interest is paid annually through the duration of the loan period.

General and Administrative. General and administrative costs included administrative and corporate staff, back-office support (e.g., information technology, human resources, legal, accounting, and government affairs), insurance, data management systems, annual financial audit, software licenses, professional services for corporate or organization-wide matters, occupancy, general communications, and other supplies and services that support all PaintCare programs. These costs were shared across all PaintCare programs and allocated relative to population. New York's share of the general and administrative allocation was 22.3%.

B2. Financial Summary

The following table shows program revenue and expenses.

REVENUE AND EXPENSES						
Revenue	FY22	FY22 Percent of Total	FY23	FY23 Percent of Total	FY24	FY24 Percent of Total
Small Containers	\$397,128	11	\$1,824,936	10	\$1,897,518	11
Medium Containers	2,465,542	65	11,081,616	63	10,523,255	62
Large Containers	927,418	25	4,800,003	27	4,683,361	27
Total Revenue	3,790,087	100	17,706,555	100	17,104,134	100
Expenses						
Paint Processing	292,033	27	3,817,091	39	3,510,656	32
Paint Transportation	170,650	16	1,759,268	18	1,768,739	16
Paint Collection Supplies and Support	139,650	13	638,080	6	491,153	4
Communications	92,063	9	1,198,664	12	2,699,263	24
Personnel, Professional Fees, Other	113,243	11	755,381	8	734,650	7
Loan Interest	0	0	134,104	1	134,104	1
General and Administrative	259,820	24	1,622,066	16	1,715,337	16
Total Expenses	1,067,459	100	9,924,654	100	11,053,902	100
Change in Net Assets	2,722,629		7,781,901		6,050,232	
Net Assets, Beginning of Year	(1,821,278)		901,352		8,683,251	
Net Assets, End of Year	\$901,352		\$8,683,251		\$14,733,483	
Reserve Level	84%		87%		133%	
Cost Per Gallon of Paint Collected	\$8.80		\$12.41		\$15.76	

Note: Due to rounding, Total Revenue and/or Total Expenses may differ by a few dollars in some years and percentages may not add up to 100%.

C. RESERVES

Reserves represent the net assets (investments and/or checking account balance) of the program. Reserves provide the program with a balance that is sufficient to pay its bills in times of either higher than expected paint collection (higher expenses), lower than expected paint sales (lower revenue), or a combination of the two. Net assets total \$14,733,483, representing a reserve level of 133%.

D. EVALUATION OF THE PROGRAM'S FUNDING MECHANISM

PaintCare fees placed on the sale of new paints are based on container sizes as follows:

PAINTCARE FEE SCHEDULE

Size	Container Size	Fee
Very Small	Half pint or smaller	\$0.00
Small	Larger than half pint up to smaller than 1 gallon	\$0.45
Medium	1-2 gallons	\$0.95
Large	Larger than 2 gallons up to 5 gallons	\$1.95

Manufacturers and/or their designated representatives reported sales and remitted fees to PaintCare directly.

Based on the program's financial performance, no adjustment to either the fee structure or the reporting system is presently necessary.

Section 4. Communications

Annual Report Statutory Citation

Paragraph 1 of Section 27-2005 requires PaintCare to submit an annual report that includes, in relevant part:

(e) Samples of all educational materials provided to consumers of architectural paint and retailers.

(f) A detailed list of efforts undertaken and an evaluation of the methods used to disseminate such materials including recommendations, if any, for how the educational component of the program can be improved.

A. OUTREACH ACTIVITIES

A1. Introduction

PaintCare's outreach strategy includes a variety of activities targeted to retailers, painting contractors, municipal agencies, and the public through direct contact and advertising. Outreach efforts focused on encouraging the public to recycle their unwanted paint and also included messages related to reducing paint waste by planning ahead for a paint purchase and using up leftover paint.

Outreach was conducted by distributing brochures and other printed materials to retailers and others and by using a variety of media including digital ads, streaming audio, social media, video, radio, print advertising, and outdoor advertising. The main call-to-action of outreach materials and messaging directs readers to visit PaintCare's website to find a drop-off site using PaintCare's site locator search tool.

PaintCare created several new educational outreach materials during the year. These included a general consumer brochure and poster series highlighting tips for source reduction and reuse, a brochure for retail staff encouraging participation as a drop-off site, and an illustrated youth outreach activity booklet.



Buy Right Poster, Use It Up Poster, and Recycle the Rest Poster

The relative amounts of spending dedicated to different outreach activities are summarized in the following table.

Activity	Percent
Out of Home	23
Social Media	16
Digital Ads	12
Print Ads	9
TV	8
Video	8
PR Agency Support	6
Radio	6
Streaming Audio	5
Production	2
Conference & Membership	2
Print Materials Distribution	1
Event Promotion	<1
Surveys	<1
Translations	<1
Total	100

RELATIVE SPENDING ON OUTREACH ACTIVITIES

A2. Point of Sale Print Materials

PaintCare distributed print materials to retailers for them to make available to consumers to educate them about the PaintCare program. Staff fulfilled requests for materials totaling 70,576 brochures, mini cards, fact sheets, posters, and other materials during the year. Program staff also delivered additional materials in person during site visits.

PaintCare provided counter mats to retailers for use in the paint department to reference when customers have questions. The counter mat is popular with retailers and more likely than the poster to be seen by customers while they wait for their paint to be mixed.

Larger versions of the materials shown below are included in the appendix and are available on the PaintCare website.



Brochure, Mini Card, Program Poster, Counter Mat, and Fact Sheets

In August, PaintCare sent postcards to paint retailers with information about state pricing laws.

In December, PaintCare sent letters and fact sheets to 60 paint retailers known to sell paint online. The letter provided a summary of PaintCare program information for retailers and a reminder that online paint sales are included under the paint stewardship law.

In June, PaintCare sent postcards to paint retailers in New York not currently participating as drop-off sites with information about becoming a drop-off site. Also in June, PaintCare mailed postcards to active retail drop-off sites thanking them for their participation and providing tips for successfully operating the program at their location.



Mailer Sent to PaintCare Retail Drop-off Sites in June

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A3. Fact Sheets

Several fact sheets are available on PaintCare's website for different target audiences, and printed versions are distributed upon request. Minor updates are made throughout the year. Current versions of the fact sheets on PaintCare's website include:

- How Does the Paint Stewardship Program Affect Paint Retailers?
- How to Become a Retail Drop-Off Site
- About PaintCare Fees
- Information for HHW Programs
- Information for Solid Waste Facilities Including Transfer Stations, Recycling Centers, and Landfills
- Reuse Programs Compensation and Reporting
- Information about the Large Volume Pickup Service
- Information for Painting Contractors

A4. Website

Most PaintCare advertising and outreach materials direct the public to PaintCare's website for more information and to find a local PaintCare site. The website is easy to navigate and features content on buying the right amount of paint, storage and reuse tips, and recycling. It contains special pages for manufacturers, retailers, contractors, waste facilities, products covered by the program, and the New York program. PaintCare's website is updated throughout the year. The most frequently visited part of the website is the PaintCare site locator.

There were 600,355 page views of the New York web page during the year.

PaintCare provides a web page of links to paint calculators from various sources, at www.paintcare.org/paint-calculators. These calculators can be used by households and businesses to help them buy the right amount of paint.

PaintCare maintains a list of locations by state where the public can find recycled-content paint at www.paintcare.org/recycled-paint-stores.

PaintCare's website also provides a series of video tips about storing paint properly to increase recyclability. The videos are used in social media posts and on PaintCare's website at www.paintcare.org/store-right.



Example of Storage Tip Video Showing Use of a Rubber Mallet to Avoid Damaging Can

A5. Translations

PaintCare translates program brochures and fact sheets into languages other than English upon requests from paint retailers and other stakeholders. PaintCare has translated its program brochure into Amharic, Arabic, Armenian, Bengali, Cantonese, Farsi, French, Haitian Creole, Hawaiian, Hindi, Hmong, Italian, Japanese, Khmer, Korean, Lao, Mandarin, Polish, Portuguese, Punjabi, Russian, Somali, Spanish, Tagalog, Thai, Turkish, Ukrainian, Vietnamese, and Yiddish. Three widely used fact sheets that provide information about the LVP service, guidance for painting contractors, and the program products list are also available in the 29 languages listed above. PaintCare maintains a Spanish language translation button on its website, making the site fully bilingual. Additionally, live interpretation in Spanish and other languages is available on PaintCare's telephone hotline by request. PaintCare provides information on how to access translations and hotline interpretation at www.paintcare.org/language-assistance/.

A6. Signs for Drop-Off Sites

PaintCare provides several signs to drop-off sites to help them educate the public about the program, screen program products, and address any concerns about illegal dumping. Drop-off sites may order the following signs: Program Products (English/Spanish), Program Partner, Combination (program partner with simplified products list), No Dumping, and Please Wait for Assistance.



A7. Press Coverage

PaintCare, through its media agency, issued a number of press releases to local television, print, and digital media outlets to earn press coverage about the program. Press releases featured the 1 millionth gallon collected, new sites added to the program, or encouraged stories about PaintCare in the context of home care tips. These efforts led to 164 mentions of PaintCare in the following outlets:

Date	Media Outlet	Date	Media Outlet
8/15/23	News Channel 2	9/21/23	Orange Leader
9/19/23	CNYHomepage.com	9/21/23	Bogalusa Daily News
9/20/23	North Country Now	9/21/23	Chester County Press (Oxford, PA)
9/21/23	PIX11	9/21/23	NorfolkWrentham - Local Town Pages
9/21/23	WETM 18	9/21/23	Davie County Enterprise Record
9/21/23	CNYHomepage.com	9/21/23	Coastland Times
9/21/23	WLNS	9/21/23	Jessamine Journal
9/21/23	OurQuadCities.com	9/21/23	MillisMedway - Local Town Pages
9/21/23	WeAreGreenBay.com	9/21/23	Atmore Advance
9/21/23	Rochesterfirst.com	9/21/23	Roanoke Chowan News Herald
9/21/23	WJMN	9/21/23	Selma Times-Journal
9/21/23	WREG	9/21/23	TheTidewaterNews.com
9/21/23	WGNO	9/21/23	Grit Daily
9/21/23	WIProud.com	9/21/23	L' Observateur
9/21/23	KGET	9/21/23	Franklin- Local Town Pages
9/21/23	WJET	9/21/23	Riverton Journal
9/21/23	WYTV News	9/21/23	Ashland - Local Town Pages
9/21/23	WVNS	9/21/23	The Oxford Eagle
9/21/23	WCBD	9/21/23	Cordele Dispatch
9/21/23	WATE	9/21/23	Leesville Leader
9/21/23	WJHL.com	9/21/23	Frankfort State Journal
9/21/23	WYZZ-TV	9/21/23	Times of San Diego
9/21/23	WPRI	9/21/23	Clemmons Courier
9/21/23	WANE-TV	9/21/23	Kenbridge Victoria Dispatch
9/21/23	KOIN	9/21/23	Sogotrade - Barchart.com
9/21/23	BRProud.com	9/21/23	Holliston - Local Town Pages
9/21/23	KXNet.com	9/21/23	Salisbury Post
9/21/23	KODE TV	9/21/23	Gates County Index
9/21/23	KELOLAND TV	9/21/23	Hopedale - Local Town Pages
9/21/23	Fox40 KTXL	9/21/23	Luverne Journal
9/21/23	ABC 27	9/21/23	Norwood - Local Town Pages
9/21/23	ConchoValleyHomepage.com	9/21/23	Greenville Business Magazine

9/21/23	WesternSlopeNow.com	9/21/23	ADVFN US
9/21/23	WWLP.com	9/21/23	PR Newswire
9/21/23	News Channel 8	9/21/23	Yahoo! Finance
9/21/23	Kark.com	9/21/23	Morningstar.com
9/21/23	KSN	9/21/23	Finanzen.net
9/21/23	FOX5 San Diego	9/21/23	InvestorsObserver
9/21/23	WKRN	9/21/23	Street Insider
9/21/23	WTAJ	9/21/23	PRWeb
9/21/23	WFXRTV.com	9/21/23	PR Newswire
9/21/23	CBS4Indy	9/21/23	Benzinga.com
9/21/23	KRQE	9/22/23	Troy Record
9/21/23	FOX 31 News KDVR	9/22/23	Saratogian
9/21/23	Terra Daily	9/22/23	Niagara Gazette
9/21/23	WGN-TV	9/22/23	Chautauqua County
9/21/23	Canadian Insider	9/23/23	WasteAdvantage
	ADVFN Mexico		The US Sun
9/21/23	Americus Times-Recorder	9/24/23	
9/21/23	Port Arthur News	9/25/23	Scrap Monster
9/21/23		9/25/23	Durability + Design
9/21/23	Magnolia State Live	9/26/23	WNBF News Radio 1290
9/21/23	Stanly News & Press	9/26/23	PaintSquare.com
9/21/23	Suffolk News Herald	10/13/23	The Times Union (Albany, NY)
9/21/23	BluegrassLive.com	11/3/23	Runner's World US
9/21/23	Elizabethton.com	11/3/23	New York Almanack
9/21/23	Post-Searchlight	11/3/23	Runners World UK
9/21/23	Lowndes Signal	11/14/23	CNYHomepage.com
9/21/23	Demopolis Times	12/18/23	LocalSRY.com
9/21/23	Panolian	12/18/23	WSYR
9/21/23	Vicksburg Post	12/18/23	INFORMNNY.com
9/21/23	Prentiss Headlight	12/18/23	WWTI
9/21/23	Troy Messenger	12/19/23	INFORMNNY.com
9/21/23	Picayune Item	12/19/23	WWTI
9/21/23	Andalusia Star	12/21/23	Finger Lakes 1
9/21/23	Le Lezard.com	12/21/23	Waste360
9/21/23	Consumer Infoline	12/28/23	JCT CoatingsTech
9/21/23	Charlotte Gazette	3/14/24	The Sun
9/21/23	Greenville Advocate	3/14/24	Post Star
9/21/23	Clanton Advisor	3/23/24	Post Star
9/21/23	Winchester Sun	4/16/24	Niagara Frontier Publications

9/21/23	Daily Leader.com	4/17/24	Niagara-Wheatfield Tribune
9/21/23	Smithfield Times	4/17/24	Lewiston-Porter Sentinel
9/21/23	Leader Publications	4/17/24	Island Dispatch
9/21/23	Shelby County Reporter	4/17/24	WasteAdvantage
9/21/23	Wetumpka Herald	4/18/24	Scrap Monster
9/21/23	Washington Daily News	4/20/24	Oswego Daily News
9/21/23	ValleyTimes-News.com	5/10/24	MENAFN -Press Releases
9/21/23	Interior Journal	5/20/24	Survivalist Forum
9/21/23	The Advocate-Messenger	5/22/24	Survivalist Forum
9/21/23	Claiborne Progress	5/31/24	OswegoCountyNewsNow.com
9/21/23	Tryon Daily Bulletin	6/2/24	Survivalist Forum
9/21/23	Ironton Tribune	6/14/24	WHEC TV-10

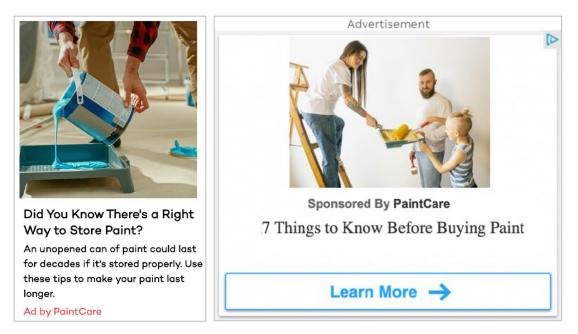
A8. Digital Advertising

From July through November and February through June, PaintCare used digital advertising to efficiently promote messaging to target audiences and drive them to PaintCare's website and site locator tool. Ads targeted homeowners and paint consumers on a variety of popular websites across mobile, tablet, and desktop formats. From April through June, PaintCare ran responsive display banners in Spanish and Italian. From August through September and March through June, PaintCare also used dynamic display digital advertising that used geotargeting to automatically provide information about each PaintCare drop-off site to nearby paint consumers and prompt them to drop off their paint for recycling.



Examples of PaintCare's Digital Ads

From March through June, PaintCare used native display digital advertising to promote its messaging.



Examples of PaintCare's Native Display Digital Ads

In May and June, PaintCare was highlighted in sponsored content placements in the Democrat & Chronicle, NewsDay, and the Post Standard highlighting paint recycling as good for the community and good for business.



Times Union Sponsored Content Article

A9. Streaming Audio

Monthly from July through October, PaintCare ran ads on Pandora and Spotify. In the ad, a teenager informs their parent that the leftover paint stored in their garage can be recycled at a PaintCare drop-off site. Monthly from March through June, PaintCare ran new ads on Pandora and Spotify promoting "Three Simple Rules for Painting Smarter." From April through June, PaintCare ran a Spanish version of the ad on the same platforms.

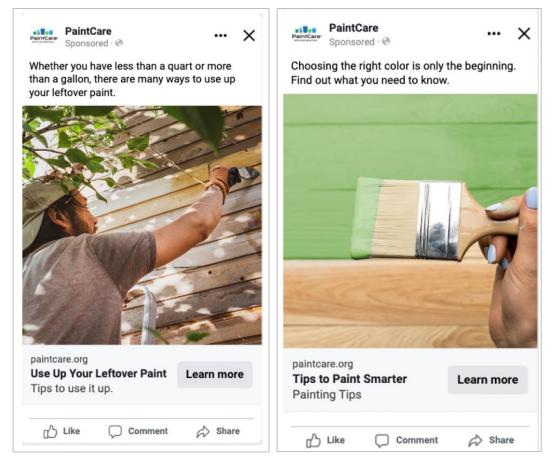
A10. Social Media

Throughout the year PaintCare maintained its social media presence on sites including Facebook, Instagram, and Tiktok and posted messaging to audiences on those platforms. Social media messages included promotion of PaintCare's three key messages: buy the right amount of paint, use up leftover paint, and recycle the rest with PaintCare.



Instagram Post Promoting Recycling Paint by Using the Large Volume Pickup Service

Monthly from February through June PaintCare ran social media ads on Facebook, Instagram, Pinterest, TikTok, and Snapchat in English with messages about buying the right amount of paint, using up leftovers, and recycling the rest at drop-off sites. Monthly from April through June, PaintCare ran social media ads on Facebook and Instagram in Spanish and Italian. Monthly from April through June, PaintCare ran social media ads on Facebook promoting individual drop-off sites.



Facebook Ads Promoting Using Up Leftover Paint and Tips to Paint Smarter

A11. Video

In August through October, PaintCare ran video commercials online. The commercial shows a single room painted and decorated several times in changing eras by contractors and a DIYer homeowner. While the styles and fashions of décor evolve with time, the leftover paint stacks up in the closet. The audience learns that, finally, in the present era there is a new solution for an ongoing problem; now you can recycle leftover paint with PaintCare.



Still Frames from Painting Through the Eras Commercial

In March through June, PaintCare ran new video commercials online, promoting "Three Simple Rules for Painting Smarter," highlighting the importance of buying the right amount of paint, using up what's left, and recycling the rest.

PaintCare's video commercials can be viewed on its YouTube and Vimeo channels.

A12. Television

In July through September and March through May, PaintCare ran cable television spots throughout most of the state using the same commercials as noted in the Video section above.

A13. Radio

In August through October and March through May, PaintCare used underwriting of public radio stations in the state to promote its paint stewardship messaging to target audiences. The following message was used on public radio in approximately 10 spots per week in four-week time blocks and was appended to locally tailored underwriting acknowledgements: "...and from PaintCare. Recycling leftover paint, stain, and varnish is now available year-round at over 300 paint stores and other sites in New York. More at paintcare.org."

In August through October and March through May, PaintCare also ran a commercial radio campaign using the same commercials as noted in the Streaming Audio section above.

A14. Print Advertising

In July and September, PaintCare placed ads in Better Homes & Gardens, Real Simple, Elle Decor, HGTV, and House Beautiful magazines. The ads promoted PaintCare's three tips for reducing paint waste.



Magazine Ad

In July, September, and October, PaintCare placed quarter-, half-, and full-page ads in 11 newspapers. The ads promoted the area's local drop-off sites.



Drop-off Site Newspaper Ad in the Ithaca Times

In March, April, and May, PaintCare ran print ads in The Buffalo News, The Post Standard, The Democrat & Chronicle, Newsday, and the Times Union promoting PaintCare's "Three Simple Rules for Painting Smarter."



Newspaper Ad in the Democrat & Chronicle

In July and August and April through June, PaintCare ran print ads in newspapers in Arabic, Haitian Creole, Italian, Korean, Polish, Russian, Spanish, and Yiddish promoting recycling paint at PaintCare drop-off sites and the large volume pickup service.

Riciclate la vernice avanzata Comodi siti di smaltimento Verniciate in modo più intelligente A New York sono disponibili più di 275 siti in cui privati e commercianti Riducete lo spreco di vernice possono portare vernici, mordenti acquistando la giusta quantità ed e smalti avanzati affinhé v engano esaurendo gli avanzi! Suggerimenti: riciclati in nuova vernice. Trovate il sito paintcare.org/paint-smarter di smaltimento più vicino: paintcare.org/drop-off-sites IL CODICE PER 系 Servizio di ritiro gratuito TROVARE IL SITO DI SMALTIMENTO Privati e commercianti con almeno DELLA VERNICE 100 galloni di materiale avanzato AVANZATA possono richiedere il ritiro gratuito per grandi volumi. Controllate i requisiti di idoneità e richiedete il ritiro: paintcare.org/pickup PaintCare^{**} RECYCLING MADE EASY

Example of Print Ad in Italian Language Newspaper

In October and November PaintCare sent mailers to Watertown area households and businesses promoting paint recycling at year-round drop-off sites, the LVP service, and reducing waste by painting smarter.



Direct Mailer Sent to Households

PaintCare sent mailers to businesses in September that emphasized use of the LVP service.



Direct Mailer Sent to Businesses

A15. Outdoor Advertising

In July through October, PaintCare ran outdoor advertisements on Link NYC digital kiosks in high traffic areas of New York City.



Link NYC Kiosk

In July through September and March through May, PaintCare ran transit advertisements on platforms on the Long Island Rail Road.



Long Island Railroad Poster

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In July and August, PaintCare ran advertisements at 19 cinemas in Manhattan and Queens during the peak summer blockbuster season.



In April through June, PaintCare ran outdoor advertisements on billboards.

Billboard Advertisement

In April through June, PaintCare ran digital billboard ads in the New York City Subway.



Subway Digital Billboards

In March through June, PaintCare sponsored the Syracuse Mets, Rochester Redwings, and Buffalo Bisons minor league teams. Sponsorship included various benefits including tabling opportunities, live radio interviews during the games, throwing out the first pitch, and jumbotron commercials, stadium signage.



Stadium Signage at the Rochester Redwing Stadium and Syracuse Mets Stadium

A16. Joint Outreach

PaintCare offers creative and financial support for outreach campaigns conducted by HHWs and government run solid waste facilities that are PaintCare partners. There were no requests for Joint Outreach support this year.

A17. Face-to-Face

PaintCare staff attended the following face-to-face activities:

Date	Event	Activity
8/2-8/3	North American Hardware and Paint Association Independents Conference	Exhibitor, table/booth
8/14-8/16	Resource Recycling Annual Conference	Exhibitor, table/booth
9/11-9/14	Commercial Painting Industry Association Leadership Conference	Attended
9/11-9/14	Product Stewardship Institute Forum Conference	Exhibitor, table/booth; staff provided panel presentation
9/17-9/23	NAHMMA National Conference	Exhibitor, table/booth
9/18-9/20	New York State Association of Solid Waste Managers	Sponsor and exhibitor; table/booth; provided program materials
9/20	Apartments of NY Expo	Exhibitor, table/booth
9/26-9/28	U.S. Green Building Council Greenbuild International Conference + Expo	Exhibitor, table/booth

0/07 0/00 00	MANIA MaataQan Laadarahin	
	VANA WasteCon Leadership Immit	Exhibitor, table/booth
10/8-10/11 NY	YS School Facility Managers Expo	Exhibitor, table/booth
	estern New York Building anagers Expo	Exhibitor; table/booth
	ortheast Recycling Council Fall onference	Exhibitor, table/booth
	ainting Contractors Association omen in Paint Conference	Exhibitor, table/booth
	ational Association of Realtors nnual Conference and Expo	Exhibitor, table/booth
	YS Association for Reduction, euse, and Recycling (NYSAR3)	Sponsor, Exhibitor, table/booth
	ational Recycling Coalition ational Recycling Congress	Attended
	ortheastern Retail Lumber ssociation LBM Expo	Exhibitor, table/booth
	atewide EPR Webinar with VANA-NY	Sponsor, presentation
	YS Association of Towns Annual eeting	Exhibitor, table/booth
2/23-2/25 Ro	ockland Suburban Home Show	Exhibitor, table/booth
	ong Island Home Show-Nassau Dunty	Exhibitor, table/booth
	YS Association of Counties gislative Conference	Exhibitor, table/booth
	ainting Contractors Association nnual Expo	Exhibitor, table/booth
	ational Association of Home uilders International Builders Show	Exhibitor, table/booth
2/28 Qu	Jeens Public Library	Table/booth
	ational Recycling Coalition ational Recycling Congress	Exhibitor, table/booth
3/15-3/17 Ce	entral NY Home & Garden Show	Exhibitor, table/booth
	estchester County Spring Home	Exhibitor, table/booth
	ong Island Home Show-Suffolk Dunty	Exhibitor, table/booth
3/23-3/24 Ro	ochester Home & Garden Show	Exhibitor, table/booth
As	orth American Hardware and Paint ssociation National Hardware now	Exhibitor, table/booth
A/10 A/1A		
4/13-4/14 Hu	udson Valley Home & Garden Show	Exhibitor, table/booth

4/25	Syracuse Mets AAA Baseball Game	Exhibitor, table/booth
4/30-5/1	Northeast Recycling Council Spring Conference	Exhibitor, table/booth
4/30-5/1	Northeast Recycling Council (NERC)	Exhibitor, table/booth
4/30-5/2	American Coatings Association	Exhibitor, table/booth
5/7-5/9	National Waste and Recycling Association WasteExpo	Exhibitor, table/booth
5/19-5/22	NYS Federation of Solid Waste Associations	Sponsor, Exhibitor, table/booth
6/18	NYC Cooperator Spring Show	Exhibitor, table/booth

In November, members of PaintCare's New York team hosted a booth at the New York State Association for Reduction, Reuse, and Recycling (NYSAR3) Conference in Cooperstown. PaintCare staff promoted awareness of the program to numerous municipal recycling professionals throughout the two-day conference.



PaintCare Staff at NYSAR3 Conference

B. AWARENESS SURVEY

In October, PaintCare ran its annual public awareness survey to measure the effectiveness of its outreach activities with the assistance of market research firm KB Insights. KB Insights analyzed all survey data to help PaintCare better understand trends and guide future outreach targeting. Data from all PaintCare

programs were included in the analysis, providing comparison results between paint stewardship programs throughout the nation.

Following are some highlights from the survey results:

- 254 surveys were completed by New York residents, allowing 90% confidence in the accuracy of the measured results for the population within +/-5%.
- Over half of respondents (67%) purchased paint in the last year. Of those, 44% reported seeking help from paint retail staff to purchase the right amount and 42% reported taking measurements in order to purchase the right amount of paint.
- 77% of respondents said they were "extremely likely" or "likely" to drop off paint for recycling the next time they have leftover paint to dispose of.
- 48% of end-consumers who had purchased paint in the last year were aware that paint can be recycled, of available drop-off opportunities in the state, or both.

The full report for this year's awareness survey for all PaintCare programs is included in the appendix.

Section 5. 2024 and Future

Statutory Citation

Paragraph 12 of Section 27-2003 requires, in relevant part:

The operator of the postconsumer paint collection program shall notify the department annually, in writing, if there are no changes proposed to the program and the producer or representative organization intends to continue implementation of the program as previously approved by the department.

This section of the annual report describes activities or plans for the program that have happened since June 30, 2024, or are being planned. It also addresses any proposed changes to the program.

A. OPERATIONS

PaintCare plans to continue direct outreach to paint retailers and municipalities across the state as a key part of the effort to expand the drop-off network for leftover paint.

In 2023, PaintCare began a three-to-five-year effort to visit non-drop-off sites to increase awareness of the program among retailers. Plans for the visits include providing updated outreach materials, checking site staff familiarity with the program, and observing whether the PaintCare fee is being applied to covered products. During these visits, staff plan to invite retailers and other locations (recycling facilities, solid waste transfer stations) to participate in the program as drop-off sites.

PaintCare plans to continue to support paint-only collection events throughout the state, and direct pickup of leftover paint through the LVP service, as well as the costs to transport and process paint recovered at municipal household hazardous waste collection events.

B. COMMUNICATIONS

PaintCare plans to continue statewide promotion of paint stewardship messaging to households and businesses around the state through digital advertising, social media, television, video ads, streaming audio, mailers, and print ads, and to conduct awareness surveys of paint consumers.

C. PROPOSED CHANGES TO THE PROGRAM

PaintCare intends to continue implementation of the program as previously approved by the Department.

Appendix A

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NEW YORK PAINTCARE SITES

City/Town	Site Name	Address	Site Type	Gallons
1. Year-Round	Sites			387,336
Albany County	(9)			
Albany	Sherwin-Williams	130 Wolf Rd	Retail	2,312
Albany	Herzogs Paint Centers	1343 Central Ave	Retail	1,146
Colonie	Hatchet Hardware of Colonie	1 Fuller Rd	Retail	173
Delmar	Sherwin-Williams	180 Delaware Ave	Retail	2,147
Guilderland	Sherwin-Williams	2080 Western Ave	Retail	1,801
Latham	Sherwin-Williams	193 Troy/Schenectady Rd	Retail	2,048
Latham	PPG Paints	1 Avis Dr (Guptill Industrial Park)	Retail	437
Latham	Herzogs Paint Centers	898 New Loudon Rd	Retail	1,004
Watervliet	Passonno Paints	500 Broadway	Retail	947
Allegany Count	y (2)			
Alfred Station	Tinkertown Hardware	833 State Route 244	Retail	212
Wellsville	Sherwin-Williams	125 Bolivar Rd	Retail	304
Bronx County (5)			
Bronx	Sherwin-Williams	500 Baychester Ave	Retail	158
Bronx	Sherwin-Williams	2333 Cross Bronx Expy	Retail	527
Bronx	Sherwin-Williams	5740 Broadway	Retail	351
Bronx	F and F Supply	1260 Oak Point Ave	Retail	237
Bronx	Loconsolo Paints	1057 Morris Park Ave	Retail	67
Broome County	7 (6)			
Binghamton	Sherwin-Williams	3 Lewis St	Retail	997
Binghamton	Meldrims (Moved June 2024)	242 Main St	Retail	626
Binghamton	Broome County Landfill HHW Facility	286 Knapp Rd	HHW Facility	5,093
Vestal	Sherwin-Williams	3800 Vestal Pkwy E	Retail	2,003
Vestal	Stevens Paint and Blinds	253 Vestal Pkwy E	Retail	261
Whitney Point	Greenes Ace Home Center	2563 W Main St	Retail	346

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NEW YORK PAINTCARE SITES

City/Town	Site Name	Address	Site Type	Gallons
Cattaraugus Co	ounty (2)			
Franklinville	Franklinville True Value Hardware	99 N Main St	Retail	306
Olean	Sherwin-Williams	11 Delaware Park Ctr	Retail	942
Cayuga County	v (2)			
Auburn	Sherwin-Williams	217 Grant Ave	Retail	1,663
Auburn	Whitings WLPR And Paints	9 N Fulton St	Retail	779
Chautauqua Co	ounty (5)			
Clymer	Clymer Hardware and Home Center	8789 W Main St	Retail	0
Dunkirk	Sherwin-Williams	3961 Vineyard Dr	Retail	800
Irving	Add Lumber True Value	12768 Buffalo Rd	Retail	503
Jamestown	Sherwin-Williams	1255 E 2nd St	Retail	956
Lakewood	Sherwin-Williams	279 E Fairmount Ave	Retail	1,127
Chemung Cour	nty (1)			
Elmira	Sherwin-Williams	2406 Corning Rd	Retail	2,420
Chenango Cou	nty (5)			
Greene	Brisben Transfer Station	177 Coutermarsh Rd	Transfer Station	707
Norwich	Sherwin-Williams	5631 State Hwy 12	Retail	365
Norwich	North Norwich Transfer Station	6701 NYS Hwy 12	Transfer Station	741
Norwich	Giltners/ Roots Flooring and Paint	43 S Broad St	Retail	199
Norwich	Chenango County Landfill - Pharsalla Landfill	439 County Rd 47	Landfill	174
Clinton County	(4)			
Peru	Aubuchon Hardware	2 Gorman Way	Retail	159
Plattsburgh	Sherwin-Williams	48 State Route 3	Retail	1,151
Plattsburgh	Aubuchon Hardware	38 Skyway Shopping Ctr	Retail	416
Plattsburgh	PPG Paints	46 Lafayette St	Retail	413
Columbia Coun	nty (4)			
Chatham	Herringtons	6 Depot Square	Retail	465
Hillsdale	Herringtons	312 White Hill Ln	Retail	1,059

City/Town	Site Name	Address	Site Type	Gallons
Hudson	Herringtons	1 Graham Ave	Retail	648
Valatie	Marios True Value Hardware	1057 Kinderhook St	Retail	686
Cortland County	(3)			
Cortland	Sherwin-Williams	1117 State Route 222	Retail	738
Cortland	Meldrims Paint Center	3975 West Rd	Retail	856
Cortland	Cortland County Recycling Center	137 S Pendleton St	Recycling Center	1,708
Delaware County	y (3)			
Delhi	Westlake ACE Hardware	1 Main St	Retail	216
Fleischmanns	Wadler Brothers	47293 Route 28	Retail	136
Walton	Westlake Ace Hardware	36 West St	Retail	103
Dutchess County	/ (12)			
Amenia	Page Lumber	5291 US-44	Retail	440
Fishkill	Herzogs Paint Centers	1083 Route 9	Retail	1,253
Millbrook	Reardon Briggs Hardware	3265 Franklin Ave	Retail	839
Millerton	Herringtons	11 Dutchess Ave	Retail	572
Pawling	Page Lumber	69 NY-22	Retail	901
Poughkeepsie	Sherwin-Williams	684 Dutchess Tpk	Retail	873
Poughkeepsie	PPG Paints	800 Main St	Retail	282
Poughkeepsie	Herzogs Paint Centers	409 Manchester Rd	Retail	991
Poughkeepsie	Page Lumber	360 Manchester Rd	Retail	898
Rhinebeck	Williams Lumber and Home Center	6760 Route 9	Retail	1,992
Stanfordville	Roosters Route 82 Home and Hardware Center	6047 Route 82	Retail	276
Wappingers Falls	Sherwin-Williams	1847 South Rd	Retail	1,274
Erie County (15)				
Amherst	Sherwin-Williams	2045 Niagara Falls Blvd	Retail	1,664
Blasdell	Sherwin-Williams	4408 Milestrip Rd	Retail	1,409
Buffalo	Sherwin-Williams	1470 Main St	Retail	565
Buffalo	Sherwin-Williams	2636 Delaware Ave	Retail	795
Cheektowaga	Sherwin-Williams	2578 Walden Ave	Retail	1,009
Depew	Sherwin-Williams	4869 Transit Rd	Retail	2,334
Depew	Sherwin-Williams	2082 George Urban Blvd	Retail	1,548

City/Town	Site Name	Address	Site Type	Gallons
Derby	Evans Ace Hardware (New May 2024)	7065 Erie Rd	Retail	0
Hamburg	Sherwin-Williams	141 Buffalo St	Retail	2,593
Orchard Park	Arthurs True Value Hardware	6471 W Quaker St	Retail	1,794
Tonawanda	Sherwin-Williams	2775 Sheridan Dr	Retail	1,187
Tonawanda	Hazman - American Recyclers Transfer Station/Recycling Center	177 Wales Ave	HHW Facility	19,414
West Seneca	Sherwin-Williams	2008 Ridge Rd	Retail	2,789
West Seneca	PPG Paints	1530 Union Rd	Retail	1,088
Williamsville	Sherwin-Williams	7604 Transit Rd	Retail	3,068
Essex County (5)			
Elizabethtown	Aubuchon Hardware	7572 Court St	Retail	78
Jay	Ward Lumber	697 Glen Rd	Retail	387
Lake Placid	Aubuchon Hardware	2010 Saranac Ave	Retail	372
Ticonderoga	Aubuchon Hardware	131 Montcalm St	Retail	315
Willsboro	Willsborough Hardware	3759 Main St	Retail	112
Franklin County	r (4)			
Malone	Sherwin-Williams	3408 State Route 11	Retail	669
Malone	Ward Lumber	3240 State Route 11	Retail	195
Saranac Lake	Coakley Home and Hardware	622 Lake Flower Ave	Retail	599
Tupper Lake	Aubuchon Hardware	65 Lake St	Retail	302
Fulton County (4)			
Broadalbin	Tanner Inc	4 N 2nd Ave	Retail	368
Gloversville	Kingsboro Lumber	17 Meadow St	Retail	491
Johnstown	Sherwin-Williams	222 N Comrie Ave	Retail	516
Johnstown	Noble Ace Hardware	130 S Comrie Ave	Retail	708
Genesee Count	y (2)			
Batavia	Sherwin-Williams	16 Liberty St	Retail	1,849
Le Roy	Crockers Ace Hardware	8457 N Street Rd	Retail	427
Greene County	(2)			
Catskill	Sherwin-Williams	44 Grandview Plaza	Retail	755

City/Town	Site Name	Address	Site Type	Gallons
Coxsackie	Hatchet Hardware of Coxsackie	11780 Route 9W	Retail	377
Herkimer County	r (2)			
Dolgeville	Zipp Hardware	73 N Main St	Retail	88
llion	llion True Value Hardware	39 W Clark St	Retail	278
Jefferson County	/ (7)			
Alexandria Bay	Sherwin-Williams	43449 State Route 12	Retail	764
Carthage	Aubuchon Hardware	66 High St	Retail	286
Clayton	Whites Lumber	945 James St	Retail	674
Watertown	Sherwin-Williams	491 Factory St	Retail	1,753
Watertown	Whites Lumber	231 N Rutland St	Retail	624
Watertown	Whites Paint Store	902 Arsenal St	Retail	1,463
Watertown	Stratton Hardware	1336 Washington St	Retail	51
Kings County (23	3)			
Brooklyn	Mazzone Ace Hardware	470 Court St	Retail	370
Brooklyn	Sherwin-Williams	3760 Nostrand Ave	Retail	67
Brooklyn	Sherwin-Williams	1748 86th St	Retail	208
Brooklyn	Sherwin-Williams	7823 5th Ave	Retail	187
Brooklyn	Mazzone Ace Hardware	476 Bergen St	Retail	453
Brooklyn	Corner Hardware	2266 Nostrand Ave	Retail	75
Brooklyn	Sunset Ace Hardware (Dropped Aug 2024)	8111 5th Ave	Retail	80
Brooklyn	Mazzone Paint Center	211 Smith St	Retail	387
Brooklyn	Sherwin-Williams	60 Broadway	Retail	330
Brooklyn	Sherwin-Williams	4606 3rd Ave	Retail	24
Brooklyn	Sherwin-Williams	555 5th Ave	Retail	634
Brooklyn	Reliable Supply	6109 7th Ave	Retail	0
Brooklyn	WR Paint Supply	720 Manhattan Ave	Retail	87
Brooklyn	DIY Supplies Color Center	8230 18th Ave	Retail	25
Brooklyn	Zee Hardware	259 Schenectady Ave	Retail	0
Brooklyn	Loconsolo Paints	2660 Coney Island Ave	Retail	4,076
Brooklyn	Certified Boro Park Lumber	4601 New Utrecht Ave	Retail	20
Brooklyn	B and G Hardware	210 Roebling St	Retail	25
Brooklyn	Certified Lumber and Home Center	148 Classon Ave	Retail	541

City/Town	Site Name	Address	Site Type	Gallons
•			Reuse Store	
Brooklyn	Big Reuse	1 12th St		2,444
Brooklyn	DIY Supplies Color Factory	7419 13th Ave	Retail	168
Brooklyn	K and S Building Supply	901 65th St	Retail	331
Brooklyn	Stillwell Ready Mix and Building Materials	2543 Stillwell Ave	Retail	49
Lewis County (1))			
Lowville	Sherwin-Williams	5815 Number Four Rd	Retail	2,085
Livingston Coun	ty (1)			
Geneseo	Sherwin-Williams	4176 Lakeville Rd	Retail	1,075
Madison County	(3)			
Canastota	Kime Hardware	3381 Seneca Tpke	Retail	1,333
Cazenovia	Cazenovia Lumber	27 William St	Retail	1,907
Hamilton	Parrys	100 Utica St	Retail	615
Monroe County	(17)			
Brockport	Sherwin-Williams	4756 Lake Rd S	Retail	1,481
Honeoye Falls	Weiders Ace Hardware	166 W Main St	Retail	764
Penfield	Sherwin-Williams	2200 Penfield Rd	Retail	2,147
Pittsford	Hadlocks Ace Hardware	3400 Monroe Ave	Retail	1,636
Rochester	Mayer Paint and Hardware	226 Winton Rd N	Retail	1,228
Rochester	Sherwin-Williams	4400 Dewey Ave	Retail	919
Rochester	Sherwin-Williams	2407 Monroe Ave	Retail	1,927
Rochester	Sherwin-Williams	158 Monroe Ave	Retail	835
Rochester	Sherwin-Williams	830 Emerson St	Retail	479
Rochester	Sherwin-Williams	851 Ridge Rd E	Retail	1,039
Rochester	Sherwin-Williams	3240 Chili Ave	Retail	1,054
Rochester	Sherwin-Williams	2315 Ridge Rd W	Retail	1,594
Rochester	Sherwin-Williams	951 Jefferson Rd	Retail	1,646
Rochester	PPG Paints	566 S Clinton Ave	Retail	944
Rochester	Rochester Paint Center	1800 Lyell Ave	Retail	849
Webster	Sherwin-Williams	191 W Main St	Retail	2,780
Webster	Hadlocks House of Paint	657 Ridge Rd	Retail	722

City/Town	Site Name	Address	Site Type	Gallons
Montgomery Cou	inty (3)			
Amsterdam	Sherwin-Williams	4908 NY-30	Retail	963
Fort Plain	Fort Plain True Value Hardware	12 Willett St	Retail	216
Palatine Bridge	Hatchet Hardware of Palatine Bridge	6133 State Hwy 5	Retail	369
Nassau County (22)			
Baldwin	Costellos Ace Hardware	923 Atlantic Ave	Retail	38
Bellmore	Costellos Ace Hardware	2667 Merrick Rd	Retail	445
Bethpage	Costellos Ace Hardware	3899 Hempstead Tpke	Retail	426
East Meadow	Sherwin-Williams	2575 Hempstead Tpke	Retail	325
Garden City Park	Costellos Ace Hardware	2323 Jericho Tpke	Retail	421
Glen Cove	Sherwin-Williams	202 Glen Cove Ave	Retail	727
Great Neck	Costellos Ace Hardware	518 Middle Neck Rd	Retail	83
Island Park	Costellos Ace Hardware	3965 Long Beach Rd	Retail	317
Lawrence	Sherwin-Williams	309 Rockaway Tpke	Retail	392
Long Beach	Centre Millwork and Supply	669 Long Beach Blvd	Retail	253
Massapequa	Costellos Ace Hardware	1330 Hicksville Rd	Retail	344
Massapequa	Sherwin-Williams	4360 Sunrise Hwy	Retail	697
Merrick	Sherwin-Williams	2200 Sunrise Hwy E	Retail	354
Mineola	Sherwin-Williams	111 E Jericho Tpke	Retail	1,586
New Hyde Park	Costellos Ace Hardware	1518 Union Tpke	Retail	109
New Hyde Park	Sherwin-Williams	1300 Jericho Tpke	Retail	994
North Bellmore	Costellos Ace Hardware	1305 Newbridge Rd	Retail	264
North New Hyde Park	New Park Paint and Wallpaper	1601 Hillside Ave	Retail	158
Oceanside	Sherwin-Williams	2994 Long Beach Rd	Retail	389
Plainview	Sherwin-Williams	80 Express St	Retail	65
Port Washington	Sherwin-Williams	59 Shore Rd	Retail	1,188
Syosset	Sherwin-Williams	406 Jericho Tpke	Retail	299
New York County	/ (11)			
New York	Rainbow Ace Hardware	1449 1st Ave	Retail	13
New York	Sherwin-Williams	150 Varick St	Retail	345
New York	Sherwin-Williams	600 Amsterdam Ave	Retail	301

City/Town	Site Name	Address	Site Type	Gallons
New York	Sherwin-Williams	155 E 55th St	Retail	181
New York	Sherwin-Williams	554 2nd Ave	Retail	247
New York	Sherwin-Williams	125 W 21st St	Retail	755
New York	Sherwin-Williams	619 W 46th St	Retail	230
New York	J and M Hardware	19 E 21st St	Retail	67
New York	Epsteins Paint Center	562 W 52nd St	Retail	51
New York	Sugar Hill Hardware	529 W 145th St	Retail	0
New York	Nunez Depot	4147 Broadway	Retail	113
Niagara County	(5)			
Gasport	Stockham Lumber	4440 Central Ave	Retail	105
Lockport	Spalding Ace Hardware	215 Davison Rd	Retail	132
Lockport	Sherwin-Williams	5871 S Transit Rd	Retail	3,137
Niagara Falls	Sherwin-Williams	7895 Niagara Falls Blvd	Retail	1,315
North Tonawand	a Sherwin-Williams	301 Meadow Dr	Retail	724
Oneida County (7)			
New Hartford	Sherwin-Williams	4631 Commercial Dr	Retail	642
New Hartford	Jay K Independent Lumber	8448 Seneca Tpke	Retail	570
Oriskany Falls	Oriskany Falls DPW	111 Mill St	Other	120
Rome	Sherwin-Williams	1719 Black River Blvd	Retail	2,448
Rome	Ace Hardware of Rome	115 Black River Blvd	Retail	528
Utica	Sherwin-Williams	1904 Genesee St	Retail	292
Utica	Urbaniks Paints	1420 Oriskany St W	Retail	1,170
Onondaga Coun	ty (10)			
Brewerton	Brewerton Ace Hardware	9655 Brewerton Rd	Retail	774
Liverpool	Sherwin-Williams	7879 Oswego Rd	Retail	2,771
Marcellus	Skaneateles Transfer Station	1676 Old Seneca Tpke	Transfer Station	1,450
North Syracuse	Sherwin-Williams	508 N Main St	Retail	2,182
Syracuse	Sherwin-Williams	2380 Erie Blvd E	Retail	2,797
Syracuse	Sherwin-Williams	113 E Seneca Tpke	Retail	1,124
Syracuse	Sherwin-Williams	4500 W Genesee St	Retail	2,957
Syracuse	Habitat ReStore Syracuse	514 W Genesee St	Reuse Store	296
Syracuse	Miller Environmental Group HHW Facility	532 State Fair Blvd	HHW Facility	5,837

Collection volume for the 12 month reporting period from July 1 2023 to June 30, 2024

City/Town	Site Name	Address	Site Type	Gallons
Syracuse	Empire Recycled Paint	1810 Lemoyne Ave	Paint Recycler	11,585
Ontario County (4)			
Canandaigua	Sherwin-Williams	77 Eastern Blvd	Retail	1,781
Geneva	Sherwin-Williams	520 Hamilton St	Retail	965
Victor	Sherwin-Williams	7387 Pittsford Victor Rd	Retail	1,204
Victor	Hadlocks House of Paint	7273 State Route 96	Retail	2,930
Orange County (4)			
Florida	Werners ACE Hardware	8 N Main St	Retail	891
Monroe	Sherwin-Williams	290 Larkin Dr	Retail	1,091
Newburgh	Sherwin-Williams	1404 Route 300	Retail	2,770
Port Jervis	Neversink True Value Lumber	95 Jersey Ave	Retail	700
Orleans County ((1)			
Medina	Evans Ace Hardware	342 E Center St	Retail	745
Oswego County	(2)			
Oswego	Sherwin-Williams	242 State Route 104 E	Retail	1,156
Pulaski	Whites Lumber	3704 State Route 13	Retail	568
Otsego County (5)			
Cooperstown	Westlake ACE Hardware	5390 Rt 28	Retail	715
Cooperstown	Bruce Hall Home Center	206 Main St	Retail	390
Oneonta	Sherwin-Williams	729 State Hwy 28	Retail	717
Oneonta	Otsego ReUse Center	23 Duane St	Reuse Store	1,244
Richfield Springs	Aubuchon Hardware	129 Main St	Retail	104
Putnam County (1)			
Brewster	Sherwin-Williams	1 Starr Ridge Rd	Retail	914
Queens County (19)			
Astoria	Sherwin-Williams	1942 37th St	Retail	137
Astoria	Broadway Hardware	2917 Broadway	Retail	0
Bayside	Sherwin-Williams	4739 Bell Blvd	Retail	303
College Point	Nelco Hardware	18-08 College Point Blvd	Retail	17

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City/Town	Site Name	Address	Site Type	Gallons
Flushing	Sherwin-Williams	2519 Parsons Blvd	Retail	145
Flushing	Flushing Paint	133-43 35th Ave	Retail	0
Flushing	Colorall Home Fashions	161-24 Northern Blvd	Retail	489
Forest Hills	Sherwin-Williams	6860 Austin St	Retail	391
Jackson Heights	Sherwin-Williams	7567 31St Ave	Retail	243
Little Neck	Colorall Paint II	252-02 Northern Blvd	Retail	0
Long Island City	Long Island City Paint Store - PPG	51-02 27th St	Retail	390
Middle Village	Harrys Paint and Hardware True Value	8203 Eliot Ave	Retail	93
Ozone Park	Sherwin-Williams	107-20 Atlantic Ave	Retail	80
Queens Village	Best Paint-Benjamin Moore Retail	220-23 Jamaica Ave	Retail	58
Richmond Hill	Jamaica Hardware and Paints	13101 Jamaica Ave	Retail	84
Ridgewood	Platz Hardware True Value	65-25 Forest Ave	Retail	36
Rockaway Park	Mazzone Ace Hardware	245-251 Beach 116 St	Retail	341
Whitestone	Whitestone Hardware	1248 150th St	Retail	267
Woodside	Sherwin-Williams	6216 34th Ave	Retail	1,188
Rensselaer Coun	nty (5)			
East Greenbush	Sherwin-Williams	596 Columbia Tpke	Retail	1,817
Stephentown	Stephentown Transfer Station	235 Newton Rd	Transfer Station	583
Troy	Hatchet Hardware of Brunswick	831 Hoosick Rd	Retail	907
Troy	Country True Value Hardware	217 N Greenbush Rd	Retail	657
West Sand Lake	Sand Lake Convenience Facility	213 Chamberlin Hill Rd	Transfer Station	836
Richmond Count	у (3)			
Staten Island	Sherwin-Williams	240 Page Ave	Retail	672
Staten Island	Sherwin-Williams	1440 Forest Ave	Retail	1,074
Staten Island	Sherwin-Williams	1462 Hylan Blvd	Retail	842
Rockland County	r (3)			
Nanuet	Sherwin-Williams	202 W Route 59	Retail	1,148
Pomona	Rockland County SWMA HHW Facility	35 Firemens Memorial Dr	HHW Facility	23,742
West Haverstraw	Sherwin-Williams	36 Route 9 W	Retail	148

City/Town	Site Name	Address	Site Type	Gallons
Saratoga County	(8)			
Clifton Park	Sherwin-Williams	629 Plank Rd	Retail	2,420
Corinth	Whites Ace Hardware	2 Hamilton Ave	Retail	300
Halfmoon	Halfmoon Transfer Station	322 Route 146	Transfer Station	1,374
Rexford	Clifton Park Transfer Station	217 Vischer Ferry Rd	Transfer Station	4,027
Saratoga Springs	Sherwin-Williams	226 Washington St	Retail	4,465
Saratoga Springs	Allerdice Building Supply	41 Walworth St	Retail	1,217
South Glens Falls	Noble Ace Hardware	80 William St	Retail	1,298
Waterford	Hatchet Hardware of Waterford	42 Saratoga Ave	Retail	385
Schenectady Cou	inty (4)			
Glenville	Schenectady County Compost and Recycling Center	24 Hetcheltown Rd	Recycling Center	1,646
Niskayuna	Hatchet Hardware of Niskayuna	1448 Balltown Rd	Retail	380
Schenectady	Sherwin-Williams	1702 State St	Retail	1,702
Schenectady	GreenSheen Paint	1470 Rotterdam Industrial Park - Building 14 - Bay 7	Paint Recycler	14,901
Schoharie County	y (2)			
Cobleskill	Cobleskill Agway	239 West Main St	Retail	324
Middleburgh	Middleburgh Recycling Center	142 Cotton Hill Rd	Recycling Center	194
St Lawrence Cou	nty (4)			
Canton	Coakley Home and Hardware	2535 NY-68	Retail	716
Gouverneur	Aubuchon Hardware	32 Clinton St	Retail	165
Gouverneur	Whites Lumber	71 Depot St	Retail	347
Massena	Sherwin-Williams	164 Harte Haven Center	Retail	552
Steuben County ((3)			
Bath	Sherwin-Williams	121 Liberty St	Retail	644
Bath	Longwell Lumber and Building	31 W Steuben St	Retail	153
Corning	Stevens Paint Store	62 Bridge St	Retail	586
Suffolk County (3	:0)			
Babylon	Sherwin-Williams	260 E Main St	Retail	554

Collection volume for the 12 month reporting period from July 1 2023 to June 30, 2024

City/Town	Site Name	Address	Site Type	Gallons
Bohemia	Long Island Hardware	3606 Veterans Memorial Hwy	Retail	866
Centereach	Sherwin-Williams	1945 Middle Country Rd	Retail	358
Commack	Sherwin-Williams	212 Jericho Tpke	Retail	1,232
Deer Park	Sherwin-Williams	410 Commack Rd	Retail	184
	Costellos Ace Hardware	242 Broadhollow Rd	Retail	587
East Islip	Sherwin-Williams	300 E Main St	Retail	805
East Moriches	East Moriches Hardware	469 Montauk Hwy	Retail	287
East Northport	Sherwin-Williams	353 Larkfield Rd	Retail	717
East Patchogue	Angels of Long Island	350-23 E Main St	Reuse Store	66
Hampton Bays	Shinnecock Hardware	91 W Montauk Hwy	Retail	73
Huntington	Sherwin-Williams	55 New York Ave	Retail	1,041
Huntington	Huntington Recycling Center and Transfer Station HHWF	641 New York Ave	HHW Facility	7,906
Mastic	Angels of Long Island	14 Herkimer St	Reuse Store	34
Medford	Sherwin-Williams	3170 A Route 112	Retail	557
Medford	Angelas House Home Store	2052 Route 112	Reuse Store	84
Melville	Costellos Ace Hardware	720 Walt Whitman Rd	Retail	58
Melville	Sherwin-Williams	610 Broadhollow Rd	Retail	536
Patchogue	Sherwin-Williams	206 E Main St	Retail	211
Port Jefferson Station	Sherwin-Williams	5060 Nesconset Hwy	Retail	845
Riverhead	Sherwin-Williams	1704 Old Country Rd	Retail	1,112
Rocky Point	Costellos Ace Hardware	360 Route 25A	Retail	436
Ronkonkoma	Habitat ReStore Suffolk	2111 Lakeland Ave	Reuse Store	1,351
Shelter Island	Shelter Island Recycling Transfer Station and HHWF	34 N Menantic Rd	HHW Facility	301
Shirley	Sherwin-Williams	800 Montauk Hwy	Retail	1,442
Southampton	Shinnecock East Ace Hardware	849 County Rd 39	Retail	97
Wading River	Ace Hardware	6281 Route 25A	Retail	583
Wainscott	Sherwin-Williams	338 Montauk Hwy	Retail	620
Westhampton Beach	Sherwin-Williams	80 Old Riverhead Rd	Retail	296
Yaphank	The Town Landfill - Brookhaven STOP Facility	350 Horseblock Rd	HHW Facility	16,238

Tompkins County (2)

City/Town	Site Name	Address	Site Type	Gallons
Ithaca	Ithaca ReUse Center and Office	214 Elmira Rd	Reuse Store	404
Ulster County (6	i)			
Ellenville	Ace Hardware of Ellenville	140 S Main St	Retail	681
Ellenville	Slutsky Lumber	1 Pine St	Retail	442
Kingston	Sherwin-Williams	568 Albany Ave	Retail	1,620
Kingston	Herzogs True Value Home Center	151 Plaza Rd	Retail	2,549
Kingston	Habitat ReStore Ulster County	406 Route 28	Reuse Store	778
Saugerties	Saugerties Lumber True Value	223 Ulster Ave	Retail	794
Warren County	(3)			
Chestertown	Stephenson Lumber (New Jun 2024)	6267 US-9	Retail	0
Queensbury	Sherwin-Williams	736 Glen St	Retail	631
Queensbury	Colorize Inc	63 Quaker Rd	Retail	1,596
Washington Cou	unty (2)			
Greenwich	Aubuchon Hardware	511 State Route 29	Retail	440
Salem	A and J Enterprises Pro	7 Thomas St	Retail	102
Wayne County (2)			
Newark	Sherwin-Williams	599 W Union St	Retail	899
Wolcott	Wolcott Building Supply and Home Center	11838 W Main St	Retail	0
Westchester Co	unty (13)			
Bedford	Bedford Ace Hardware	466 Old Post Rd	Retail	768
Briarcliff Manor	Sherwin-Williams	1908 Pleasantville Rd	Retail	652
Eastchester	Sherwin-Williams	360 White Plains Rd	Retail	692
Millwood	Millwood Hardware	235 Saw Mill River Rd	Retail	669
Mount Kisco	Sherwin-Williams	156 N Bedford Rd	Retail	1,067
Peekskill	Sherwin-Williams	1837 E Main St	Retail	1,030
Port Chester	Sherwin-Williams	142 Midland Ave	Retail	1,192
Scarsdale	Scarsdale Transfer Station	110 Secor Rd	Transfer Station	5,558
South Salem	Rings End	386 Smith Ridge Rd	Retail	573
Tuckahoe	Kawers Tuckahoe Paint and Glass	29 Columbus Ave	Retail	1,846

City/Town	Site Name	Address	Site Type	Gallons
Valhalla	Westchester County Valhalla HMRF	15 Woods Rd	HHW Facility	16,065
Yonkers	Sherwin-Williams	1025 Saw Mill River Rd	Retail	223
Yonkers	Yonkers Recycling Center	735 Saw Mill River Rd	Recycling Center	4,342
Wyoming Count	y (1)			
Warsaw	Montgomerys Building Supply	100 Allen St	Retail	113
2. Supplemental	Sites			240,199
Albany County (8)			
Albany	City of Albany Landfill (City)	525 Rapp Rd	HHW Event	6,004
Albany	Honest Weight Food Coop (GS)	81 Watervliet Ave	Paint Only Event	2,737
Bethlehem	Bethlehem Highway Garage (Town)	74 Elm Ave E	HHW Event	760
Cohoes	Lansing Park (City)	James St	Paint Only Event	669
Cohoes	Town of Colonie Landfill (Town)	4 Arrowhead Ln	HHW Event	2,459
Cohoes	Cohoes High School (DEC)	1 Tiger Cir	HHW Event	265
Guilderland Center	Guilderland Highway Dept (Town)	6338 Frenchs Mill Rd	HHW Event	1,287
Voorheesville	New Scotland Highway Dept (Town)	2869 New Scotland Rd	HHW Event	712
Allegany County	r (1)			
Belmont	Belmont Transfer Station (County)	6006 County Rd 48	HHW Event	516
Bronx County (1)			
Bronx	Orchard Beach Parking Lot (DSNY)	Orchard Beach Parking Lot	HHW Event	2,613
Cattaraugus Cou	unty (1)			
Little Valley	Cattaraugus County DPW (County)	8810 Route 242 (Jack Ellis Dr)	HHW Event	682
Cayuga County	(1)			
Auburn	Cayuga Soil and Water Conservation District (County)	7413 County House Rd	HHW Event	1,307

City/Town	Site Name	Address	Site Type	Gallons
Chautauqua Cou	nty (3)			
Dunkirk	Dunkirk DPW (County)	19 W Lucas Ave	HHW Event	928
Falconer	Dept of Public Facilities Bldg (County)	454 N Work St	HHW Event	826
Mayville	Town of Chautauqua Highway Garage (County)	50 Patterson St	HHW Event	575
Chemung County	y (1)			
Horseheads	Chemung County Fairgrounds (County/Cassella)	170 Fairview Rd	HHW Event	1,713
Clinton County (1)			
Morrisonville	Clinton County Landfill (County)	286 Sand Rd	HHW Event	1,796
Columbia County	/ (1)			
Ghent	Columbia County Fire Training Center (County)	50 Grandinetti Dr	HHW Event	5,682
Cortland County	(1)			
Cortland	Cortland County Recycling Center (County)	137 S Pendleton St	HHW Event	1,337
Delaware County	y (1)			
Delhi	Public Safety Building/Complex (County)	280 Phoebe Ln	HHW Event	1,851
Erie County (10)				
Akron	Joint Municipal Facility (County)	12707 Clarence Center Rd	HHW Event	821
Buffalo	Martin Luther King Park (County)	778 Best St	HHW Event	1,834
Buffalo	SUNY Buffalo South Campus (GS)	3465 Main St	Paint Only Event	5,720
Chaffee	Chaffee Landfill (Town)	10860 Olean Rd	HHW Event	583
Clarence Center	Town of Clarence Highway Garage (GS)	6223 Goodrich Rd	Paint Only Event	3,097
Elma	Elma Town Hall (County)	1600 Bowen Ave	HHW Event	4,637
Grand Island	Grand Island High and Middle School (GS)	1100 Ransom Rd	Paint Only Event	4,849
Lakeview	Highway Dept (County)	2720 Lakeview Rd	HHW Event	4,603

City/Town	Site Name	Address	Site Type	Gallons
Tonawanda	Tonawanda High School (GS)	150 Hinds St	Paint Only Event	4,475
Williamsville	Erie Community College North Campus (PaintCare)	6205 Main St	Paint Only Event	13,149
Essex County (4	l)			
Elizabethtown	Essex County DPW (County)	8053 US Route 9	HHW Event	531
Lake Placid	Town of North Elba Highway Garage (County)	5648 Cascade Rd	HHW Event	643
North Hudson	North Hudson Transfer Station (County)	Route 9 - 7 Dump Rd	HHW Event	484
Ticonderoga	Ticonderoga Highway Garage (County)	138 Racetrack Rd	HHW Event	626
Fulton County (1)			
Johnstown	Fulton County Landfilll (County)	847 Mud Rd	HHW Event	3,376
Greene County	(1)			
Windham	Windham Transfer Station (County)	RR 21 Mitchell Hollow Rd	HHW Event	1,676
Jefferson Count	y (2)			
Watertown	Jefferson County Highway Dept (DANC)	21897 County Rd 190	HHW Event	2,189
Watertown	NYSDOT Facility (DEC)	22430 NY Rt 342	Other Event	248
Kings County (1)			
Brooklyn	Maimonides Park (DSNY)	1998 Surf Ave	HHW Event	2,790
Lewis County (2)			
Lowville	Lewis County Transfer Station (DANC)	7956 State Route 26	HHW Event	968
Lowville	NYSDOT Facility (DEC)	5527 Bostwick St	Other Event	55
Livingston Cour	nty (1)			
Mount Morris	Livingston County Hampton Corners Complex (GS)	3360 Gypsy Ln	Paint Only Event	2,044
Montgomery Co	unty (3)			
Amsterdam	St Marys Hospital (GS)	4 Ann St	Paint Only Event	1,670

City/Town	Site Name	Address	Site Type	Gallons
Fonda	County Annex Building (County)	20 Park St	HHW Event	525
Fort Plain	Town of Minden Highway Dept (GS)	134 Cooperstown Rd	Paint Only Event	960
Nassau County (3)			
Glen Cove	Glen Cove DPW (City)	100 Morris Ave	HHW Event	1,976
Old Westbury	Westbury High School (Town)	1 Post Rd (South Parking Lot)	HHW Event	1,252
Port Washington	North Hempstead Beach Park North Lot (Town)	175 W Shore Rd	HHW Event	2,804
New York County	v (2)			
New York	Sherwin-Williams (Closed Nov 2023)	1761 1st Ave	Retail	18
New York	Union Square (DSNY)	Union Square	HHW Event	789
Niagara County (4	4)			
Lewiston	Dwyer Ice Arena (GS)	5795 Lewiston Rd - 1 Monteagle Trl	Paint Only Event	3,669
Lockport	Lockport Town Hall (County)	6560 Dysinger Rd	HHW Event	1,109
Lockport	Starpoint Central School District (GS)	4363 Mapleton Rd	Paint Only Event	3,190
North Tonawanda	North Tonawanda Public Works (County)	758 Erie Ave	HHW Event	546
Oneida County (2	?)			
Utica	EcoDrop Utica (OHSWA)	80 Leland Ave	HHW Seasonal	15,499
Utica	NYSDOT Facility (DEC)	10 Harbor Lock Rd W	Other Event	377
Onondaga Count	y (1)			
Clay	Great Northern Mall (ERP)	4155 NY-31	Paint Only Event	8,704
Ontario County (2	2)			
Farmington	Farmington Highway Dept (Casella)	985 Hook Rd	HHW Event	2,527
Stanley	Ontario County Landfill Recycling Center (Casella)	1879 State Route 5 & 20	HHW Event	2,099

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NEW YORK PAINTCARE SITES

City/Town	Site Name	Address	Site Type	Gallons
Orange County (2)			
New Hampton	Orange County Fire Training Center (County)	9 Training Center Ln	HHW Event	234
Newburgh	Delano Hitch Recreation Center (County)	401 Washington St	HHW Event	1,235
Orleans County	(1)			
Albion	Orleans County Building (GS)	456 West Ave	Paint Only Event	3,432
Oswego County	(1)			
Fulton	Bristol Hill Materials Recovery Facility - HHW Facility (County)	3125 State Hwy 3	HHW Seasonal	2,449
Otsego County (2)			
Cooperstown	Meadows Office Bldg (County)	140 County Hwy 33W	HHW Event	834
Unidilla	Unadilla Highway Bldg - Town Barn (County)	216 Co Hwy 3	HHW Event	1,392
Queens County	(2)			
Queens	Liberty Paint and Deco	185-26 Union Tpke	Retail	838
Queens	Cunningham Park (DSNY)	Cunningham Park Francis Lewis Blvd	HHW Event	4,516
Rensselaer Cour	nty (7)			
East Greenbush	Hudson Valley Community College (GS)	99 Troy Rd Lot B	Paint Only Event	4,762
Johnsonville	Pittstown Transfer Station	2500 NY-67	Transfer Station Seasonal	177
Schaghticoke	Schaghticoke Town Garage (ERCSWMA)	895 Old Schaghticoke Rd	Other	285
Schodack	Town of Schodack Highway Garage (Town)	3775 US Route 20	HHW Event	656
Stephentown	Stephentown Transfer Station (County)	235 Newton Rd	HHW Event	383
Troy	Troy Alamo Disposal Facility (City)	3000 East Industrial Pky	HHW Event	806
Troy	Brunswick Recycling Center (Town)	336 Town Office Rd	HHW Event	1,252

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NEW YORK PAINTCARE SITES

City/Town	Site Name	Address	Site Type	Gallons
Richmond Count	y (1)			
Staten Island	Midland Beach Parking Lot (DSNY)	Midland Beach Parking Lot L	HHW Event	5,741
Saratoga County	(3)			
Ballston Spa	Town Hall (Town)	323 Charlton Rd	Paint Only Event	752
Saratoga Springs	Saratoga Performing Arts Center (GS)	108 Avenue of the Pines	Paint Only Event	6,927
Saratoga Springs	Weible Ice Rink (City)	30 Weibel Ave	HHW Event	913
Schenectady Cou	unty (3)			
Niskayuna	Niskayuna Community Center (GS)	2682 Aqueduct Rd	Paint Only Event	2,469
Schenectady	Schenectady County Community College (County)	78 Washington Ave	HHW Event	3,318
Schenectady	Schenectady Community College (GS)	78 Washington Ave	Paint Only Event	1,230
Schoharie Count	y (1)			
Cobleskill	MOSA Schoharie County Transfer Station (County)	2805 State Route 7	HHW Event	1,814
Seneca County (1	1)			
Romulus	Seneca County Highway Dept (County)	2017 Prospect St	HHW Event	469
St Lawrence Cou	nty (2)			
Canton	Human Services Building (DANC)	80 State Hwy 310	HHW Event	4,551
Potsdam	NYSDOT Facility (DEC)	7280 US Rt 11	HHW Event	674
Steuben County	(2)			
Hornel	Steuben Transfer Station (County)	County Rd 64 E Ave Ext	HHW Event	427
Painted Post	Erwin Transfer Station (County)	622 S Hamilton St	HHW Event	841
Suffolk County (7	')			
Cutchogue	Southold Town Transfer Station (Town)	6155 Cox Ln	HHW Event	6,748
East Hampton	East Hampton Recycling Center (Town)	260 Springs Fireplace Rd	HHW Event	1,042

City/Town	Site Name	Address	Site Type	Gallons
Hampton Bays	Hampton Bays Transfer Station (Town)	30 Jackson Ave	HHW Event	1,157
Montauk	Montauk Transfer Station (Town)	365 Montauk Hwy	HHW Event	578
Riverhead	Town Highway Dept Yard (Town)	1177 Osborn Ave	HHW Event	2,137
Sag Harbor	Sag Harbor Transfer Station (Town)	1404 Bridgehampton Sag Harbor Tpke	HHW Event	588
Southampton	North Sea Transfer Station (Town)	1370 Majors Path	HHW Event	783
Sullivan County	(1)			
Monticello	Monticello Transfer Station (County)	91 Landfill Dr	HHW Event	1,018
Tioga County (1)			
Owego	Tioga County Public Works Dept (GS)	477 NY-96	Paint Only Event	2,648
Tompkins Coun	ty (1)			
Ithaca	Tompkins County Recycling and Solid Waste Center (County)	160 Commercial Ave	HHW Event	5,020
Ulster County (2)			
Kingston	UCRRA Ulster Transfer Station (County)	999 Flatbush Rd	HHW Event	1,549
New Paltz	UCRRA New Paltz Transfer Station (County)	1 Clearwater Rd	HHW Event	1,485
Warren County ((1)			
Queensbury	Queensbury Highway Garage (County)	742 Bay Rd	HHW Event	2,613
Washington Cou	unty (1)			
Fort Edward	Washington County Office Bldg (County)	383 Broadway Ave	HHW Event	4,055
Westchester Co	unty (6)			
Peekskill	Charles Point Resource Recovery Facility (Resco) (County)	1 Charles Point Ave	HHW Event	1,204
Rye	Rye Playland (County)	1 Playland Pkwy	HHW Event	1,249
South Salem	Lewisboro Town Park (GS)	1079 Rt 35	Paint Only Event	2,807

City/Town	Site Name	Address	Cite Turne	Gallons
			Site Type	
Yonkers	Sherwin-Williams	1900 Central Park Ave	Retail	127
Yonkers	Sprain Ridge Park (County)	149 Jackskon Ave	HHW Event	2,011
Yorktown Heights	FDR State Park (County)	2957 Crompond Rd	HHW Event	2,321
Wyoming County	v (1)			
Silver Springs	Wyoming County Highway Dept (GS)	4328 NY-19	Paint Only Event	2,862
Yates County (1)				
Penn Yan	Yates County Fair (County)	2370 Old Rt 14A	HHW Event	988
3. Large Volume	Pickun Sites			54,894
o. Large Volume				0-1,00-1
Albany County (3	3)			
Albany	[School District]		LVP	82
Albany	[Credit Union]		LVP	65
Colonie	[Property Manager/Owner]		LVP	202
Allegany County	(1)			
Bolivar	[Preservation]		LVP	141
Bronx County (14	1)			
Boronx	[Property Manager/Owner]		LVP	164
Bronx	[Housing Authority]		LVP	422
Bronx	[Housing Authority]		LVP	354
Bronx	[College]		LVP	304
Bronx	[Housing Authority]		LVP	570
Bronx	[School District]		LVP	188
Bronx	[School District]		LVP	661
Bronx	[School District]		LVP	92
Bronx	[School District]		LVP	174
Bronx	[School District]		LVP	95
Bronx	[Hardware Store]		LVP	139
Bronx	[Painting Contractor]		LVP	161

City/Town	Site Name	Address	Site Type	Gallons
Bronx	[School District]		LVP	57
Bronx	[Household]		LVP	214
Cattaraugus Co	unty (1)			
Ellicottville	[Construction]		LVP	94
Cayuga County	(1)			
Auburn	[City Government]		LVP	123
Chautauqua Co	unty (1)			
Sinclairville	[Household]		LVP	125
Chemung Coun	tv (1)			
Elmira	[Church]		LVP	451
Clinton County	(4)			
Plattsburgh	[Painting Contractor]		LVP	240
Plattsburgh	[Construction]		LVP	77
Plattsburgh	[Construction]		LVP	92
Plattsburgh	[Painting Contractor]		LVP	78
Columbia Coun	ty (1)			
Craryville	[Household]		LVP	68
Cortland County	v (1)			
Homer	[Painting Contractor]		LVP	162
Dutchess Count	tv (12)			
Amenia	[School District]		LVP	90
Fishkill	[Property Manager/Owner]		LVP	131
	[Property Manager/Owner]		LVP	80
Pawling	[School District]		LVP	95
Poughkeepsie	[NFP Theater]		LVP	83
Poughkeepsie	[College]		LVP	71
i ougineepsie				11

Collection volume for the 12 month reporting period from July 1 2023 to June 30, 2024

City/Town	Site Name	Address	Site Type	Gallons
Poughkeepsie	[Construction]		LVP	478
Poughkeepsie	[College]		LVP	107
Rhinebeck	[Household]		LVP	54
Stormville	[Correctional Facility]		LVP	910
Wappinger Falls	[Household]		LVP	67
Wassaic	[State Government]		LVP	691

Erie County (22)

	/		
Amherst	[School]	LVP	80
Amherst	[Painting Contractor]	LVP	92
Bowmansville	[Construction]	LVP	262
Buffalo	[Hospital]	RLVP	235
Buffalo	[Nonprofit]	LVP	208
Buffalo	[Property Manager/Owner]	LVP	51
Buffalo	[Hospital]	LVP	102
Buffalo	[Property Manager/Owner]	LVP	123
Buffalo	[Exhibit Design]	LVP	357
Buffalo	[Painting Contractor]	LVP	580
Buffalo	[Construction]	LVP	108
Buffalo	[Property Manager/Owner]	LVP	684
Buffalo	[Property Manager/Owner]	LVP	446
Cheektowaga	[School District]	LVP	130
Clarence	[School District]	LVP	127
Depew	[Painting Contractor]	LVP	153
East Aurora	[Household]	LVP	96
Elma	[Painting Contractor]	LVP	190
Lancaster	[County Government]	LVP	136
Springville	[Painting Contractor]	LVP	68
West Seneca	[School District]	LVP	185
Williamsville	[Senior Living Facility]	LVP	60

City/Town	Site Name	Address	Site Type	Gallons
Franklin County	/ (4)			
Malone	[Painting Contractor]		LVP	263
Malone	[School District]		LVP	118
Saranac Lake	[Construction]		LVP	89
Tupper Lake	[State Government]		LVP	138
Fulton County (1)			
Johnstown	[Nonprofit]		LVP	66
Genesee Count	y (5)			
Batavia	[Casino]		LVP	217
Batavia	[Painting Contractor]		LVP	265
Byron	[Painting Contractor]		LVP	257
Corfu	[School District]		LVP	63
Elba	[Painting Contractor]		LVP	83
Greene County	(2)			
Cairo	[Painting Contractor]		LVP	73
Coxsackie	[Correctional Facility]		LVP	173
Jefferson Coun	ty (5)			
Adams	[School District]		LVP	134
Fort Drum	[State Government]		LVP	211
Philadelphia	[School]		LVP	205
Watertown	[Construction]		LVP	93
Watertown	[Hospital]		LVP	76
Kings County (2	22)			
Brooklyn	[Hardware Store]		LVP	353
Brooklyn	[School District]		LVP	73
Brooklyn	[Construction]		LVP	70
Brooklyn	[Housing Authority]		LVP	217

City/Town	Site Name	Address	Site Type	Gallons
Brooklyn	[City Government]		LVP	199
Brooklyn	[Painting Contractor]		LVP	118
Brooklyn	[Nonprofit]		LVP	90
Brooklyn	[Nonprofit]		LVP	392
Brooklyn	[Property Manager/Owner]		LVP	123
Brooklyn	[Property Manager/Owner]		LVP	106
Brooklyn	[Property Manager/Owner]		LVP	25
Brooklyn	[Property Manager/Owner]		LVP	5
Brooklyn	[School District]		LVP	274
Brooklyn	[Housing Authority]		LVP	209
Brooklyn	[Property Manager/Owner]		LVP	44
Brooklyn	[School District]		LVP	300
Brooklyn	[School District]		LVP	
Brooklyn	[School District]		LVP	68
Brooklyn	[Property Manager/Owner]		LVP	315
Brooklyn	[City Government]		LVP	399
Brooklyn	[Household]		LVP	29
Brooklyn	[Property Manager/Owner]		LVP	64
Madison County	y (1)			
Chittenango	[School]		LVP	87
Monroe County	(24)			
Chili	[University]		LVP	288
East Rochester	[Construction]		LVP	150
East Rochester	[Painting Contractor]		LVP	162
Rochester	[Painting Contractor]		LVP	517
Rochester	[Painting Contractor]		LVP	113
Rochester	[Painting Contractor]		LVP	504
Rochester	[Painting Contractor]		LVP	156
Rochester	[Property Manager/Owner]		LVP	424

City/Town	Site Name	Address	Site Type	Gallons
Rochester	[Property Manager/Owner]		LVP	156
Rochester	[Property Manager/Owner]		LVP	51
Rochester	[Construction]		LVP	450
Rochester	[Bus Garage]		LVP	123
Rochester	[Painting Contractor]		LVP	284
Rochester	[Property Manager/Owner]		LVP	138
Rochester	[University]		LVP	77
Rochester	[Property Manager/Owner]		LVP	100
Rochester	[Property Manager/Owner]		LVP	76
Rochester	[Museum]		LVP	177
Rochester	[Property Manager/Owner]		LVP	148
Rochester	[Property Manager/Owner]		LVP	80
Rochester	[Property Manager/Owner]		LVP	146
Rochester	[Property Manager/Owner]		LVP	86
Rochester	[Construction]		LVP	72
Rochester	[School District]		LVP	68
Montgomery Cou	ınty (2)			
Amsterdam	[Nonprofit]		LVP	97
Mohawk	[City Government]		LVP	83
Nassau County (7)			
Freeport	[Household]		LVP	156
Garden City	[Property Manager/Owner]		LVP	123
Glen Cove	[Painting Contractor]		LVP	390
Great Neck	[Property Manager/Owner]		LVP	189
New Hyde Park	[Paint Retailer]		LVP	148
Syosset	[Painting Contractor]		LVP	585
Williston Park	[Paint Retailer]		LVP	78
New York County	/ (34)			
New York	[Hospital]		LVP	65

City/Town	Site Name	Address	Site Type	Gallons
New York	[Painting Contractor]		LVP	351
New York	[Housing Authority]		LVP	101
New York	[Painting Contractor]		LVP	47
New York	[Hotel]		LVP	120
New York	[Property Manager/Owner]		LVP	85
New York	[Property Manager/Owner]		LVP	31
New York	[Art Installation]		LVP	362
New York	[Property Manager/Owner]		LVP	100
New York	[Housing Authority]		LVP	481
New York	[Housing Authority]		LVP	451
New York	[Property Manager/Owner]		LVP	216
New york	[School District]		LVP	436
New York	[Property Manager/Owner]		LVP	79
New York	[Property Manager/Owner]		LVP	90
New York	[Housing Authority]		LVP	665
New York	[Property Manager/Owner]		LVP	68
New York	[Painting Contractor]		LVP	411
New York	[Hotel]		LVP	194
New York	[Painting Contractor]		LVP	80
New York	[Property Manager/Owner]		LVP	53
New York	[Property Manager/Owner]		LVP	70
New York	[Property Manager/Owner]		LVP	105
New York	[Nonprofit Arts Organization]		LVP	214
New York	[Property Manager/Owner]		LVP	37
New York	[Property Manager/Owner]		LVP	75
New York	[Office]		LVP	126
New York	[Housing Authority]		LVP	277
New York	[Property Manager/Owner]		LVP	190
New York	[Housing Authority]		LVP	160
New York	[Housing Authority]		LVP	119
New York	[Housing Authority]		LVP	287

City/Town	Site Name	Address	Site Type	Gallons
New York	[Housing Authority]		LVP	375
New York	[Paint Retailer]		LVP	302
Niagara County	(5)			
Lockport	[Painting Contractor]		LVP	182
Lockport	[Painting Contractor]		LVP	83
Niagara Falls	[Property Manager/Owner]		LVP	108
Niagara Falls	[City Government]		LVP	1,075
Niagara Falls	[Property Manager/Owner]		LVP	127
Oneida County	(2)			
Rome	[Government Federal]		LVP	99
Utica	[Painting Contractor]		LVP	57
Onondaga Cour	nty (7)			
Syracuse	[Municipal Government]		LVP	342
Syracuse	[University]		LVP	677
Syracuse	[Property Manager/Owner]		LVP	70
Syracuse	[Nonprofit]		LVP	132
Syracuse	[School District]		LVP	123
Syracuse	[Retailer]		LVP	123
Syracuse	[Construction]		LVP	62
Ontario County	(4)			
Canadaigua	[Hospital]		LVP	73
Canandaigua	[Government County]		LVP	57
Shortvsille	[School District]		LVP	101
Victor	[Painting Contractor]		LVP	115
Orange County	(5)			
Middletown	[Painting Contractor]		LVP	286
Middletown	[Hospital]		LVP	387
Monroe	[Painting Contractor]		LVP	539

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NEW YORK PAINTCARE SITES

City/Town	Site Name	Address	Site Type	Gallons
Monroe	[Household]		LVP	49
New Hampton	[Construction]		LVP	109
Orleans County	(1)			
Albion	[Painting Contractor]		LVP	133
Putnam County (2)			
Carmel	[School District]		LVP	301
Carmel	[School District]		LVP	299
Queens County (14)			
Astoria	[Construction]		LVP	78
BAYSIDE	[College]		LVP	123
College Point	[Construction]		LVP	203
Flushing	[Paint Retailer]		LVP	161
Fresh Meadows	[School District]		LVP	66
Jamaica	[Property Manager/Owner]		LVP	78
Jamaica	[Queens Public Library]		LVP	206
Little Neck	[Paint Retailer]		LVP	215
Long Island City	[Painting Contractor]		LVP	300
Middle Village	[Construction]		LVP	125
Queens	[Construction]		LVP	177
Queens	[School District]		LVP	63
Rego Park	[Painting Contractor]		LVP	124
Woodhaven	[School District]		LVP	98
Rensselaer Cour	nty (3)			
Hoosick Falls	[School]		LVP	150
Troy	[Hospital]		LVP	138
Troy	[School District]		LVP	109
Richmond Count	ty (1)			
Staten Island	[College]		LVP	120

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NEW YORK PAINTCARE SITES

Saratoga County (3) Ballston Spa [Painting Contractor] LVP 306 Galway [School District] LVP 264 Malta [Property Manager/Owner] LVP 171 Schenectady County (6) IVP 63 Niskayuna [Household] LVP 63 Niskayuna [Property Manager/Owner] LVP 63 Schenectady [Construction] LVP 187 Schenectady [Construction] LVP 187 Schenectady [Painting Contractor] LVP 111 Schenectady [Painting Contractor] LVP 111 Schenectady [Retailer] LVP 55 Scotia [School District] LVP 307 Schuyler County (1) LVP 307	City/Town	Site Name	Address	Site Type	Gallons
Saratoga County (3)Ballston Spa[Painting Contractor]LVP306Galway[School District]LVP264Malta[Property Manager/Owner]LVP171Schenectady County (6)Niskayuna[Household]LVP63Niskayuna[Property Manager/Owner]LVP187Schenectady[Construction]LVP187Schenectady[Construction]LVP111Schenectady[Painting Contractor]LVP111Schenectady[Retailer]LVP55Scotia[School District]LVP307Schuyler County (1)School District]School District]School District]	Rockland Count	y (1)			
Ballston Spa[Painting Contractor]LVP306Galway[School District]LVP264Malta[Property Manager/Owner]LVP171Schenectady County (6)Niskayuna[Household]LVP63Niskayuna[Property Manager/Owner]LVP187Schenectady[Construction]LVP121Schenectady[Construction]LVP121Schenectady[Retailer]LVP55Scotia[School District]LVP307Schuyler County (1)Schuyler County (1)Schuyler County (1)Schuyler County (1)	Suffern	[Painting Contractor]		LVP	884
Galway[School District]LVP264Malta[Property Manager/Owner]LVP171Schenectady County (6)Niskayuna[Household]LVP63Niskayuna[Property Manager/Owner]LVP187Schenectady[Construction]LVP121Schenectady[Painting Contractor]LVP111Schenectady[Retailer]LVP55Scotia[School District]LVP307Schuyler County (1)Schuyler County (1)Schuyler County (1)Schuyler County (1)	Saratoga County	y (3)			
Malta[Property Manager/Owner]LVP171Schenectady County (6)Niskayuna[Household]LVP63Niskayuna[Property Manager/Owner]LVP187Schenectady[Construction]LVP187Schenectady[Construction]LVP111Schenectady[Painting Contractor]LVP111Schenectady[Retailer]LVP55Scotia[School District]LVP307Schuyler County (1)Schuyler County (1)Schuyler County (1)	Ballston Spa	[Painting Contractor]		LVP	306
Schenectady Courty (6)Niskayuna[Household]LVP63Niskayuna[Property Manager/Owner]LVP187Schenectady[Construction]LVP121Schenectady[Painting Contractor]LVP111Schenectady[Retailer]LVP55Scotia[School District]LVP307Schuyler Courty (1)	Galway	[School District]		LVP	264
Niskayuna[Household]LVP63Niskayuna[Property Manager/Owner]LVP187Schenectady[Construction]LVP121Schenectady[Painting Contractor]LVP111Schenectady[Retailer]LVP55Scotia[School District]LVP307Schuyler County (1)	Malta	[Property Manager/Owner]		LVP	171
Niskayuna[Property Manager/Owner]LVP187Schenectady[Construction]LVP121Schenectady[Painting Contractor]LVP111Schenectady[Retailer]LVP55Scotia[School District]LVP307Schuyler County (1)	Schenectady Co	ounty (6)			
Schenectady[Construction]LVP121Schenectady[Painting Contractor]LVP111Schenectady[Retailer]LVP55Scotia[School District]LVP307Schuyler County (1)	Niskayuna	[Household]		LVP	63
Schenectady[Painting Contractor]LVP111Schenectady[Retailer]LVP55Scotia[School District]LVP307Schuyler County (1)	Niskayuna	[Property Manager/Owner]		LVP	187
Schenectady[Retailer]LVP55Scotia[School District]LVP307Schuyler County (1)	Schenectady	[Construction]		LVP	121
Scotia [School District] LVP 307 Schuyler County (1)	Schenectady	[Painting Contractor]		LVP	111
Schuyler County (1)	Schenectady	[Retailer]		LVP	55
	Scotia	[School District]		LVP	307
Hector [Household] LVP 158	Schuyler County	y (1)			
	Hector	[Household]		LVP	158
St Lawrence County (1)	St Lawrence Co	unty (1)			
Canton [University] LVP 253	Canton	[University]		LVP	253
Steuben County (1)	Steuben County	· (1)			
Corning [Reuse Store] LVP 383	Corning	[Reuse Store]		LVP	383
Suffolk County (14)	Suffolk County ((14)			
Bayshore [Department Store] LVP 72	Bayshore	[Department Store]		LVP	72
Commack [Paint Retailer] LVP 89	Commack	[Paint Retailer]		LVP	89
Copiague [Hardware Store] LVP 738	Copiague	[Hardware Store]		LVP	738
Copiague [School] LVP 381	Copiague	[School]		LVP	381
Deer Park [Paint Retailer] LVP 74	Deer Park	[Paint Retailer]		LVP	74
Greenlawn [Painting Contractor] LVP 121	Greenlawn	[Painting Contractor]		LVP	121

City/Town	Site Name	Address	Site Type	Gallons
Huntington	[School District]		LVP	288
Islip Terrace	[School District]		LVP	457
Kings Park	[School District]		LVP	107
Lindenhurst	[Paint Retailer]		LVP	293
Riverhead	[Household]		LVP	60
Ronkonkoma	[Painting Contractor]		LVP	153
West Islip	[Household]		LVP	62
Westhampton Beach	[Painting Contractor]		LVP	95
Sullivan County	(2)			
Barryville	[State Government]		LVP	71
White Lake	[Household]		LVP	125
Tompkins Coun	ty (4)			
Ithaca	[Property Manager/Owner]		LVP	269
Ithaca	[University]		RLVP	362
Ithaca	[School District]		LVP	232
Ithica	[Property Manager/Owner]		LVP	85
Ulster County (7	')			
Ellenville	[Household]		LVP	161
Highland	[Painting Contractor]		LVP	271
Kingston	[Painting Contractor]		LVP	45
Kingston	[Property Manager/Owner]		LVP	173
Kingston	[Property Manager/Owner]		LVP	112
Saugerties	[Painting Contractor]		LVP	337
Saugerties	[Painting Contractor]		LVP	66
Warren County	(1)			
Queensbury	[Household]		LVP	69

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NEW YORK PAINTCARE SITES

City/Town	Site Name	Address	Site Type	Gallons
Washington Cou	unty (1)			
Fort Edward	[Property Manager/Owner]		LVP	265
Wayne County (2)			
Ontario	[Painting Contractor]		LVP	150
Ontario Center	[School District]		LVP	144
Westchester Co	unty (19)			
Armonk	[Construction]		LVP	89
Bedford hills	[Construction]		LVP	186
Eastchester	[School District]		LVP	258
Elmsford	[Painting Contractor]		LVP	245
Hastings on Hudson	[Painting Contractor]		LVP	101
Montrose	[School District]		LVP	406
Mount Vernon	[Painting Contractor]		LVP	1,020
Mount Vernon	[Painting Contractor]		LVP	82
Mt Kisco	[Painting Contractor]		LVP	457
Mt Vernon	[Painting Contractor]		LVP	188
Ossining	[Construction]		LVP	105
Ossining	[School District]		LVP	226
Ossining	[Household]		LVP	106
Port Chester	[Painting Contractor]		LVP	161
Port Chester	[Construction]		LVP	57
Port Chester	[Painting Contractor]		LVP	575
White Plains	[Painting Contractor]		LVP	134
Yonkers	[Painting Contractor]		LVP	339
Yorktown Height	s [School District]		LVP	127
Wyoming Count	y (1)			
Warsaw	[Property Maintenance]		LVP	363

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NEW YORK PAINTCARE SITES

City/Town	Site Name	Address	Site Type	Gallons
4. Door-to-Door	Programs			1,269
Erie County (5)				
Boston	Boston Door-to-Door Program	(No street address)	HHW D2D	345
Colden	Colden Door-to-Door Program	(No street address)	HHW D2D	317
Holland	Holland Door-to-Door Program	(No street address)	HHW D2D	62
Orchard Park	Orchard Park Door-to-Door Program	(No street address)	HHW D2D	195
Springville	Springville Door-to-Door Program	(No street address)	HHW D2D	350
5. Special Sites				17,670
Bronx County (1	I)			
Bronx	Special Waste Drop-Off Site (Bronx-Hunts Point) (DSNY)	Foot of Farragut St	Special	1,669
Kings County (1)			
Brooklyn	Special Waste Drop-Off Site (Brooklyn-Greenpoint) (DSNY)	459 N Henry St	Special	2,139
New York Count	ty (1)			
New York	Special Waste Drop-Off Site (Manhattan-Lower East Side)	74 Pike Slip (under Manhattan Bridge)	Special	1,402
Queens County	(1)			
College Point	Special Waste Drop-Off Site (Queens-College Point) (DSNY)	120-15 31st Ave	Special	4,134
Richmond Cour	nty (1)			
Staten Island	Special Waste Drop-Off Site (Staten Island-Fresh Kills) (DSNY)	2 Muldoon Ave	Special	8,327

Appendix B

Audit Report and Financial Statements

PaintCare Inc. New York Architectural Paint Recovery Program

Financial Statements and Independent Auditor's Report

June 30, 2024

Contents

Category	Description
Report	Independent Auditor's Report
Financial Statements	Statement of Financial Position
Financial Statements	Statement of Activities
Financial Statements	Statement of Functional Expenses
Financial Statements	Statement of Cash Flows
Financial Statements	Notes to Financial Statements

Rogers & Company PLLC Certified Public Accountants 8300 Boone Boulevard Suite 600 Vienna, Virginia 22182 703.893.0300 voice 703.893.4070 facsimile www.rogerspllc.com

Independent Auditor's Report

To the Board of Directors of PaintCare Inc.

Opinion

We have audited the accompanying financial statements of PaintCare Inc. ("PaintCare") New York Architectural Paint Recovery Program ("the Program"), which comprise the statement of financial position as of June 30, 2024; the related statements of activities, functional expenses, and cash flows for the year ended June 30, 2024; and the related notes to the financial statements.

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of the Program as of June 30, 2024, and the changes in its net assets and its cash flows for the year then ended in accordance with accounting principles generally accepted in the United States of America.

Basis for Opinion

We conducted our audit in accordance with auditing standards generally accepted in the United States of America. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are required to be independent of the Program and to meet our other ethical responsibilities in accordance with the relevant ethical requirements relating to our audit. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Responsibilities of Management for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with accounting principles generally accepted in the United States of America, and for the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

Responsibilities of Management for the Financial Statements (continued)

In preparing the financial statements, management is required to evaluate whether there are conditions or events, considered in the aggregate, that raise substantial doubt about the Program's ability to continue as going concern within one year after the date that the financial statements are available to be issued.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not absolute assurance and therefore is not a guarantee that an audit conducted in accordance with generally accepted auditing standards will always detect a material misstatement when it exists. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control. Misstatements, including omissions, are considered material if there is a substantial likelihood that, individually or in the aggregate, they would influence the judgment made by a reasonable user based on the financial statements.

In performing an audit in accordance with generally accepted auditing standards, we:

- Exercise professional judgment and maintain professional skepticism throughout the audit.
- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, and design and perform audit procedures responsive to those risks. Such procedures include examining, on a test basis, evidence regarding the amounts and disclosures in the financial statements.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Program's internal control. Accordingly, no such opinion is expressed.
- Evaluate the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluate the overall presentation of the financial statements.
- Conclude whether, in our judgment, there are conditions or events, considered in the aggregate, that raise substantial doubt about the Program's ability to continue as a going concern for a reasonable period of time.

We are required to communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit, significant audit findings, and certain internal control related matters that we identified during the audit. Rogers & Company PLLC Vienna, Virginia September 19, 2024

Statement of Financial Position

PaintCare Inc. - New York Architectural Paint Recovery Program for the Year Ended June 30, 2024

Assets

Description	Amount (\$)
Cash	2,441,546
Accounts receivable, net	2,297,344
Due from PaintCare Inc.	15,737,522
Prepaid expenses	14,148
Intangible assets, net	4,885
Total assets	20,495,445

Liabilities and Net Assets

Liabilities

Description	Amount (\$)
Accounts payable and accrued expenses	1,261,962
Loan payable to ACA	4,500,000
Total liabilities	5,761,962

Net Assets

Description	Amount (\$)
Without donor restrictions	14,733,483
Total net assets	14,733,483

Total Liabilities and Net Assets

Description	Amount (\$)
Total liabilities and net assets	20,495,445

Statement of Activities

PaintCare Inc. - New York Architectural Paint Recovery Program for the Year Ended June 30, 2024

Operating Revenue

Description	Amount (\$)
Paint recovery fees	17,104,134
Total operating revenue and support	17,104,134

Expenses

Program and Delivery Services

Description	Amount (\$)
Salaries and related benefits	588,275
Collection support	491,153
Transportation and processing	5,279,396
Communications	2,699,263
Professional fees	36,413
Travel	59,839
Meetings	403
Office and supplies	3,711
Subscriptions and publications	1,198
Professional development	1,438
Other expenses	164,351
Total program and delivery services	9,325,440
General and administrative	1,728,462
Total expenses	11,053,902

Change in Net Assets

Description	Amount (\$)
Change in Net Assets	6,050,232
Net Assets, beginning of period	8,683,251
Net Assets, end of period	14,733,483

Statement of Functional Expenses

PaintCare Inc. - New York Architectural Paint Recovery Program for the Year Ended June 30, 2024

Description	Program and Delivery Services (\$)	General and Administrative (\$)	Total (\$)
Salaries and related benefits	588,275	0	588,275
Collection support	491,153	0	491,153
Transportation and processing	5,279,396	0	5,279,396
Communications	2,699,263	0	2,699,263
Professional fees	36,413	13,125	49,538
Travel	59,839	0	59,839
Meetings	403	0	403
Office and supplies	3,711	0	3,711
Subscriptions and publications	1,198	0	1,198
Professional development	1,438	0	1,438
Other expenses	164,351	0	164,351
Allocation of corporate activities	0	1,715,337	1,715,337
Total Expenses	9,325,440	1,728,462	11,053,902

Statement of Cash Flows

PaintCare Inc. - New York Architectural Paint Recovery Program for the Year Ended June 30, 2024

Cash Flows from Operating Activities	Amount (\$)
Change in net assets	6,050,232
Adjustments to reconcile change in net assets to net cash used in operating activities: Amortization of intangible assets	1,675
Adjustments to reconcile change in net assets to net cash used in operating activities: Change in allowance for doubtful accounts receivable	(15,829)
Change in operating assets and liabilities: Decrease in: Accounts receivable	452,329
Change in operating assets and liabilities: Increase in: Due from PaintCare Inc.	(7,079,300)
Change in operating assets and liabilities: Decrease in: Prepaid expenses	139,875
Change in operating assets and liabilities: Increase in: Accounts payable and accrued expenses	316,915
Net cash used in operating activities	(134,103)
Change in investing activities: Purchases of intangible assets	0
Change in investing activities: Proceeds of loan payable from ACA	0
Net cash used in investing activity	0
Net Change in Cash	(134,103)
Cash, beginning of period	2,575,649
Cash, end of period	2,441,546

Notes to Financial Statements

PaintCare Inc. New York Architectural Paint Recovery Program - June 30, 2024

1. Nature of Operations

The New York Architectural Paint Recovery Program ("the Program") is authorized to implement measures to require paint manufacturers to develop and implement a program to collect, transport, and process postconsumer paint to reduce the costs and environmental impacts of the disposal of postconsumer paint in New York. The Program is administered by PaintCare Inc. ("PaintCare").

PaintCare, a not-for-profit 501(c)(3) organization, was created in October 2009 by the American Coatings Association (ACA), who, working with state and local government stakeholders, passed the first ever paint product stewardship law in the United States in the state of Oregon in 2009. The paint stewardship legislation guides an industry-led, end-of-life management program for post-consumer paint, which PaintCare operates. The PaintCare Board is made up of architectural paint manufacturers and participation in PaintCare is not limited to ACA members, but open to all architectural paint manufacturers. There are no dues or registration fees associated with PaintCare.

2. Summary of Significant Accounting Policies

Basis of Accounting and Presentation

The Program's financial statements are prepared on the accrual basis of accounting. Net assets without donor restrictions represent funds that are not subject to donorimposed stipulations and are available for support of the Program's operations. There were no assets with donor restrictions as of June 30, 2024.

Accounts Receivable

Accounts receivable consist of amounts due from post-consumer paint recovery fees and are presented net of an allowance for credit losses resulting from the inability of customers to make required payments. The allowance for credit losses is based upon historical loss experience in combination with current economic conditions and a forecast of future economic conditions. Any change in the assumptions used in analyzing a specific account receivable might result in an additional allowance for credit losses being recognized in the period in which the change occurs.

Allowance for credit losses consists of the following at June 30, 2024:

Allowance for credit losses, beginning of year	15,829
Deductions (write-offs, net of recoveries)	(15,829)
Allowance for credit losses, end of year	0

Intangible Assets

The Program capitalizes certain costs associated with computer software and other intangible assets developed or obtained for internal use. The Program's policy provides for the capitalization of external direct costs of preliminary project state activities, training, maintenance, and post implementation stages activities are expensed as incurred. Capitalized costs are amortized on a straight-line basis over the estimated useful lives of the assets, which is five years.

Communications Costs

On behalf of the Program, PaintCare holds communications-related contracts for advertising, marketing, and consumer awareness. Communications costs are charged to operations when incurred. Communications expenses were \$2,699,263 for the year ended June 30, 2024, and are included in the accompanying statement of activities.

Revenue Recognition

The Program recognizes revenue from post-consumer paint recovery fees at the time the architectural paint product is sold by a manufacturer participant of the paint product stewardship program. Manufacturer participants in the Program pay the PaintCare recovery fee to PaintCare based on the amount of program products they sell on a monthly basis.

Program participants report their monthly unit sales of paint through a secure, HTTPS online system using their unique user ID and password. The participant must pay a paint recovery fee per unit sold, based on container size, according to the established fee schedule. As the PaintCare recovery fee is added to the wholesale price of paint and passed through uniformly to the retail purchase price of paint—so that the manufacturer, distributor, and/or retailer is made whole—in some cases, distributors or retailers have elected to undertake the obligation of the manufacturer for these fees. Thus, PaintCare has allowed remitter agreements in the Program, whereby a distributor or retailer reports and remits directly to PaintCare on behalf of a participant manufacturer's brand or brands. Reports and payment are due by the end of the month following the reporting period.

Functional Allocation of Expenses

The costs of providing the various program and supporting activities have been summarized on a functional basis in the accompanying financial statements. The statement of functional expenses presents the natural classification detail of expenses by function. Accordingly, certain costs have been allocated among the programs and supporting services benefited.

Adopted Accounting Pronouncement

In 2016, the Financial Accounting Standards Board issued Accounting Standards Update (ASU) 2016-13, *Financial Instruments – Credit Losses* (Topic 326), *Measurement of Credit Losses on Financial Instruments.*

Adopted Accounting Pronouncement (continued)

This ASU addresses measurement and reporting of credit losses related to accounts receivable, notes receivable, leases receivable, and held-to-maturity debt securities. The ASU mandates the current expected credit loss model, which measures and reports expected losses over the contractual life of an asset. The measurement of expected life credit losses will be based on relevant information, not just past events (including historical experience and current conditions), but also the "reasonable and supportable" forecasts that affect collectability of the reported amount. This guidance is effective for the Program for the year ended June 30, 2024. The Program adopted ASU 2016-13 during the year ended June 30, 2024, and has adjusted the presentation in the financial statements as permitted by ASU 2016-13.

Use of Estimates

The preparation of financial statements in conformity with accounting principles generally accepted in the United States of America requires management to make estimates and assumptions that affect the amounts reported in the financial statements and accompanying notes. Actual results could differ from those estimates.

Subsequent Events

In preparing these financial statements, the Program has evaluated events and transactions for potential recognition or disclosure through September 19, 2024, the date the financial statements were available to be issued.

3. Liquidity and Availability

At June 30, 2024, financial assets available for general expenditures, that is, without donor or other restrictions limiting their use, within one year of the statement of financial position date, consist of \$2,441,546 in cash and \$2,297,344 in net accounts receivable, totaling \$4,738,890. There are additional liquid assets available to the Program that are the liquid assets of PaintCare as a whole. PaintCare strives to maintain liquid financial assets sufficient to cover 90 days of general expenditures for the Program. Financial assets in excess of daily cash requirements are handled and invested in money market funds and highly liquid securities by PaintCare.

4. Intangible Assets

Intangible assets consist of the following at June 30, 2024:

Software	8,375
Less: accumulated amortization	(3,490)
Intangible assets, net	4,885

4. Intangible Assets (continued)

Amortization expense for each year of the estimated remaining lives is estimated to be as follows for the years ending June 30:

2025	1,675
2026	1,675
2027	1,675
Future estimated amortization	4,885

5. Related Party Transactions

ACA, a related party, is a separate, 501(c)(6) nonprofit organization working to advance the needs of the paint and coatings industry and the professionals who work in it. ACA serves its members as an advocate on legislative, regulatory, and judicial issues at the federal, state, and local levels. ACA also provides members with such services as research and technical information, statistical management information, legal guidance, and community service project support, and acts as a forum for the exchange of information and ideas among the industry and its business partners.

ACA incorporated PaintCare for the sole purpose of implementing programs for postconsumer architectural paint, including the recovery program pursuant to Public Resources Code Section 48700. ACA maintains a controlling interest in PaintCare through the ability to appoint its Board of Directors.

In February 2011, ACA and PaintCare entered into an affiliation agreement whereby ACA charges PaintCare an administrative fee, annually, to cover the following expense categories: allocation of time incurred by PaintCare officers, allocation of other direct labor, and allocation of occupancy and infrastructure costs. The term of the agreement is for one year and automatically renews for one-year terms unless canceled by either party.

For the year ended June 30, 2024, total administrative fees charged by ACA to PaintCare were \$3,409,991, and of this amount, \$760,664 related to the Program. At June 30, 2024, PaintCare owed the Program \$15,737,522 related to paint recovery fees that are being held on behalf of the Program and are included in the accompanying statement of financial position.

6. Methods Used for Allocation of Expenses from Management & General Activities

The financial statements report certain categories of expenses using the direct allocation method. Each expense is assigned to a functional category based on direct usage.

7. Income Taxes

The Program itself is not subject to income taxes. The steward of the Program, PaintCare, is recognized as a tax-exempt organization under Section 501(c)(3) of the Internal Revenue Code, and is exempt from income taxes except for taxes on unrelated business activities.

Appendix C



A Program to Manage Leftover Paint

Each year about 850 million gallons of architectural paint are sold in the United States. Did you know that about 10 percent goes unused and can be reused and recycled?

New York's paint stewardship law requires the paint manufacturing industry to operate a financially sustainable and environmentally responsible program to manage postconsumer (leftover) architectural paint. Paint manufacturers created PaintCare, a nonprofit organization, to run paint stewardship programs in states with applicable laws.

The program includes education about buying the right amount of paint, tips for using up remaining paint, and setting up convenient recycling locations throughout the state.

PaintCare Products

These products have a fee when you buy them and are accepted for drop-off at no additional cost:

- Interior and exterior architectural paints: latex, acrylic, water-based, alkyd, oil-based, enamel (including textured coatings)
- Deck coatings, floor paints (including elastomeric)
- · Primers, sealers, undercoaters
- Stains
- Shellacs, lacquers, varnishes, urethanes (single component)
- Waterproofing concrete/masonry/wood sealers and repellents (not tar or bitumen-based)
- Metal coatings, rust preventatives
- Field and lawn paints

Leaking, unlabeled, and empty containers are not accepted at drop-off sites.

Non-PaintCare Products

- · Paint thinners, mineral spirits, solvents
- Aerosol coatings
- · Auto and marine paints
- Art and craft paints
- · Caulk, epoxies, glues, adhesives
- Paint additives, colorants, tints, resins
- Wood preservatives (containing pesticides)
- Roof patch and repair
- · Asphalt, tar, and bitumen-based products
- 2-component coatings
- Deck cleaners
- Traffic and road marking paints
- Industrial Maintenance (IM) coatings
- Original Equipment Manufacturer (OEM) (shop application) paints and finishes

For information about recycling and proper disposal of non-PaintCare products, please contact your garbage hauler, local environmental health agency, household hazardous waste program, or public works department.



Recycle

NFW YORK



Where Do I Take Leftover Paint?

Paint recycling is convenient with PaintCare. We set up paint drop-off sites throughout the state. To find your nearest drop-off site, use PaintCare's drop-off site locator at www.paintcare.org or call our hotline at (855) PAINT09.

How to Recycle

PaintCare sites accept all brands of leftover house paint, stain, and varnish, whether recently used or many years old. Containers must be five gallons or smaller, and some types of paint are not accepted. See back panel for a list of what PaintCare accepts.

All PaintCare drop-off sites accept up to five gallons of paint per visit. Some sites accept more. Please call sites in advance to confirm business hours and make sure they can accept the amount of paint you would like to recycle.

Make sure all paint containers have lids and original labels, and load them securely in your vehicle if driving. Take them to a drop-off site during their regular business hours. We'll take it from there.

What Happens to the Paint?

PaintCare makes sure that your leftover paint is processed into recycled paint, used as a fuel, made into other products, or is properly disposed if no other beneficial use for it can be found.

Who Can Use the Program?

Households may drop off as much latex or oil-based paint as the PaintCare drop-off site is willing to accept.

Businesses may drop off any amount of latexbased paint the PaintCare drop-off site is willing to accept, but limits may apply to oil-based paint. Visit www.paintcare.org/business-limits for more information.

Do You Accept Large Volumes of Paint?

If you have at least 100 gallons of paint to recycle at your business or home, ask about our free large volume pickup service. Please visit www.paintcare.org for more details or to request a pickup.



PaintCare Fee

PaintCare is funded by a fee paid by paint manufacturers for each can of paint sold in the state. Manufacturers pass the fee to retailers, who then apply it to the price of paint. The fee is based on the size of the container as follows:

\$0.00	Half pint or smaller
\$0.45	Larger than half pint up to smaller than 1 gallon
\$0.95	1–2 gallons
\$1.95	Larger than 2 gallons up to 5 gallons

Not a Deposit

The fee is not a deposit—it is part of the purchase price. The fee is used to fund the costs of running the program, including recycling, public education, staffing, and other expenses.

Contact Us

To learn more or find a drop-off site, please visit www.paintcare.org or call (855) PAINT09.



your leftover paint, stain, and varnish.

Find a drop-off site near you: (855) PAINT09 | paintcare.org

. . . .



Paint Smarter

Scan the code above with your smart phone or visit paintcare.org/paint-smarter to get tips on how to buy the right amount of paint, use up what's left, and recycle the rest with PaintCare.

A nonprofit organization created by paint manufacturers, PaintCare is committed to making it easy and convenient to recycle leftover paint in states with paint stewardship laws.

xx-mcen-0522

Mini Card



Paint Recycling Program

Paint manufacturers created PaintCare, a nonprofit organization, to provide convenient places for households and businesses to recycle leftover paint. PaintCare sets up paint drop-off sites throughout states that pass paint stewardship laws.

PAINTCARE PRODUCTS

These products have a fee when you buy them and are accepted for drop-off at no additional cost:

- Interior and exterior architectural paints: latex, acrylic, water-based, alkyd, oil-based, enamel (including textured coatings)
- Deck coatings, floor paints (including elastomeric)
- Primers, sealers, undercoaters
- Stains
- Shellacs, lacquers, varnishes, urethanes (single component)
- Waterproofing concrete/masonry/wood sealers and repellents (not tar or bitumen-based)
- Metal coatings, rust preventatives
- · Field and lawn paints

Leaking, unlabeled, and empty containers are not accepted at drop-off sites.

PAINTCARE FEE

The PaintCare fee is applied to the purchase price of architectural paint as required by law. The fee funds collection, transportation, and processing costs. The fee is based on container size as follows:

\$0.00	Half pint or smaller
\$0.45	Larger than half pint up to smaller than 1 gallon
\$0.95	1–2 gallons
\$1.95	Larger than 2 gallons up to 5 gallons

For more information or to find a place to take your unwanted paint for recycling, please ask for the PaintCare brochure, visit **paintcare.org**, or call **(855) PAINT09**.

8 NON-PAINTCARE PRODUCTS

- · Paint thinners, mineral spirits, solvents
- Aerosol coatings
- Auto and marine paints
- Art and craft paints
- Caulk, epoxies, glues, adhesives
- Paint additives, colorants, tints, resins
- Wood preservatives (containing pesticides)
- Roof patch and repair
- · Asphalt, tar, and bitumen-based products
- 2-component coatings
- Deck cleaners
- · Traffic and road marking paints
- Industrial Maintenance (IM) coatings
- Original Equipment Manufacturer (OEM) (shop application) paints and finishes



NY-ISP-0324

Counter Mat



Recycle Paint at This Store



PAINTCARE PRODUCTS

Paint must be in sealed, original container with original manufacturer label.

- House paint and primers (latex or oil-based)
- Stains
- Deck and concrete sealers
- Clear finishes (e.g., varnishes, shellac)

S NON-PAINTCARE PRODUCTS

No leaking, unlabeled, or empty containers

- No aerosol coatings
- No drums or containers larger than 5 gallons
- We cannot accept other hazardous waste or chemicals such as paint thinner, solvents, motor oil, spackle, glue, adhesive, roofing tar, pesticides, cleaning chemicals

Paint is accepted during business hours only. Staff will check all products before accepting.



For a complete list of PaintCare Products, scan the code, ask for the PaintCare brochure, visit www.paintcare.org, or call (855) PAINT09.





We are a **PaintCare** Partner

The fee on the sale of paint in New York funds our program.



Recycle with PaintCare



To learn more, visit **paintcare.org** or call (855) PAINT09.





PaintCare Products

These products have a fee when you buy them and are accepted for drop-off at no additional cost:

- Interior and exterior architectural paints: latex, acrylic, water-based, alkyd, oil-based, enamel (including textured coatings)
- Deck coatings, floor paints (including elastomeric)
- Primers, sealers, undercoaters
- Stains
- · Shellacs, lacquers, varnishes, urethanes (single component)
- Waterproofing concrete/masonry/wood sealers and repellents (not tar or bitumen-based)
- Metal coatings, rust preventatives
- Field and lawn paints

Products must be in original containers with original labels. Latex paint that is dried out and "rock hard" is also acceptable.

8 Non-PaintCare Products

These products do not have a fee when purchased and are not accepted at drop-off sites:

- Paint thinners, mineral spirits, solvents
- Aerosol paints (spray cans)
- Auto and marine paints
- Arts and crafts paints
- · Caulk, epoxies, glues, adhesives
- · Paint additives, colorants, tints, resins
- Wood preservatives (containing pesticides)
- Roof patch and repair
- Asphalt, tar, and bitumen-based products
- 2-component coatings
- Deck cleaners
- · Traffic and road marking paints
- Industrial Maintenance (IM) coatings
- Original Equipment Manufacturer (OEM) (shop application) paints and finishes

Leaking, unlabeled, and empty containers are not accepted at drop-off sites.

To learn more, please call (855) PAINT09 or visit www.paintcare.org

XX-PPSM-0521

See a staff member for assistance before dropping off paint for recycling.



NO DUMPING

STOP! IT'S ILLEGAL to dump or abandon Paint, Oil, or other Hazardous Waste



THIS AREA MAY BE UNDER VIDEO SURVEILLANCE

Violators Will Be Prosecuted

Large Volume Pickup (LVP) Service

Updated — November 2023



PaintCare offers a free pickup service to painting contractors, property managers, and others with large amounts of leftover architectural paint.

Who Is PaintCare?

PaintCare is a nonprofit organization established by the American Coatings Association to operate paint stewardship programs on behalf of paint manufacturers in states that pass paint stewardship laws.

In states with a paint stewardship program (see www.paintcare.org/states), PaintCare's primary effort is to set up conveniently located drop-off sites—places where households, businesses, and others may take their unwanted paint for no charge. Sites set their own limits on the volume of paint they accept from customers per visit, usually from 5 to 20 gallons. To find a drop-off site near you, visit www.paintcare.org/drop-off-sites or call (855) PAINT09.

Large Volume Pickups

In states where PaintCare operates, those who have accumulated a large volume of paint may be eligible for PaintCare's large volume pickup service (LVP). Large volume means 100 or more gallons, measured by container size, not liquid volume. On a case-by-case basis, PaintCare may approve a pickup for less than 100 gallons. After two or three pickups, you may be switched to a recurring pickup service (see next page).

Drums and Bulked Paint Are Not Accepted

PaintCare only accepts paint in containers that are 5 gallons or smaller in size. Leave paint in original cans with original labels; do not combine or bulk paint from small cans into larger ones. If you have unwanted paint in drums or containers larger than 5 gallons, please contact a paint recycling company or a hazardous waste transportation company to assist you.

HOW TO REQUEST AN LVP

Sort and count your paint
 Tally the number of each container size and the type of products you have, sorted into two categories: (1) water-based paints and stains, and (2) oil-based paints and stains and any other program products (sealers and clear top-coat products, such as varnish and shellac).

2. Fill out the request form

Fill out the Large Volume Pickup Request Form on our website at www.paintcare.org/pickup. Call PaintCare at (855) PAINT09 if you need assistance using the web form.

Scheduling

After reviewing your form, PaintCare staff will either approve your site for a pickup or inform you of the best place to take your paint if you do not meet the requirements. Once approved, you will be put in contact with our licensed transporter to schedule a pickup. It may be several weeks before your pickup occurs.

On the Day of Your Pickup

Sort your products into the two categories as noted above and store them in an area that has easy access for the transporter. If the paint is far from where the transporter parks, the path between should be at least four feet wide to accommodate movement of the paint collection bins.



The transporter is responsible for packing the paint into the bins. Once your paint is properly packed and loaded onto the transporter's truck, you will sign a shipping document and receive a copy for your records. Your paint will then be taken to an authorized facility for processing.

Recurring Service for LVPs

For those that generate large volumes of leftover paint on a regular basis, a service for recurring pickups is available. With this service, you will be provided with collection bins and request a pickup when at least two bins are filled. Your full bins will be swapped with empty bins each time a pickup occurs. You will be required to sign a contract with PaintCare, and PaintCare will provide onsite training on how to properly pack the paint.

Business Limits

To use the PaintCare program for oil-based paint, a business must qualify as an exempt generator under federal and any analogous state hazardous waste generator rules. Please visit www.paintcare.org/VSQG for more information on exempt generator rules. If your business does not qualify as an exempt generator, it will not be able to use the program for oil-based paint, but it can still use the program for latex products. (Non-exempt generators may use the pickup service in New York. Contact PaintCare for details.)

If You Have Products We Don't Accept

PaintCare does not accept certain paint products (such as aerosol coatings and automotive finishes) or other hazardous waste. If you have solvents, thinners, pesticides, or any non-PaintCare products (see list to right for examples), we recommend that households contact their local household hazardous waste (HHW) program. Some HHW programs also allow businesses to use their program for a modest fee. Otherwise, businesses should contact a licensed hazardous waste transportation company.

What Products Are Covered?

The products accepted by the PaintCare program are the same products that have a fee when they are sold. PaintCare products include interior and exterior architectural coatings sold in container sizes of five gallons or less. They do not include aerosol coatings, industrial maintenance (IM), original equipment manufacturer (OEM), or specialty coatings.

PAINTCARE PRODUCTS

- Interior and exterior architectural paints: latex, acrylic, water-based, alkyd, oil-based, enamel (including textured coatings)
- Deck coatings, floor paints
- Primers, sealers, undercoaters
- Stains
- Shellacs, lacquers, varnishes, urethanes
- Waterproofing concrete/masonry/wood sealers and repellents (not tar or bitumen-based)
- Metal coatings, rust preventatives
- Field and lawn paints

NON-PAINTCARE PRODUCTS

- Paint thinners, mineral spirits, solvents
- Aerosol coatings
- Auto and marine paints
- Art and craft paints
- Caulking compounds, epoxies, glues, adhesives
- Paint additives, colorants, tints, resins
- Wood preservatives (containing pesticides)
- Roof patch and repair
- Asphalt, tar, and bitumen-based products
- 2-component coatings
- Deck cleaners

(855) PAINT09

- Traffic and road marking paints
- Industrial Maintenance (IM) coatings Original Equipment Manufacturer (OEM) (shop application) paints and finishes

Information for Painting Contractors

Updated — January 2024



How do paint stewardship laws affect painting contractors?

PaintCare

PaintCare is a nonprofit organization established by the American Coatings Association to implement manufacturer-led paint stewardship programs in states that pass paint stewardship laws. PaintCare currently operates programs in California, Colorado, Connecticut, District of Columbia, Maine, Minnesota, New York, Oregon, Rhode Island, Vermont, and Washington, and is developing a program for Illinois.

Paint Drop-Off Sites

The primary requirement of paint stewardship laws is for paint manufacturers to set up paint drop-off sites at retailers and other locations where households, businesses, and other organizations can take postconsumer (leftover) architectural paint, free of charge. Most drop-off sites are paint and hardware stores; others are waste transfer stations, recycling centers, landfills, and household hazardous waste (HHW) facilities. Participation as a drop-off site is voluntary. There are more than 2,400 drop-off sites across all PaintCare programs. To find a drop-off location, visit www.paintcare.org/drop-off-sites.

Fee and Funding

As required by laws in PaintCare jurisdictions, the program is funded by a fee (known as the PaintCare fee) that must be added by manufacturers to the wholesale price of all architectural paint sold in the state, including paint sold in stores and online. This fee is paid by manufacturers to PaintCare to fund program operations including paint collection and recycling, consumer education, and program administration. Displaying the fee on receipts is optional for retailers; however, PaintCare encourages retailers to show the fee to inform consumers about the program. (See reverse for complete listing of fees by state.)

Recommendations for Contractors

Preparing Estimates

When estimating jobs, contractors should take the PaintCare fee into account by checking with suppliers to make sure their quotes for paint products include the fee.

Pass Fee to Customers

PaintCare suggests that painting contractors pass on the fee to customers in order to recoup the fee they pay. Tell customers that quotes include the PaintCare fee and that the fee funds a statewide paint recycling program.

Convenient Paint Drop-Off Sites

With paint drop-off sites conveniently located throughout PaintCare states, anyone can drop off their leftover paint year-round. Many contractors report the benefits of clearing out their storage spaces and no longer stockpiling paint. Contractors now have an answer for customers who ask what to do with old paint they no longer want; they can recommend that they use PaintCare drop-off sites too.

Most drop-off sites take 5 gallons per customer per trip, though some take more. All retail drop-off sites take paint from businesses, although some transfer stations and household hazardous waste programs only serve households. Always call a drop-off site ahead of visiting to make sure they have space for your volume and to confirm they take paint from businesses.

Pickup Service for Large Volumes

Painting contractors with at least 100 gallons of leftover paint to recycle may qualify to have their paint picked up by PaintCare for free. To learn more about this service or to request an appointment, visit www.paintcare.org/pickup or call (855) PAINT09.

Business Limits

To use the PaintCare program for oil-based paint, a business must qualify as an exempt generator under federal and any analogous state hazardous waste generator rules. Please visit www.paintcare.org/ business-limits for more information on exempt generator rules. If your business does not qualify as an exempt generator, it will not be able to use the program for oilbased paint, but it can still use the program for latex products. (Non-exempt generators may use the pickup service in New York. Contact PaintCare for details.)

What Are the Fee Amounts?

The PaintCare fee is based on container size and varies from one program to another:

	Larger than half pint up to smaller than 1 gallon	1–2 gallons	Larger than 2 gallons up to 5 gallons
California	\$0.30	\$0.65	\$1.50
Colorado	\$0.35	\$0.75	\$1.60
Connecticut	\$0.35	\$0.75	\$1.60
District of Columbia	\$0.30	\$0.70	\$1.60
Maine	\$0.35	\$0.75	\$1.60
Minnesota	\$0.49	\$0.99	\$1.99
New York	\$0.45	\$0.95	\$1.95
Oregon	\$0.45	\$0.95	\$1.95
Rhode Island	\$0.35	\$0.75	\$1.60
Vermont (through 4/30/24)*	\$0.49	\$0.99	\$1.99
Vermont (starting 5/1/24)	\$0.65	\$1.35	\$2.45
Washington	\$0.45	\$0.95	\$1.95

*A fee increase in Vermont will take effect on May 1, 2024.

What Products Are Covered?

The products accepted by the PaintCare program are the same products that have a fee when they are sold. PaintCare products include interior and exterior architectural coatings sold in containers of five gallons or less. They do not include aerosol coatings, industrial maintenance (IM), original equipment manufacturer (OEM), or specialty coatings.

PAINTCARE PRODUCTS

- Interior and exterior architectural paints: latex, acrylic, water-based, alkyd, oil-based, enamel (including textured coatings)
- Deck coatings, floor paints
- Primers, sealers, undercoaters
- Stains
- Shellacs, lacquers, varnishes, urethanes
- Waterproofing concrete/masonry/wood sealers and repellents (not tar or bitumen-based)
- Metal coatings, rust preventatives
- Field and lawn paints

NON-PAINTCARE PRODUCTS

- Paint thinners, mineral spirits, solvents
- Aerosol coatings
- Auto and marine paints
- Art and craft paints
- Caulking compounds, epoxies, glues, adhesives
- Paint additives, colorants, tints, resins
- Wood preservatives (containing pesticides)
- Roof patch and repair
- Asphalt, tar, and bitumen-based products
- 2-component coatings
- Deck cleaners
- Traffic and road marking paints
- Industrial Maintenance (IM) coatings
- Original Equipment Manufacturer (OEM) (shop application) paints and finishes

901 New York Ave NW

Washington, DC 20001

(855) PAINT09

www.paintcare.org info@p

Become a Retail Drop-Off Site for Paint

Updated — August 2023



PaintCare makes it easy for paint retailers to provide a convenient and valuable service for their community. Funding for the program comes from a fee applied to the price of architectural paint sold in states with paint stewardship laws.

PaintCare is a nonprofit organization established by the American Coatings Association to implement manufacturer-led paint stewardship programs in states that pass paint stewardship laws. PaintCare currently operates programs in California, Colorado, Connecticut, District of Columbia, Maine, Minnesota, New York, Oregon, Rhode Island, Vermont, and Washington, and is developing a program for Illinois.

Paint Drop-Off Sites

The primary requirement of paint stewardship laws is for paint manufacturers to set up paint drop-off sites at retailers and other locations where households and businesses can take postconsumer (leftover) architectural paint, free of charge.

Most drop-off sites are paint and hardware stores; others are waste transfer stations, recycling centers, landfills, and household hazardous waste (HHW) facilities. Participation as a drop-off site is voluntary. There are more than 2,400 drop-off sites across all PaintCare programs.

All retailers in active PaintCare states should 1) be aware of the program, 2) that the PaintCare fee is applied to the price of architectural paint products, and 3) that drop-off sites are available throughout the state.

Benefits to Retailers and Their Customers

There are many benefits to becoming a paint drop-off site. As a participating retailer, you will:

- Make recycling of leftover paint more convenient for your customers
- Support the paint industry's effort to lead the way in being responsible for end-of-life management of its products
- Keep leftover paint out of landfills and put to a beneficial use
- Promote your store's environmental responsibility
- Increase customer foot traffic and sales
 opportunities
- Help relieve local government of their cost of managing leftover paint
- Be advertised by PaintCare on their website and in consumer outreach efforts
- Help your state conserve resources, keep paint out of the waste stream, and prevent the improper disposal of paint in your community

Become a Paint Drop-Off Site

Retailers interested in becoming drop-off sites can fill out the Interest Form available at www.paintcare.org/drop-off-site-interest-form/.



PaintCare Drop-Off Sites Receive Free of Charge

- Reusable bins for storing collected PaintCare
 products
- Transportation and recycling of the collected PaintCare products
- Training materials and staff training at your site
- Program brochures, signage, and customer education materials
- Paint spill kits
- Listing of your store as a drop-off site on our website and in advertisements and promotional materials

Drop-Off Site Responsibilities

- Provide secure storage area for reusable paint collection bins
- Accept all brands of leftover PaintCare products from the public during regular business hours
- Place only PaintCare products in reusable collection bins, taking care not to open containers
- Keep bins neat and properly packed
- Complete minimal paperwork related to tracking outgoing paint shipments
- Ensure all staff maintain training on PaintCare program guidelines and operating procedures
- Display "drop-off site" signs in store window and provide consumers education materials about the program



What Products Are Covered?

The products accepted by the PaintCare program are the same products that have a fee when they are sold. PaintCare products include interior and exterior architectural coatings sold in container sizes of five gallons or less. They do not include aerosol products (spray cans), industrial maintenance (IM), original equipment manufacturer (OEM), or specialty coatings.

PAINTCARE PRODUCTS

- Interior and exterior architectural paints: latex, acrylic, water-based, alkyd, oil-based, enamel (including textured coatings)
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- Asphalt, tar, and bitumen-based products
- 2-component coatings
- Deck cleaners
- Traffic and road marking paints
- Industrial Maintenance (IM) coatings
 Original Equipment Manufacturer (OEM) (shop application) paints and finishes

www.paintcare.org

Become a Retail Drop-Off Site for Paint

Updated — January 2023



PaintCare makes it easy for paint retailers to provide a convenient and valuable service for their community. Funding for the program comes from a fee applied to the price of architectural paint sold in states with paint stewardship laws.

PaintCare is a nonprofit organization established by the American Coatings Association to implement manufacturer-led paint stewardship programs in states that pass paint stewardship laws. PaintCare currently operates programs in California, Colorado, Connecticut, District of Columbia, Maine, Minnesota, New York, Oregon, Rhode Island, Vermont, and Washington.

Paint Drop-Off Sites

The primary requirement of paint stewardship laws is for paint manufacturers to set up paint drop-off sites at retailers and other locations where households and businesses can take postconsumer (leftover) architectural paint, free of charge.

Most drop-off sites are paint and hardware stores; others are waste transfer stations, recycling centers, landfills, and household hazardous waste (HHW) facilities. Participation as a drop-off site is voluntary. There are more than 2,400 drop-off sites across all PaintCare programs.

All retailers in active PaintCare states should 1) be aware of the program, 2) that the PaintCare fee is applied to the price of architectural paint products, and 3) that drop-off sites are available throughout the state.

Benefits to Retailers and Their Customers

There are many benefits to becoming a paint drop-off site. As a participating retailer, you will:

- Make recycling of leftover paint more convenient for your customers
- Support the paint industry's effort to lead the way in being responsible for end-of-life management of its products
- Keep leftover paint out of landfills and put to a beneficial use
- Promote your store's environmental responsibility
- Increase customer foot traffic and sales
 opportunities
- Help relieve local government of their cost of managing leftover paint
- Be advertised by PaintCare on their website and in consumer outreach efforts
- Help your state conserve resources, keep paint out of the waste stream, and prevent the improper disposal of paint in your community

Become a Paint Drop-Off Site

Retailers interested in becoming drop-off sites can fill out the Interest Form available at www.paintcare.org/drop-off-site-interest-form/.



PaintCare Drop-Off Sites Receive Free of Charge

- Reusable bins for storing collected PaintCare products
- Transportation and recycling of the collected PaintCare products
- Training materials and staff training at your site
- Program brochures, signage, and customer education materials
- Paint spill kits
- Listing of your store as a drop-off site on our website and in advertisements and promotional materials

Drop-Off Site Responsibilities

- Provide secure storage area for reusable paint collection bins
- Accept all brands of leftover PaintCare products from the public during regular business hours
- Place only PaintCare products in reusable collection bins, taking care not to open containers
- Keep bins neat and properly packed
- Complete minimal paperwork related to tracking outgoing paint shipments
- Ensure all staff maintain training on PaintCare program guidelines and operating procedures
- Display "drop-off site" signs in store window and provide consumers education materials about the program



What Products Are Covered?

The products accepted by the PaintCare program are the same products that have a fee when they are sold. PaintCare products include interior and exterior architectural coatings sold in container sizes of five gallons or less. They do not include aerosol products (spray cans), industrial maintenance (IM), original equipment manufacturer (OEM), or specialty coatings.

PAINTCARE PRODUCTS

- Interior and exterior architectural paints: latex, acrylic, water-based, alkyd, oil-based, enamel (including textured coatings)
- Deck coatings, floor paints
- Primers, sealers, undercoaters
- Stains
- Shellacs, lacquers, varnishes, urethanes
- Waterproofing concrete/masonry/wood sealers and repellents (not tar or bitumen-based)
- Metal coatings, rust preventatives
- Field and lawn paints

NON-PAINTCARE PRODUCTS

- Paint thinners, mineral spirits, solvents
- Aerosol paints (spray cans)
- Auto and marine paints
- Art and craft paints
- Caulking compounds, epoxies, glues, adhesives
- Paint additives, colorants, tints, resins
- Wood preservatives (containing pesticides)
- · Roof patch and repair
- Asphalt, tar, and bitumen-based products
- 2-component coatings
- Deck cleaners
- Traffic and road marking paints
- Industrial Maintenance (IM) coatings Original Equipment Manufacturer (OEM) (shop application) paints and finishes

How Does the New York Paint Stewardship Program Affect Paint Retailers?

Updated — January 2024



New York's paint stewardship law requires a fee to be applied by manufacturers to all new architectural paint sales in New York. Retail stores must pass the fee on to consumers and may volunteer to be a postconsumer paint drop-off site. The program started in May 2022.

PaintCare

PaintCare is a nonprofit organization established by the American Coatings Association to implement manufacturer-led paint stewardship programs in states that pass paint stewardship laws. PaintCare currently operates programs in California, Colorado, Connecticut, District of Columbia, Maine, Minnesota, New York, Oregon, Rhode Island, Vermont, and Washington, and is developing a program for Illinois.

Paint Drop-Off Sites

The primary requirement of paint stewardship laws is for paint manufacturers to set up paint drop-off sites at retail and other locations, where households and businesses can take postconsumer (leftover) architectural paint, free of charge. PaintCare has established more than 2,400 paint drop-off sites across its 11 programs. Most sites are paint and hardware stores, as well as government run waste collection facilities. There are more than 325 PaintCare drop-off sites in New York.

Participation as a Drop-Off Site is Voluntary

Paint retailers are encouraged to participate as paint dropoff sites. Participating as a drop-off site can increase foot traffic and provide an environmentally responsible service for retailers' customers by making it convenient for them to recycle leftover paint.

Store staff will screen and accept paint from the public. All supplies, including reusable collection bins, as well as

transportation and recycling of the paint, and site training, will be provided by the PaintCare program. PaintCare also promotes sites to the local community.

Become a Paint Drop-off Site

Retailers interested in becoming drop-off sites can fill out the Interest Form available at

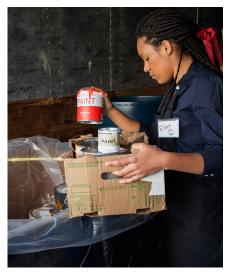
<u>www.paintcare.org/drop-off-site-interest-form/</u> or scan the code.



REQUIREMENTS OF RETAILERS

1. Check Registered Manufacturers and Brands

Once the program starts, retailers may not sell architectural paints in New York that are not registered. Paint manufacturers must register their company with PaintCare, and they must register all architectural paint brands they sell in the state. PaintCare publishes lists of registered manufacturers and brands so that retailers can check to see that the products they sell are registered. Please visit www.paintcare.org/manufacturers for current registration lists.



2. Pass on the PaintCare Fee

State law requires that a stewardship fee (PaintCare fee) is applied by manufacturers to the wholesale price of all architectural paint sold in store and online in New York. This fee funds all aspects of running the program.

The fee is remitted by manufacturers to PaintCare. Manufacturers then pass the fee to their dealers and retailers, who add it to the wholesale price of covered products. Retailers should see the PaintCare fee on invoices from suppliers. The law also requires that retailers and distributors include the fee in the price of architectural paint they sell in store and online. The fee paid by customers to retailers offsets the fee charged to the retailers. This ensures a level playing field for all parties.

COMMON QUESTIONS

How much is the fee?

The fee is based on container size, as follows:

\$0.00 - Half pint or smaller

\$0.45 - Larger than half pint up to smaller than 1 gallon

\$0.95 - 1-2 gallons

\$1.95 – Larger than 2 gallons up to 5 gallons

How is the fee calculated?

The fee is set to cover the cost of a fully operating program. PaintCare estimated the annual program expenses and sales of architectural paint in New York and determined a fee structure that will provide the revenue needed to fund the program. PaintCare is a nonprofit organization and operates programs on a state-by-state basis, so the fee may increase or decrease in the future and is different from state to state.

Is the fee a deposit to be returned to customers?

The fee is not a deposit. The fee is used entirely to cover the expenses of running the program. The fee is not given back as a deposit for dropping off covered PaintCare products or empty paint cans (empty cans are not accepted by the PaintCare program at all).

Is the fee a tax?

The fee is not a tax. It does not go to the state. It is used to cover the cost of the statewide program including collection, transportation, and processing of paint as well public outreach.

Is sales tax applied to the fee, itself?

Yes. The fee is part of the purchase price; therefore, sales tax is collected on the fee.

Do we refund the fee if a product is returned?

Yes, the fee should be refunded because it is part of the purchase price.

How does the public know about the fee?

PaintCare provides printed materials for retailers to distribute to the public to help explain the purpose of the fee, how the program works, and how to find a paint dropoff site. Translated materials are available in Spanish and over two dozen other languages, provided upon request. Additional materials can be ordered as needed for no charge. In addition to retailers, PaintCare works with contractor associations to inform professional painting contractors and conducts general outreach campaigns that may include digital and online advertising, direct mail, newspaper, radio, and television.

What products are covered?

Architectural paints include most house paints, stains, and clear coatings (e.g., varnish and shellac). For a definition of covered architectural paint (PaintCare products) for the purposes of this program and for examples of PaintCare and non-PaintCare products, please contact PaintCare or visit www.paintcare.org/products.

Contact

Andrew Radin New York Program Manager (315) 317-4346 aradin@paint.org

901 New York Ave NW

Washington, DC 20001

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About the PaintCare Fee

Updated — January 2024



Paint stewardship laws require retailers to add a fee to architectural paint products and make sure they are not selling unregistered brands of architectural paint.

PaintCare

PaintCare is a nonprofit organization established by the American Coatings Association to implement manufacturerled paint stewardship programs in states that pass paint stewardship laws. PaintCare currently operates programs in California, Colorado, Connecticut, District of Columbia, Maine, Minnesota, New York, Oregon, Rhode Island, Vermont, and Washington, and is developing a program for Illinois. The main goal of PaintCare is to decrease paint waste and recycle more postconsumer paint by setting up convenient drop-off sites in each state.

What is the recovery fee and how does it work?

The PaintCare program is funded through a paint stewardship fee called the PaintCare fee. The PaintCare fee is applied to the purchase price of architectural paint. The fee funds collection, transportation, and processing of unused postconsumer (leftover) architectural paint, public education about proper paint management, and administrative costs. The fee is paid to PaintCare by paint manufacturers. This fee is then added to the wholesale and retail purchase price of paint, passing the cost of managing postconsumer paint to everyone who purchases paint. This reduces local and state government costs for paint management and provides a funding source for a more convenient, statewide paint management program.

Do retailers have to pass on the fee?

Yes, each state or jurisdiction's law requires retailers to pass on the fee to consumers, ensuring a level playing field for all parties. This requirement includes paint sold online on any ecommerce websites.

Recommendations for Painting Contractors

Preparing Estimates

When estimating jobs, painting contractors should take the PaintCare fee into account by checking with suppliers to make sure their quotes for paint products include the fee.

Pass Fee to Customers

PaintCare suggests that painting contractors pass on the fee to customers in order to recoup the fee they pay. Tell customers that quotes include the PaintCare fee and that the fee funds a statewide paint recycling program.

How much is the fee?

The PaintCare fee is based on container size and varies from one program to another:

	Larger than half pint up to smaller than 1 gallon	1–2 gallons	Larger than 2 gallons up to 5 gallons
California	\$0.30	\$0.65	\$1.50
Colorado	\$0.35	\$0.75	\$1.60
Connecticut	\$0.35	\$0.75	\$1.60
District of Columbia	\$0.30	\$0.70	\$1.60
Maine	\$0.35	\$0.75	\$1.60
Minnesota	\$0.49	\$0.99	\$1.99
New York	\$0.45	\$0.95	\$1.95
Oregon	\$0.45	\$0.95	\$1.95
Rhode Island	\$0.35	\$0.75	\$1.60
Vermont (through 4/30/24)*	\$0.49	\$0.99	\$1.99
Vermont (starting 5/1/24)	\$0.65	\$1.35	\$2.45
Washington	\$0.45	\$0.95	\$1.95

*A fee increase in Vermont will take effect on May 1, 2024.

How is the fee initially calculated?

When a new program starts, the fee is set to cover the cost of a fully implemented program. PaintCare estimates annual sales of paint in each state and then divides the cost of the program in that state by the number of containers sold in that state. Next, the fee is adjusted based on container size by taking into consideration the typical percentage of unused paint for each size (e.g., the percentage of unused paint from one 5 gallon container is typically less than from five 1 gallon containers).

PaintCare is a nonprofit organization, so the fee may be decreased if set at a level beyond what is needed to cover program expenses. Likewise, the fee may be increased if PaintCare does not collect enough revenue to cover the costs to operate the state program.

Are retailers required to show the fee on receipts?

While it's not required, PaintCare encourages retailers to list the PaintCare fee on purchase receipts to aid in consumer education, and most stores do so. Most states have enacted price accuracy statutes that govern the nature of pricing information that must be disclosed to consumers. Retailers should be mindful that regulators in some states may view their state's laws as requiring retailers to incorporate the PaintCare fee in the product price displayed to consumers, regardless of whether a retailer chooses to break the PaintCare fee out separately on purchase receipts. For more information, visit www.paintcare.org/pricinglaws.

Is the fee taxable?

Yes, the fee is part of the purchase price of paint. Sales tax is collected on the fee in most cases, except in Oregon, a state that does not have a sales tax, and Maine, per supplemental legislation.

Is the fee to be applied to paint sold to customers who are exempt from sales tax?

Yes, government agencies and other organizations that are exempt from sales tax in PaintCare States must still pay the fee, because it is part of the price of paint. However, the fee, like the rest of the product price, should not be taxed for sales tax-exempt organizations.

Is the fee a deposit that is returned to customers when they bring paint to a

drop-off site?

No, the fee is not a deposit. The fee is used entirely to cover the cost of running the program.

Do retailers return the fee if someone returns a product?

Yes. The fee should be returned as part of the purchase price.

How does the public know about the fee?

PaintCare provides public education materials to retailers. These materials explain the purpose of the fee, where to take paint for recycling, and other information about the program. When a new state program begins, PaintCare mails a package of materials to retailers. As needed, retailers may order additional free materials from PaintCare at any time. In addition to retailer information, PaintCare works with contractor associations to provide information to trade painters and conducts general outreach including newspaper, radio, television, and online advertising.

How do we as retailers know what products to put the fee on?

Suppliers' invoices should indicate that you are being charged the fee, so you simply pass on the fee for those items. Additionally, PaintCare and each state's oversight agency list all architectural paint manufacturers and brands that are registered for the program on their websites. Retailers may not sell brands that are not registered with the program. If your store sells architectural coatings that are not on the list of registered products, please notify PaintCare so we can contact the manufacturer to get them registered.

What products are covered?

The products accepted at PaintCare drop-off sites are the same products that have a fee when they are sold. PaintCare Products include interior and exterior architectural coatings sold in container sizes of five gallons or less. They do not include aerosol coatings, industrial maintenance (IM), original equipment manufacturer (OEM), or specialty coatings. For a detailed list of PaintCare and non-PaintCare products, please visit www.paintcare.org/products-we-accept.

FOR NEW PROGRAMS

Do we apply the fee to sales on the first day of the program for inventory purchased before the first day of the program, even though we didn't pay a fee for the product to the distributor or manufacturer?

Yes, retailers must add the fee on all covered products sold on or after the first day of the program, regardless of when (before or after program launch) they were purchased from the distributor or manufacturer.

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PAINT STEWARDSHIP PROGRAM IN THE U.S.

Information for HHW Programs

Updated — January 2024



Paint stewardship laws benefit household hazardous waste (HHW) programs.

PaintCare

PaintCare is a nonprofit organization established by the American Coatings Association to implement manufacturer-led paint stewardship programs in states that pass paint stewardship laws. PaintCare currently operates programs in California, Colorado, Connecticut, District of Columbia, Maine, Minnesota, New York, Oregon, Rhode Island, Vermont, and Washington, and is developing a program for Illinois. The main goal of the programs is to decrease paint waste and recycle more postconsumer (leftover) paint.

Paint Drop-Off Sites

The primary requirement of paint stewardship laws is for paint manufacturers to set up paint drop-off sites at retailers and other locations where households, businesses, and other organizations can take leftover architectural paint free of charge. PaintCare has established more than 2,400 paint drop-off sites across its programs. While most sites are paint and hardware stores, solid waste facilities including transfer stations, recycling centers, and landfills, as well as household hazardous waste collection programs are also important partners and may participate as paint drop-off sites and have their paint transportation and recycling costs paid by PaintCare.



Become a Drop-Off Site

HHW programs that would like their facilities and/or events to become paint drop-off sites can fill out fill out the interest form available at www.paintcare.org/drop-off-site-interest-form/.

Benefits of Partnering with PaintCare

There are many benefits to becoming a paint drop-off site. The cost of transportation and recycling of products accepted by PaintCare (e.g., paint, stain, varnish) will be paid by PaintCare. As a participating drop-off site, you will:

- Save on paint management (supplies, transportation, and recycling) and public outreach
- Help your state conserve resources, keep paint out of the solid waste stream, and prevent the improper disposal of paint in your community
- Make recycling of leftover paint more convenient for your community

Water-Based (Latex) Paint is a Resource

An important goal of PaintCare is to conserve resources and increase the amount of paint that is recycled. In areas where HHW programs do not accept water-based paint, households and businesses are often instructed to let water-based paint dry out and then dispose of the dry paint in the trash. Through the PaintCare program, all paint including water-based paint—is recycled to the maximum extent possible.

PaintCare Drop-Off Sites Receive Free of Charge

- Staff training at your site
- Reusable paint collection bins
- Paint transportation and processing services
- Site signage
- Compensation for value-added services including paint reuse programs, bulking of oil-based paint, and other optional services
- Publicity of HHW site or event (optional)

Drop-Off Site Responsibilities

- Provide secure storage area for reusable paint collection bins
- Accept all brands of leftover PaintCare products from the public during operating hours
- Place only PaintCare products in bins
- Keep paint collection bins neat and properly packed
- Complete minimal paperwork related to tracking outgoing paint shipments
- Ensure all staff maintain training on PaintCare program guidelines and operating procedures

How do billing and payments work?

- In the most common scenario, when your site ships out PaintCare products, the hauler sends PaintCare an invoice directly. This avoids the need for reimbursement.
- If your site also contracts with PaintCare for valueadded services such as paint reuse, your program sends an invoice to PaintCare for reimbursement.

Will PaintCare Require Operational Changes?

- If your program does not currently accept latex paint, PaintCare will not require you to do so. If you wish to start accepting latex, PaintCare will cover the transportation and processing costs.
- If your program does not currently accept paint from businesses, PaintCare will not require you to do so. If you wish to start accepting paint from businesses, PaintCare will cover the transportation and processing costs.
- HHW programs may continue to put restrictions on who can use their programs, e.g., to residents of certain towns or cities. (PaintCare retail drop-off sites accept paint from anyone in the state, and from both households and businesses.)

Our Program Would Like to Partner with PaintCare, What Are Our Next Steps?

- Contact PaintCare to begin contracting discussions as early as possible
- Analyze your current operations so you can describe them in detail to PaintCare to help determine the most appropriate type of contracting approach for your program
- Reach out internally to those who will be involved with the contracting process to understand their needs and time constraints
- Consult with staff involved with paint management operations to ensure they understand how partnership with PaintCare works and to address any questions and concerns with PaintCare staff
- Review the Fact Sheet: Contracting with PaintCare for more details on contract types and other considerations as you prepare. Get a copy by contacting PaintCare or find the fact sheet in the Waste Facilities section of www.paintcare.org.

What Products are Covered?

Architectural paints include most house paints, stains, and clear coatings (e.g., varnish and shellac). For a definition of covered architectural paint (PaintCare products) for the purposes of this program and for examples of PaintCare and non-PaintCare products, please contact PaintCare or visit <u>www.paintcare.org/products</u>.

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Information for Solid Waste Facilities Including Transfer Stations, Recycling Centers, and Landfills



Updated — January 2024

PaintCare supports paint collection activities at solid waste facilities in states with paint stewardship laws. Funding for the program comes from a fee applied to the price of architectural paint sold in these states.

PaintCare

PaintCare is a nonprofit organization established by the American Coatings Association to implement manufacturer-led paint stewardship programs in states that pass paint stewardship laws. PaintCare currently operates programs in California, Colorado, Connecticut, District of Columbia, Maine, Minnesota, New York, Oregon, Rhode Island, Vermont, and Washington, and is developing a program for Illinois.

Paint Drop-Off Sites

The primary requirement of paint stewardship laws is for paint manufacturers to set up paint drop-off sites at retailers and other locations where households and businesses can take postconsumer (leftover) architectural paint, free of charge. PaintCare has established more than 2,400 paint drop-off sites across its programs. While most sites are paint and hardware stores, solid waste facilities including transfer stations, recycling centers, and landfills, as well as household hazardous waste (HHW) facilities, may participate as paint drop-off sites.

Become a Drop-off Site

Solid Waste Facilities that would like to become a drop-off site can fill out the interest form available at www.paintcare.org/drop-off-site-interest-form/.

Benefits to Solid Waste Facilities and Their Customers of Becoming a PaintCare Drop-Off Site

There are many benefits to becoming a paint drop-off site. The cost of transportation and recycling of PaintCare accepted products (e.g., paint, stain, varnish) will be paid by PaintCare. As a participating drop-off site, you will:

- Make recycling of leftover paint more convenient for your customers
- Help relieve local government of their cost of managing leftover paint
- Help your state conserve resources, keep paint out of the solid waste stream, and prevent the improper disposal of paint in your community
- Optional: offer paint in good condition collected at your site to the public for reuse and receive a reimbursement of \$1.60 per gallon. See our fact sheet, Reuse Program – Compensation and Reporting, for more information.

PaintCare Drop-Off Sites Receive Free of Charge

- Reusable paint collection bins
- Paint transportation and processing services
- Training materials and staff training at your site
- Program brochures, signage, and customer education materials
- Listing your drop-off site on PaintCare website and in ads and promotional materials (optional)

Drop-Off Site Responsibilities

- Provide secure storage area for paint collection bins
- Accept all brands of leftover PaintCare products from the public during operating hours
- Place only PaintCare products in paint collection bins, taking care not to open containers
- Keep paint collection bins neat and properly packed
- Complete minimal paperwork related to tracking outgoing paint shipments
- Ensure all staff maintain training on PaintCare drop-off site guidelines and operating procedures

Water-Based (Latex) Paint is a Resource

An important goal of PaintCare is to conserve resources and increase the amount of paint that is recycled. In areas where HHW programs do not accept water-based paint, households and businesses are often instructed to let water-based paint dry out and then dispose of the dry paint in the trash. Through the PaintCare program, all paint including latex paint—is recycled to the maximum extent possible.

Will Becoming a PaintCare Drop-Off Site Require Operational Changes?

No. Your facility may continue to put restrictions on who can access the paint collection program at your site. If your facility only services a specific geographic region (e.g., specific towns, cities, or counties), you will not be required to service customers that live outside of your service area. Similarly, if your facility is not permitted to take business waste, you will not be required to do so. (PaintCare retail sites accept paint from anyone in the state and from both households and businesses.)

Benefits of PaintCare to Solid Waste Facilities

Solid waste facilities that generate leftover paint but are not PaintCare drop-off sites can still participate in the PaintCare program.

- Solid waste facilities, like other entities, can drop off leftover paint at PaintCare sites. All PaintCare drop-off sites accept up to 5 gallons of paint, but some PaintCare sites accept more. Visit www.paintcare.org/drop-off-locations to find a site.
- PaintCare offers a free pickup service for households, businesses, and organizations that have accumulated 100+ gallons of paint measured by container size (not volume). Learn more about this in our fact sheet titled Large Volume Pickup (LVP) Service or at www.paintcare.org/pickup.
- For entities that generate large volumes of unwanted paint on a regular basis, a service for recurring direct pickups is available. Contact PaintCare for additional information.

What Products Are Covered?

The products accepted by the PaintCare program are the same products that have a fee when they are sold. PaintCare products include interior and exterior architectural coatings sold in container sizes of five gallons or less. They do not include aerosol coatings, industrial maintenance (IM), original equipment manufacturer (OEM), or specialty coatings.

PAINTCARE PRODUCTS

- Interior and exterior architectural paints: latex, acrylic, water-based, alkyd, oil-based, enamel (including textured coatings)
- Deck coatings, floor paints
- Primers, sealers, undercoaters
- Stains
- Shellacs, lacquers, varnishes, urethanes
- Waterproofing concrete/masonry/wood sealers and repellents (not tar or bitumen-based)
- Metal coatings, rust preventatives
- Field and lawn paints

NON-PAINTCARE PRODUCTS

- Paint thinners, mineral spirits, solvents
- Aerosol coatings
- Auto and marine paints
- Art and craft paints
- Caulking compounds, epoxies, glues, adhesives
- Paint additives, colorants, tints, resins
- Wood preservatives (containing pesticides)
- Roof patch and repair
- Asphalt, tar, and bitumen-based products
- 2-component coatings
- Deck cleaners
- Traffic and road marking paints
- Industrial Maintenance (IM) coatings Original Equipment Manufacturer (OEM) (shop application) paints and finishes

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Joint Outreach Projects

Updated — January 2024



Introduction

If you are a local government that has partnered with PaintCare, we offer limited funding support for outreach activities that promote the PaintCare program. We are most interested in partnering with you when setting up new PaintCare sites, where participation is low, or to promote one-day household hazardous waste events to boost the amount of paint collected. We support radio, newspaper, social media, and direct mail, and will consider other media.

REVIEW AND APPROVAL

Project budgets and all creative work must be reviewed and approved by PaintCare. Creative work includes text, images, and scripts. All projects must include PaintCare's website address and logo and mention that other PaintCare drop-off sites can be found at www.paintcare.org.

PROPOSAL FORM

Please complete our Proposal Form for Joint Outreach Projects on the Waste Facilities page at www.paintcare.org/joint-outreach/, or email brodgers@paint.org with questions.

IMAGES

PaintCare can provide artwork and photos you can use for creating drafts.

Your Responsibilities

At the start of each project, we request that you provide PaintCare with draft text, dimensions and/or specs, and due dates for the materials.

PRINT (BROCHURES, POSTCARDS, ETC.)

You are responsible for sending artwork files to your printer, coordinating mailings, and distribution. After the project is completed, we request a description of how, when, and where the piece was distributed and an electronic copy of the final piece.

NEWSPAPER

You are responsible for scheduling and sending artwork files to the newspaper. After the project is completed, we request a list of run dates for each newspaper and a scan of each ad.

RADIO

You are responsible for providing the pre-approved scripts to the stations and handling scheduling. After the project is completed, we request you provide text of the final script with a list of run dates and times.

DIGITAL MEDIA & OTHER

We are open to other types of projects such as digital advertising and social media campaigns, as well as other forms of outreach. Please coordinate details in advance and send PaintCare supporting documentation along with your invoice so we have a record of the projects and examples to show others.

Design Assistance

PaintCare can assist with basic layout and graphic design for print and digital projects. When we provide this type of assistance, we will provide electronic files for you to send for printing or ad placement. Other than editing and commenting on scripts, we do not provide in-house assistance with audio or video production.

Please allow plenty of time for project planning, approvals, and editing. Depending on the time of year, this may take 4–8 weeks.

Reimbursement

PaintCare provides reimbursements for approved projects only. We do not provide money up front, pay vendors directly, or accept requests for reimbursements on projects that have already been completed. Generally, PaintCare will reimburse costs for approved projects proportional to the amount of the project dedicated to PaintCare information. Funding amounts may also differ depending on available resources and our other outreach taking place in your area.

To be reimbursed after the project is completed, send an invoice from your government agency, samples of final pieces, and copies of invoices from your vendors to paintcare@bill.com and copy Brett Rodgers at brodgers@paint.org. The "To:" space on the invoice should be addressed to PaintCare Inc., 901 New York Ave NW, Suite 300 West, Washington DC, 20001. In the space for purchase orders please write "6369 Communications: Other, Joint Projects." See sample invoice below.

{SAMPLE INVOICE}

Environmental Services Program

Washington County 123 Government Way Anytown, State 55776

Invoice: 2452187

Purchase Order: 6369 Communications: Other, Joint Projects

Communications Department PaintCare Inc. 901 New York Ave NW, Suite 300 West Washington DC, 20005

Description:

- Newspaper ad promoting one day event held in Anytown on May 1, 2023
- Three 5x5 ads ran on April 13, 2023 in the County Journal
- Total invoices from newspapers: \$1,487.00
- Invoice and copy of one ad are attached
- Per prior discussion, PaintCare agreed to reimburse county for \$750
- Contact person: Marie Chen, 202-555-1212

Invoice Amount: \$750.00

Remit to:

Environmental Services Program Washington County 123 Government Way Anytown, State 55776 June 24, 2023

FACT SHEET FOR OFFERING A REUSE PROGRAM

Reuse Programs - Compensation & Reporting

Updated — January 2024



PaintCare encourages household hazardous waste programs, reuse stores, and others to operate paint reuse programs (i.e., swap shops or exchanges). Reuse programs return good quality, unused paint to the local community at low or no cost. Reuse is a preferred method of waste management.

To encourage reuse, PaintCare will compensate paint drop-off sites operating a reuse program under a contract with PaintCare.

Operating a Reuse Program

Any PaintCare products (qualifying paint, stain, and varnish as defined by PaintCare – please see www.paintcare.org/products) that are distributed through reuse programs must be in their original container, have an original label, and be in good physical and aesthetic condition. Contents must be liquid and relatively new. Containers should be closed securely before being placed in the reuse storage area.

Customers must sign a waiver form explaining that the paint is taken "as-is" with no guarantee of quality or contents. The customer is required to read, complete, and sign the form, and site staff members are required to verify and record what has been taken by the customer. If a reuse facility does not use a waiver form, the facility accepts the liability for the materials. The staff must record the number of containers taken by each participant and the total estimated volume on the log.

Track and Report by Volume (gallons)

- Containers may contain any amount of paint in them
- The site must determine and report the total gallons of latex paint and the total gallons of oil-based paint distributed for reuse
- Compensation is provided at \$1.60 per gallon

The site must track and report the actual volume of paint in the containers using an internal methodology (e.g., weigh the cans on a scale, estimate weight by hand, do visual inspection). The methodology must be provided to PaintCare upon request.



Reuse room at the Household Hazardous Waste Facility at the Yolo County Central Landfill in Woodland, CA.

Appendix D



2023 Annual Survey Results

prepared by



September 2023

KB Insights

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Response Summary

- ◆ 2,783 surveys were conducted in 9 states plus the District of Columbia in September 2023.
- Panel research methodologies were applied to attain distribution of results by gender, age, ethnicity, and income. Surveyed consumers were all over the age of 18.



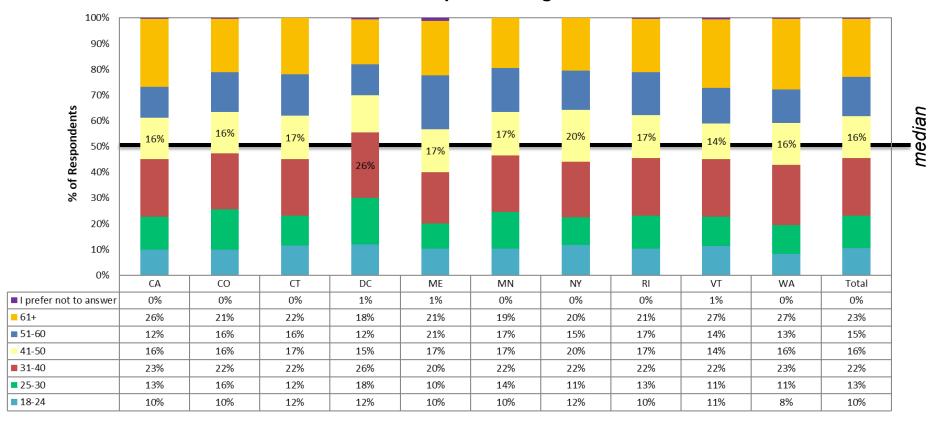
	Partial Survyes	Full Surveys	Total Surveys	Margin of Error*
CA	12	520	532	+/-3%
CO	8	251	259	+/-5%
СТ	5	250	255	+/-5%
DC	5	200	205	+/-6%
ME	9	273	282	+/-5%
MN	13	252	265	+/-5%
NY	5	249	254	+/-5%
RI	14	251	265	+/-5%
VT	8	202	210	+/-6%
WA	4	252	256	+/-5%
Total	83	2700	2783	

*at a 90% level of confidence

RESPONDENT PROFILES

Profile of Respondents - Age

- ✤ A good mix of age ranges was represented in each state's/district's sample.
- The median age was 41-50 overall and in most states/the district (as was the case last period).
- Variances can be attributed to state/district characteristics and sample availability.



Respondent Age

Profile of Respondents - Gender

- Overall, results were fairly evenly split between men and women.
- Variances can be attributed to sample availability.



Gender Identity

Profile of Respondents - Ethnicity

- 73% of all respondents identified themselves as white (exactly the same as in last period). *
- However, there were variances within states/the district. Consistent with census data, D.C. had the highest proportion of Black/African American respondents; California, Hispanic/Latino and Asian respondents.



Respondent Ethnicity

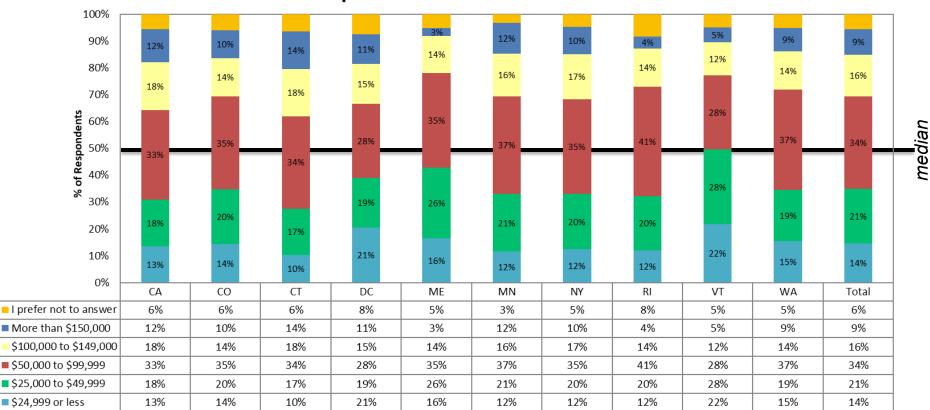
*Other Ethnicities: American, Bi-Racial/Mixed Race, Caribbean, Native American (two individuals found the question offensive)

Asian

White

Profile of Respondents - Income

The median household income level for respondents in each state/district was \$50-99K (same as last period).

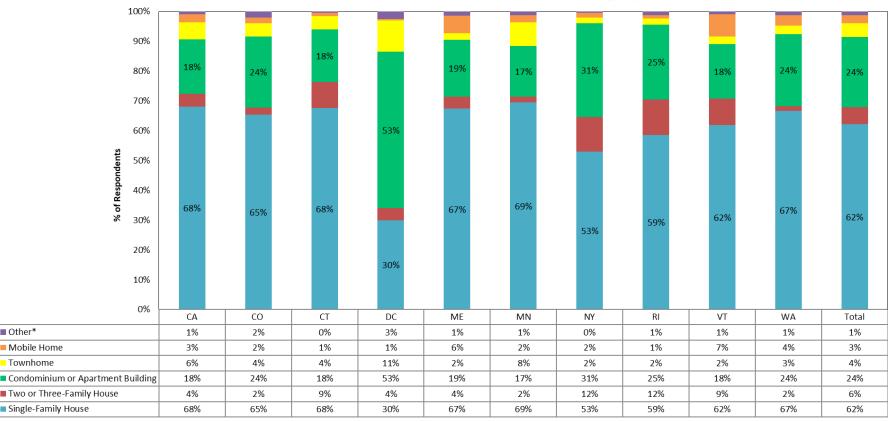


Respondent Annual Household Income

Profile of Respondents – Dwelling Type

Other*

- 62% of respondents live in a single-family home (similar to last period). *
- Condominium/apartment living was more predominant in D.C. and New York.

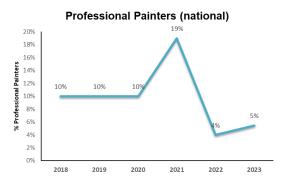


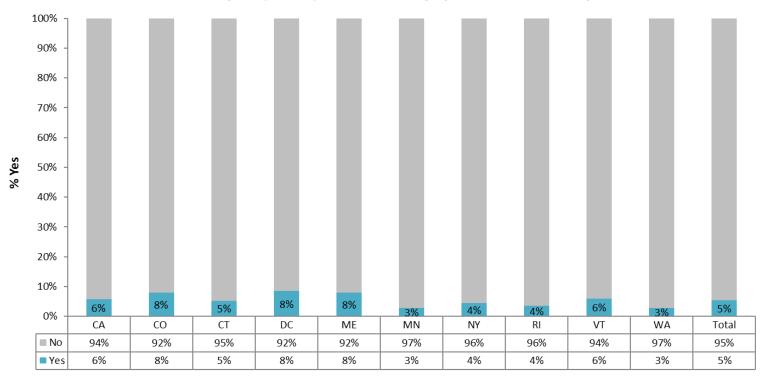
Respondent Dwelling Type

*Other Dwelling Types: cabin, company housing, dorm, duplex, government housing, homeless, hotel, living with friend, RV, shared elderly living facility, studio

Profile of Respondents – Paint-Related Professions

- 5% of all respondents identified as professional painters, similar to last year (4%).
- This consistency seems to support the theory that the spike in professional painters in 2021 could have been a result of pandemic job shifting.
- The greatest percentages of professional painters were in DC, Maine and Colorado.





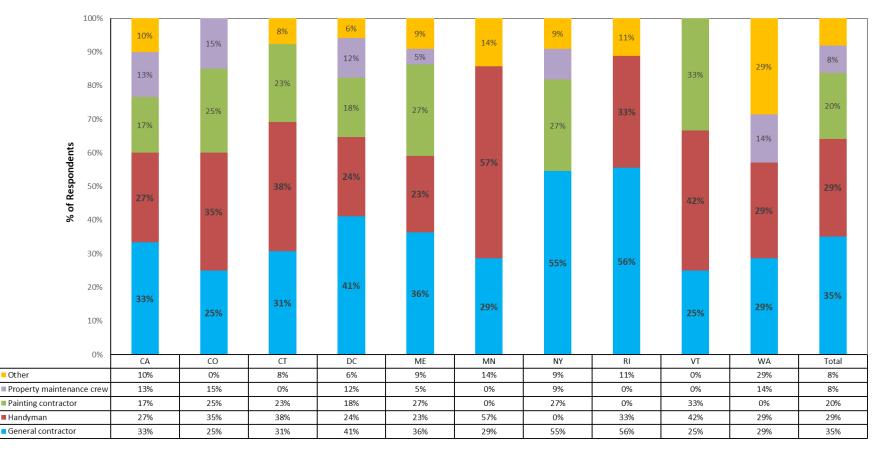
Do you paint professionally (NOT as an artist)?

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N=CA 521;CO 252;CT 251;DC 202;ME 274;MN 252;NY 250;RI 252;VT 202;WA 253;TOTAL 2709

Profile of Respondents – Painter Types

- Professional painter respondents were mostly general contractors and handymen.
- Painting contractors represented a fifth of professional painter respondents.
- Results varied by state/district. For example, most respondents were general contractors in New York and Rhode Island; handymen, in Minnesota.



What type of professional painter are you?

*Other Professions: Furniture restoration, specialty contractor

N=CA 30;CO 20;CT 13;DC 17;ME 22;MN 7;NY 11;RI 9;VT 12;WA 7;TOTAL 148

CONSUMER PURCHASE AND SOURCE REDUCTION BEHAVIORS

Recency of Paint Purchases

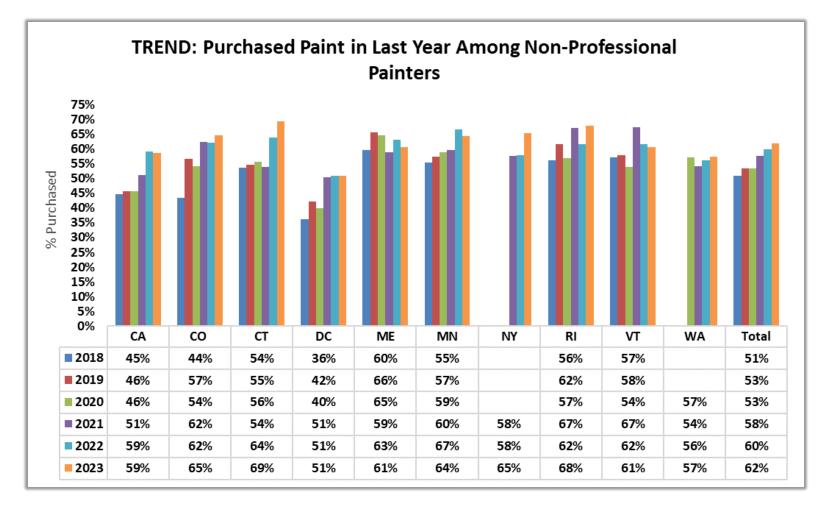
- Almost two thirds of respondents bought paint in the last year, both overall and among the subset of non-professionals (end consumers).
- The gap between all respondents (blue) and non-professional painters (green) can be explained by the fact that 80% of professional painters nationally bought paint in the past. <u>Note that data is not shown</u> for professional painters in individual states/the district due to low sample sizes.

Have you purchased paint in the last year? For the purposes of this question, "paint" includes primer, interior or exterior house paint, stain, deck sealer, and clear finishes like varnish.



TREND: Recency of Paint Purchases Among End Consumers

- All trends hereafter are shown as a percentage of end-consumers who purchased in the last year.
- Overall, paint purchases continued to rise in 2023 among non-professionals (end consumers).
- Results varied by state/district.



Determination of Paint Quantity Needs

- Across all states/the district, the most common method respondents used to determine the amount of paint to buy was taking measurements of the project area themselves.
- The second most common method was to ask a salesperson for assistance.

	How o	did you	determ	ine rig	ht am	ount of p	paint to	buy? (S	elect a	ll that ap	oply)
	CA	со	ст	DC	ME	MN	NY	RI	VT	WA	Total
Took measurements of project area and estimated myself	40%	39%	45%	28%	48%	45%	42%	38%	53%	43%	42%
Asked a salesperson for assistance with calculating	43%	40%	36%	39%	26%	32%	44%	36%	28%	27%	36%
Followed instructions on the label	24%	16%	18%	19%	13%	23%	25%	19%	12%	20%	20%
Looked up recommendations online	22%	11%	17%	31%	12%	19%	21%	20%	9%	16%	18%
Used a web-based "paint calculator" tool that helps you figure out the right amount	18%	22%	13%	16%	13%	12%	23%	12%	9%	10%	15%
Other*	5%	5%	5%	9%	6%	4%	7%	7%	5%	9%	6%
None of the above	3%	3%	4%	8%	6%	5%	3%	6%	4%	3%	4%
Sample Size	319	165	174	104	178	166	169	180	129	148	1732

COMMENTS: Other Ways of Determining Quantities

Top three "other" sources were painter advice, guesswork, and friends/family advice .*

Painter/Contractor Comments	Guess Comments	Other Comments
advice from painter I hired		"eyed" the approximate dimensions from experience.
	Guess	A gallon was enough
Ask a friend who's a painter.	Guessed	Bought a sample
Ask the person that will be doing the paint job	Guessed	bought same as last time for same area bought smallest amount available for touch up in damaged area
	Guesseu	BOUGHT SMALLEST CONTAINER
Asked my contractor	guessed	Bought too much and returned the extra
Asked my contractor	Guessed	Buy a gallon and see if that's enough!
asked my friend who is a contractor works on houses		Cans
	Guessed	Experience
Asked painter	guessed	figured myself
Asked painters	Guessed	From experience
Asked the painter		have gotten it before
	Guessed	Have painted for many years and can look at a jop and can detirmen th
Contractor	Guessed	amount I already had the answer. I'm no liberal. I work.
Contractor advised how much to buy	Cuerced based on mall space	I bought some and went back when I ran out
contractor recommended amount	Guessed based on mall space	I didn't i just bought what i needed not that hard
	Guesstimated	I just bought a gallon and figured I would have enough to do it twice
Contractor told me	Guessed	and also to touchup.
Contractors		I just knew how much I needed
Had the contractor tell me how much to buy.	I guessed	I just needed touch up paint
	I guessed	I just tried some
Hired painter confirmed numbers	I guessed	I kept going back to buy more
I'm a former painter. So I can calculate by eye.		I only needed to touch up areas in the kitchen so I got a small can. I have more than enough
My boyfriend is a professional painter. I asked him.	I guessed the amount	I went by what I was painting.
	I just estimated	I worked in a paint store during high school so had some idea
My boyfriend who is a contractor told me what I would		just bought a gallon
basically need	I just guessed	Just bought a gallon.
My painter told me how much to get	Just guessed	Just buy 1 gal, and get more if I need it
	Just guessed to be honest!	just know from previous experience how much
My painter told me what and how much to purchase.		Just needed 1 can of paint to do touch up painting on one wall of the
painter did it	Used my best judgement on how much was needed	bedroom.
Painter purchased it		Know from experience Landlord told me
	Friends/Family Comments	Measured rooms to give to sales person
		Needed and used most of 3 gallons
The painter that we hired knew how much we needed	A friend figured it out	Not difficult i needed a very small ammount so whatever i could find i
Was told by contractor how much I needed	Asked a friend	the least ammount was goin to be more than enough for me.
WORKED WITH A CONTRACTOR	A shared ways all all	Only needed 1 gallon.
WORKED WITH A CONTRACTOR	Asked my dad	Painted before knew how much was needed.
	Asked my friends for help and recommendations	Past experience
	Asked my husband how much we would need	Personal experience
		prior use
*Suggestion: add top 3	Boss told me to	saw a quart of high end flipper influence white interior semi at a great
	Family help	price and bought it for painting two doors and some baseboard, Someone told me how much to buy
categories to 2024 survey		Started with a gallon
- *	My partner calculated	told what to buy
	We have a designer friend who helps us	

We have a designer friend who helps us

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Visual of space covered

Success in Determination of Paint Quantity Needs

- Across all states/the district, more than half of respondents said they purchased more paint than they needed for the project.
- About a third purchased the right amount; very few, less than they needed.

		I	Nhen y	ou init	ially pι	urchase	d paint o	did you	buy?	,	
	CA	со	ст	DC	ME	MN	NY	RI	VТ	WA	Total
More than I needed for the project	59%	64%	59%	56%	57%	64%	60%	59%	53%	59%	59%
The right amount for the job such that there was little to none leftover	33%	28%	31%	34%	36%	28%	31%	32%	30%	28%	31%
Less than I needed for the project	7%	8%	9%	7%	6%	7%	7%	8%	15%	10%	8%
Unsure	1%	1%	2%	4%	1%	1%	2%	1%	2%	3%	2%
Sample Size	319	165	174	104	178	166	169	180	129	148	1732

Reasons for Excess Paint Purchases

- Across all states/the district, the top two reasons for excess paint purchases were to have extra for later touch-ups and to avoid having to go back out to buy more.
- 14% said they were unsure how to calculate the right amount. Results varied by state/district.

	W	hy did y	ou buy	more	paint t	han you	needeo	l? (Sele	ct all th	at appl	v)
	CA	со	ст	DC	ME	MN	NY	RI	VT	WA	Total
I wanted to save some for touch-ups.	58%	70%	59%	52%	51%	63%	68%	59%	61%	63%	60%
I did not want to run out and then need to get more.	64%	56%	60%	57%	56%	61%	55%	51%	51%	57%	58%
I wanted to save some for future projects.	31%	30%	31%	36%	26%	32%	37%	27%	28%	29%	31%
I wanted to account for multiple coats of paint.	24%	30%	27%	17%	26%	31%	29%	27%	28%	25%	27%
I was unsure how to calculate the right amount.	18%	14%	14%	26%	10%	7%	14%	17%	4%	14%	14%
It's more cost-effective to buy more.	14%	7%	12%	10%	13%	13%	8%	9%	10%	15%	11%
Other*	3%	2%	1%	3%	5%	6%	0%	4%	6%	3%	3%
Sample Size	188	105	102	58	101	106	102	107	69	87	1025

Comments: Other Reasons for Excess Paint Purchases

The most common "other" reason for excess paint purchases was that a smaller size wasn't available.*

Bought Minimum Comments Other Comments Bought minimum amount Art projects CONTAINER WAS THE SMALLEST AVAILABLE. bought a gallon of paint which is more than I needed I could not buy a small enough amount for this room contractor recommended it. I only had a small project. It was the smallest can of varnish produced i did not think that far ahead I only needed a small amount of paint I didn't need the full can I purchased the smallest available amount if something did not come out right It was the smallest amount of paint in that color that they sold (1 quart) I was only In case of future repairs painting an exterior door Small project did not require much. Incase of a spill smallest amount available for custom color it was an accident Smallest can was more than I needed. Just a little leftover That was the smallest quantity they had Only size available at the store that carried the paint I needed They didn't make a smaller size The can sizes are particular, pint, quart, gallon, five gallons I had no option there where no products with the exact amount i needed so i had to the guy said I needed that buy a product with much more in it the retailer only packages paint in containers that were too big it was the only size I could get of what I wanted too make sure i had enough It's cold by the gallon so that's what I bought. touch uo Only gallon size was available

Leftover Paint Storage

The median amount of paint stored at home/business was "less than a gallon," overall and in most * states/the district.





None

Leftover Paint Storage

- To consider the impact of professional painter status and purchase recency, results are are shown three ways hereafter: 1) all respondents, 2) non-professionals, and 3) non-professionals who purchased paint in the last year.
- Recency makes a big difference in paint storage*. Those who purchased paint in the last year were significantly more likely to be storing paint now. This suggests some delay in disposal after purchase.

How much leftover or unwanted paint do you have in your home or business at this time (e.g., primer, interior or exterior house paint, stain, deck sealer, or clear finishes like varnish)?

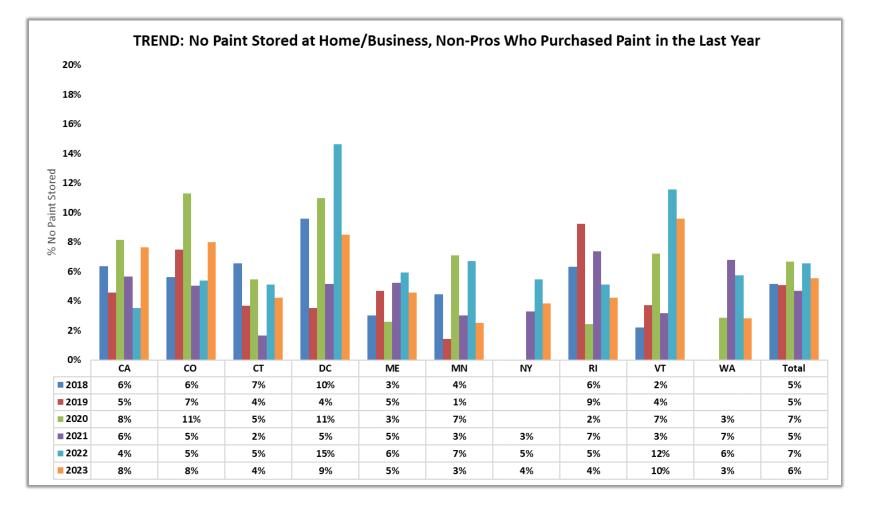


Data is not shown for professional painters in individual states/the district due to low sample sizes. *See Recency Analysis, Appendix 2

N=CA 531;CO 257;CT 254;DC 205;ME 280;MN 261;NY 253;RI 262;VT 208;WA 256;TOTAL 2767

TREND: No Paint Storage, Recent End-Consumer Purchasers

- Overall, a similar percentage of end consumers are not storing paint in 2023 (6%) as they were in 2022 (7%).
- Results varied by state/district.



Reasons for Paint Storage

- The top 2 reasons (highlighted in yellow) that respondents stored paint are the same in all states/the district: leftovers from their own paint job or planned excess for touch-ups.
- Results were fairly consistent for all states/the district.

		What	is the n		-		e the lef	-	aint cur	rently	
Reason	CA	со	ст	DC	ME	MN	NY	RI	νт	WA	Total
I did some painting myself and I had some leftover paint when I was done.	53%	48%	57%	49%	58%	60%	55%	62%	59%	54%	55%
I intentionally bought paint for future touch- ups.	24%	29%	24%	24%	27%	23%	25%	21%	20%	24%	24%
I hired someone to paint, and they left it behind.	11%	6%	7%	12%	3%	4%	11%	8%	6%	9%	8%
I found the paint in my home or business when I moved in.	5%	9%	5%	7%	4%	8%	5%	5%	7%	5%	6%
Other*	3%	3%	5%	5%	4%	1%	1%	0%	4%	2%	3%
I don't remember where the paint came from.	3%	3%	2%	2%	2%	3%	1%	2%	3%	3%	3%
I am a professional painter or contractor, and it is from one or more of my jobs.	2%	1%	0%	1%	2%	0%	1%	1%	2%	1%	1%
Sample Size	425	207	217	136	227	213	201	213	160	204	2203

Comments: "Other" Reasons for Storage

The most common "other" reasons for paint storage were that a future project was envisioned or that the paint was already in their home when they moved in.*

Future Project/Touch-ups Envisioned Other Comments Crafts A friend gave it to me from painting their house. Bought too much Had a leak caused by a new bathtub installed. The company paid to have everything fixed	
Crafts A friend gave it to me from painting their house. Bought too much	
Bought too much	
For another project Had a leak caused by a new bathtub installed. The company paid to have everything fixed	
	and re painted
future project not completed Had more than needed up finish the job.	
Haven't taken to the store to dispose properly	
nomedepot	
I have paint left over from various times places in my apartment were I asked the painter for some paint because I wanted to put a dab of paint where needed ar	nd kept the rest to use some day if
painted and I wanted some extra for touch ups. needed again.	
I lought basic antique white. If you have unopened paint leftover sherman williams will r	efund your money.
r bought it before i decided to re side the house	
I didn't use the whele can	
I know there is some left over for touch up's and such. I haven't finished all of the painting and some is left over from what I have completed.	
Painting a room I only needed a small amount	
Saving for touchup It was the smallest container I could buy and that was the exact paint I wanted	
House the second at the second	
the home builders left paint in the home to do touch-ups that we Left over paint and paint bought from garage sales and secondhand stores has built up over	er the years. It is great to have on hand
To save and potentially use for other projects for small projects.	
Touch ups in the future my dad painted and had some left over	
When my new home was built they left me some spare paint for touch My family member painted.	
My father-in-law was a professional interior and exterior painter, so we have lots of "old"	•
My house house a couple of years ago and the contractors left a few carls of leftover pair	nt in my laundry room
my husband used to do junk removal and we have everyone's leftover paint	
My parents store paint downstairs and sometimes have leftover paint after projects.	
In House at Purchase My roommate did some interior painting and has some left over My wife recently bought some exterior paint for home project.	
A lot of it is old paint from previous owners and I need to go through	
them to see if they're needed or not. several of the above	
Some is still useeble. Other is waiting for the part paint recycling collection	
left over from builder Some of it is left over from my in laws	
Leftover paint from when the house was purchased Someone else in my house painted	
Previous home owners waiting for the yearly toxic waste cleanup	
The paint was left by the previous owner.	
when i did the project i wound up a little short so i bought an extra quart to linish the job a	and i still have a little left
Was left in the newly built house we bought. Wife does painting	

*Suggestion: add new categories for 2024 survey

Paint Storage Best Practices Knowledge

- At least half of respondents knew about most best practices (rubber mallet, temperature/humidity control, cleaning rim). Almost half knew to use a paint key or paint can opener to avoid lid bending.
- ◆ 15% of respondents didn't know any of the best practices listed. Results varied by state/district.

							comes to g this su	-	-		
	CA	со	ст	DC	ME	MN	NY	RI	VT	WA	Total
When putting the lid back on the can, tap it with a rubber mallet instead of pounding it with a hammer to prevent the lid from bending.	50%	61%	63%	44%	60%	64%	54%	62%	60%	63%	58%
Keep paint away from freezing temperatures.	40%	66%	62%	53%	64%	69%	55%	59%	67%	59%	58%
Clean any paint out of the container's rim before putting the lid back on.	48%	54%	53%	49%	62%	55%	53%	55%	61%	54%	54%
Keep paint away from rain or damp locations.	47%	51%	48%	47%	54%	52%	50%	51%	51%	51%	50%
Use a paint key or paint can opener instead of a screwdriver to prevent the lid from bending.	38%	53%	48%	33%	47%	48%	35%	49%	46%	42%	44%
None of the above - I didn't know any of these best practices before taking this survey.	20%	14%	12%	20%	11%	9%	20%	11%	11%	13%	15%
Sample Size	531	255	252	203	277	258	251	261	206	256	2750

Past Paint Disposal Methods

- The most common "disposal" method across all states/the district is actually not to dispose it at all.
- Disposing at a HHW facility/event was next most common for most; however, results varied by state/district.

		In the p	ast, wh	ich ha	s been	your pr	referred	method	l to disp	oose of	
				lef	tover o	or unwai	nted pai	nt?			
Method	CA	со	ст	DC	ME	MN	NY	RI	VT	WA	Total
Stored it in the basement, garage, or a closet because I intended to use it someday	24%	25%	35%	28%	34%	30%	32%	32%	25%	30%	29%
Took it to a household hazardous waste facility/event or transfer station	22%	14%	24%	10%	13%	30%	13%	17%	23%	19 <mark>%</mark>	19 <mark>%</mark>
Dried it out and put it in the trash	11%	12%	10%	8%	12%	11%	15%	10%	15%	12%	12%
Not applicable - I have never stored or disposed of leftover or unwanted paint.	12%	7%	6%	15%	8%	7%	10%	10%	11%	12%	10%
Took it to a paint, hardware, or lumber store	7%	12%	8%	6%	12%	4%	7%	5%	7%	5%	7%
Gave it away to family, friends, or a community organization	7%	7%	4%	9%	8%	4%	6%	7%	8%	6%	7%
I don't remember what I did with the leftover or unwanted paint.	7%	8%	4%	7%	5%	4%	7%	7%	5%	6%	6%
Put cans of liquid paint in the trash	4%	4%	3%	4%	3%	3%	5%	5%	1%	2%	3%
Mixed it with hardener or kitty litter and put it in the trash	2%	3%	4%	4%	3%	1%	3%	4%	2%	5%	3%
Left it behind when I moved	3%	5%	2%	5%	1%	5%	2%	2%	1%	2%	3%
Other*	1%	2%	1%	1%	1%	1%	1%	1%	0%	1%	1%
Poured paint down the drain	1%	1%	0%	1%	1%	0%	0%	0%	0%	0%	1%
Sample Size	528	255	252	203	276	257	251	260	204	254	2740

Comments: "Other" Past Disposal Methods

- The most common "other" method for paint disposal was to not dispose it at all.
- Several others said the question was not applicable (e.g., they don't paint.)
- Two said they gave it to their contractor.

OTHER DISPOSAL PAST
I use it for art projects
If it's at risk of going bad I'll find another project to use it on to avoid being wasteful.
Keep if I need toichups
Save it for touch up
Use leftovers and paint the furniture
Used for other projects
waited and used it on my next project
I didn't take care of it, at the time my ex husband took care of it.
i dont have any need to use paint i dont paint my apartment
Not applicable - I have unwanted paint, but have not yet attempted to dispose of it
Put in in my basement
Gave it to a contractor to dispose of properly.
I gave it to my contractor to take with him
I keep any leftover paint for future touch up I throw out the paint can when it's completely empty
Bring it to the community waste day
give it to a friend who needed paint
I placed it in the trash shoot.
I take it to our waster facility and they have a re-use room and give it away
I used it and disposed of the empty can
Just threw it out
My husband stored it under kitchen sink
Put left over cans and containers in the trash compactor room
The new people that were moving in asked if they could have it for touch-ups.
TRASH CLEANUP TOOK IT IF IT AS TOTALLY HARDENED
Waited for soecial trash pick up for old paint primer and varnish vonrainers
We have a paint recycling place nearby

Past Paint Store Disposal Preference

- Paint take-back service is the top reason people would go to a store vs. a HHW facility/event.
- Proximity was also important in most areas; however, the lack of HHW facilities and store hours also play a role for few others.
- Note: results should be interpreted only anecdotally as sample sizes are low.

	pa			mber :	store ii	nstead o	u would of a hous nsfer sta	sehold			te
Reason	CA	со	ст	DC	ME	MN	NY	RI	VТ	WA	Total
The paint/hardware/lumber store has a paint take- back program in place.	44%	63%	29%	31%	66%	45%	33%	40%	43%	58%	48%
The paint/hardware/lumber store is close.	22%	23%	29%	23%	16%	27%	17%	27%	29%	17%	22%
We don't have any local hazardous waste facilities/events or transfer stations.	19%	10%	14%	38%	13%	18%	11%	13%	21%	17%	16%
Paint/hardware/lumber stores are open more often.	8%	3%	29%	8%	6%	9%	39%	20%	7%	8%	13%
Other*	6%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%
Sample Size	36	30	21	13	32	11	18	15	14	12	202

*Other Reason for Paint/Hardware/Lumber Store interior designing Just easier

Household Hazardous Waste Facility/Event Preference

- Lack of knowledge of retail store take-back services was the top reason people chose HHW facilities/events in the past.
- Other chemical disposal and proximity were also important in some areas.
- Note: results should be interpreted only anecdotally as sample sizes are low.

	What is the main reason you would take paint to a household hazardous waste facility/event or transfer station instead of a paint/hardware/lumber store?										
Reason	CA	со	ст	DC	ME	MN	NY	RI	VТ	WA	Total
l wasn't aware paint/hardware/lumbers stores took back paint	56%	53%	43%	52%	51%	61%	64%	49%	62%	53%	55%
I have other chemicals to dispose of that paint/hardware/lumber stores don't accept and want to get rid of it all at the same time.	22%	14%	18%	24%	8%	18%	15%	22%	11%	20%	18%
The household hazardous waste facility or transfer station is closer.	19%	22%	25%	5%	24%	10%	12%	16%	19%	14%	17%
We don't have a paint/hardware/lumber store that takes back paint in our area.	2%	6%	12%	0%	8%	5%	6%	7%	6%	8%	6%
Other*	1%	3%	0%	14%	5%	1%	0%	4%	2%	2%	2%
I have more paint than the paint/hardware/lumber stores would take.	1%	3%	2%	5%	3%	4%	3%	2%	0%	2%	2%
Sample Size	115	36	60	21	37	77	33	45	47	49	520

*Other R	easons for HHW
Because I know they take it	I wanted it to be disposed of properly.
Dangerous	It seemed the most logical place to take it.
forgot at the time	It was convenient
I don't know I thought that was the best thing to do	Not enough to take back in each container
I have just a little bit, NOT in a paint can, but in a	
plastic container with a secure lid.	THAT'S WHERE WE TAKE IN IN OUR TOWN.
	This is the proper way to dispose of paint, I have always
I thought that was the best thing to do.	thought

Future Paint Disposal Intentions

- Disposing at a HHW facility/event was the top future disposal intention in all states/the district.
- In most states, taking unwanted paint to a paint/hardware/lumber store was second. For a few, giveaways were second most common.
- Very few said they would pour liquid paint down the drain.

If you wanted to get rid of unwanted paint in the near future, what would you most likely do with it?											
Method	CA	со	ст	DC	ME	MN	NY	RI	VT	WA	Total
Take it to a household hazardous waste facility/event or transfer station	32%	27%	36%	24%	26%	41%	22%	28%	40%	33%	31%
Take it to a paint/hardware/lumber store	18%	20%	21%	15%	20%	17%	16%	21%	14%	14%	18%
Give it away to a family member, friend, or community organization	14%	16%	11%	24%	14%	9%	16%	12%	12%	17%	14%
l don't know	14%	13%	9%	14%	11%	11%	16%	17%	13%	13%	13%
Dry it out and put it in the trash	12%	14%	13%	10%	14%	13%	15%	11%	13%	11%	13%
Mix it with hardener or kitty litter and put it in the trash	3%	4%	3%	4%	7%	2%	8%	7%	5%	5%	5%
Put cans of liquid paint in the trash	3%	4%	4%	5%	4%	5%	6%	3%	1%	4%	4%
Other*	2%	1%	2%	2%	1%	1%	1%	1%	1%	3%	2%
Pour paint down the drain	1%	1%	1%	1%	1%	1%	0%	0%	0%	1%	1%
Sample Size	527	253	252	202	276	256	250	259	204	254	2733

"Other" Future Disposal Intentions

- Once again, the most common "other" method for paint disposal was to not dispose it at all.
- Next most common was to bring it to a town/city center or collection.
- Others said they would give it away, research how to recycle, bring it to a paint hardware store, etc.

OTHER DISPOSAL FUTURE							
Art projects	Donate it to Habitat for Humanity						
I always reuse or repurpose paint for projects, crafts, and upkeep, but I toss containers in the trash	Give it to my contractor						
i paid for it and i will use it up eventually	Habitat for Humanity accepts paint.						
I would find a project to use it on to avoid being wasteful.	take it to our waste facility where they have a re-use area. They give the paint away for free.						
I would never throw out paint I use all of it	Take to restore for others to use if enough was left						
Keep it	Give away to someone who can use it						
Put it in my basement	I do not use any paint. For such things, I hire professionals.						
Save it	I won't have any unwanted paint						
Save it	N/a						
Save it until I use up the paint/varnish etc, as I have to constantly re-paint or							
there is need for touch-up. If there is just a small amount, I'll just leave the can	now that I know paint/hardware stores accept leftover paint for disposal, I'll do that.						
open for the pain to dry out.							
wait and use it for next project	Google how to discard						
Use it and dispose of the empty can	I would probably have to do some research on how to properly dispose of the old						
	paint. As some paint contains materials that you can't just go throwing out.						
Bring it to a city recycling/disposal event.	depends on how much paint is left.						
Check with local waste management	Depends on how much we have leftover on what/ where we'll dispose of it						
Community waste day	Put it in compactor room shelf						
Either take it to a paint/hardware store (if available), give it away, or take it to a hazardous waste facility.	Put it in the trash compactor room						
give it to a hazardous waste facility for disposal.	Ridwell						
My town has a hazardous waste recycling program every year for free disposal	Take it to the dump						
Take to a recycling	TRSH DISPOSAL ON ERTAIN CLAN UP DAYS IF TOTALLY HARDENED						
Take it to the paint recycling place. That's all they do there.							
Take it to the transfer station, as I'm sure theres something they can do with it.							
They have town wide paint days when you can get rid of it for free							
Wait for special trash pick up which is just for those types of things not regular							
trash							
wait for the city to hold a paint drop off day							

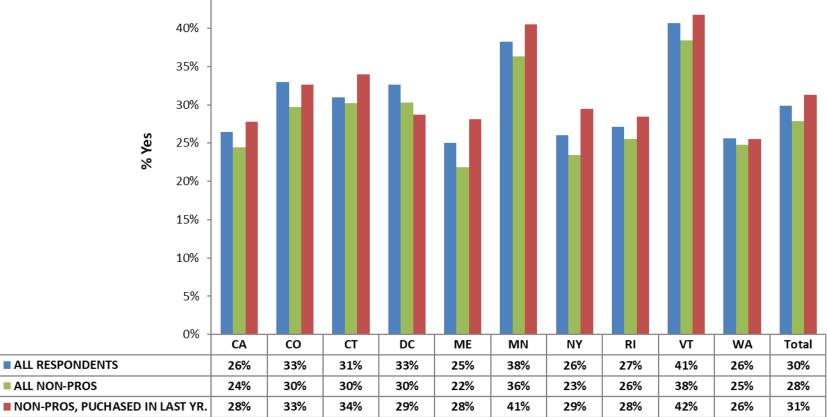
PAINT RECYCLING/DISPOSAL AWARENESS

Awareness of Paint Recycling

45%

- ✤ 30% of all respondents said they knew that paint can be recycled.
- Fewer (28%) of end consumers knew that paint could be recycled. 61% of professionals were aware*.
- End consumers who purchased paint more recently were more likely to know that it can be recycled.
 This supports the idea that recent store interactions are having an impact on awareness.

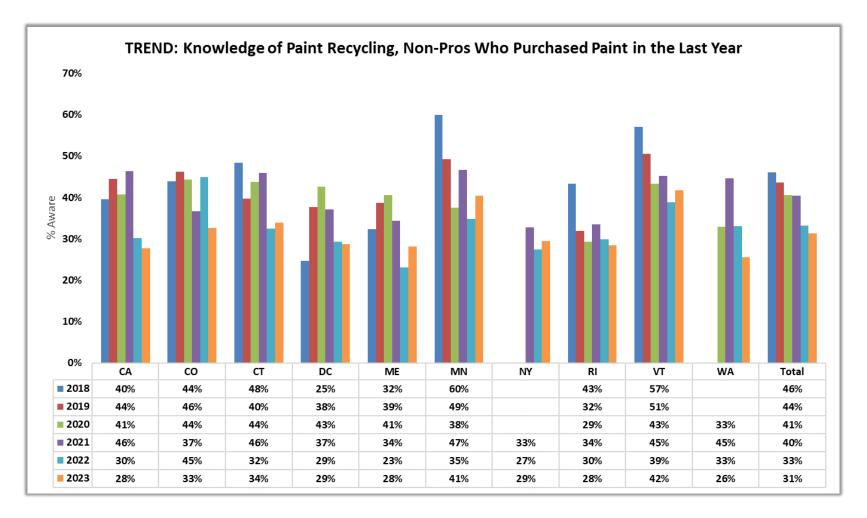
Prior to this survey, did you know that paint can be recycled (disposed in such a way that it may be re-used)?



*Data is not shown for professional painters in individual states/the district due to low sample sizes.

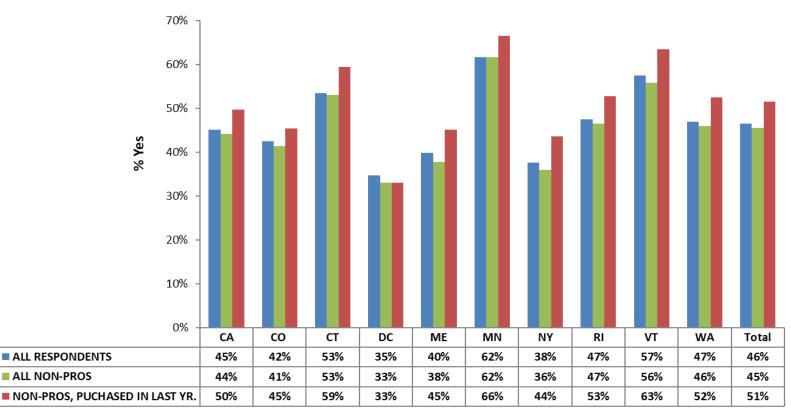
TREND: Paint Recycling Awareness, Recent Consumer Purchasers

Overall, a similar percentage of recent end-consumer purchasers were aware that paint can be recycled in 2023 (31%) as in 2022 (33%). Results varied by state/district.



Awareness of Paint Disposal Opportunities in State/District

- 46% of all respondents were aware of paint disposal opportunities in their state/district, comprised of both professionals (63% aware) and end consumers (45% aware).
- Awareness among end consumers who purchased in the last year was higher than that of all consumers, demonstrating that purchase recency makes a difference in understanding.

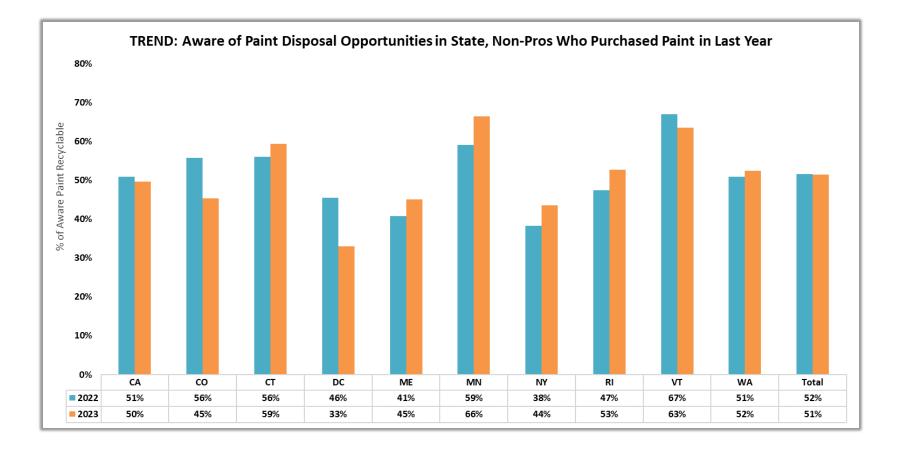


Prior to this survey, were you aware of paint disposal opportunities in your state, such as drop off locations at paint stores and household hazardous waste facilities?

*Data is not shown for professional painters in individual states/the district due to low sample sizes.

TREND: Disposal Opportunity Awareness, Recent Purchasers

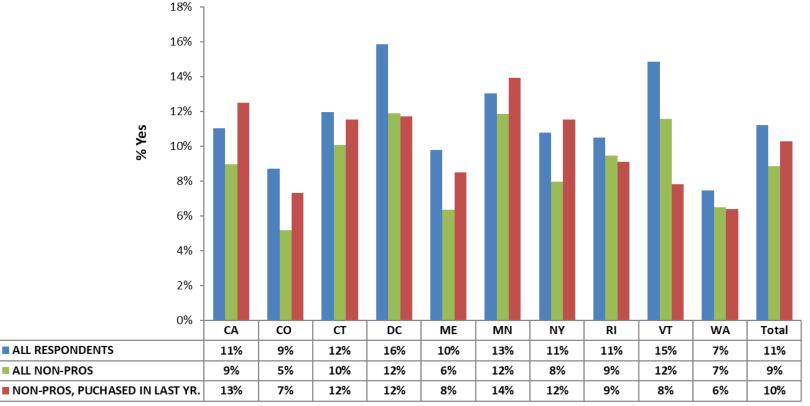
- Overall, awareness of disposal opportunities among recent end-consumer purchasers was about the same as last year. Results varied by state/district.
- Note that only two years of trend data is available as this question was added in 2022.



Awareness of Free Onsite Pickup Services

- ✤ 11% of all respondents knew that 100+ gallons could be picked up for free (the same as last year).
- ✤ 50% of professional painters were aware*; 9% of non-professionals.
- Recency made a small difference among non-professionals. Those who purchased in the last year were slightly more aware of pick-up services (10%).

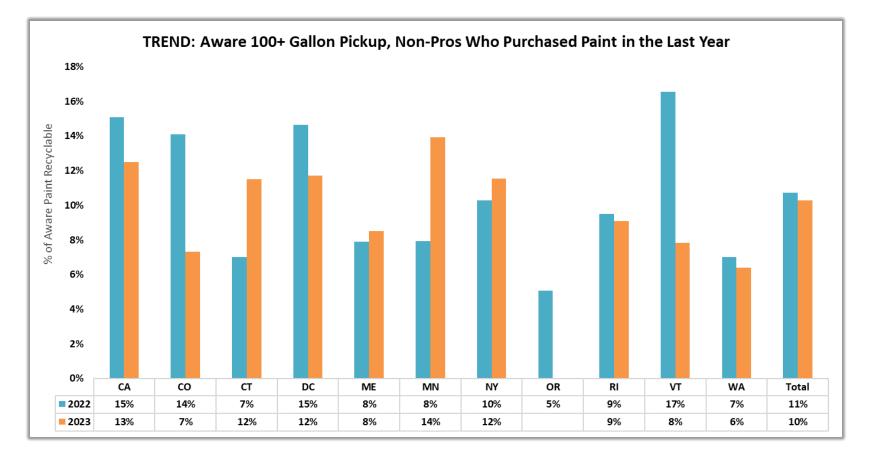
Prior to this survey, were you aware there is a free on-site pickup service available to households, professional painters, businesses and organizations with 100 gallons or more of leftover paint?



*Data is not shown for professional painters in individual states/the district due to low sample sizes.

TREND: Awareness of Free Onsite Pickup, Recent Purchasers

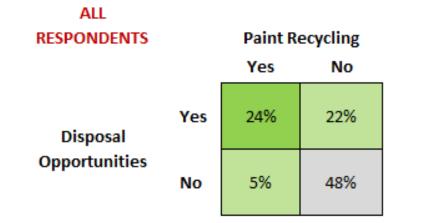
- Overall, awareness of pick-up services among recent end-consumer purchasers was similar to last year. Results varied by state/district.
- Note that only two years of trend data is available as this question was added in 2022.



AWARENESS MATRICES

Recycling/Disposal Awareness Matrix

- The hypothesis that those familiar with paint disposal opportunities would be a subset of those familiar with paint recycling was disproved last year.
- In fact, there are many who know about paint recycling who do not know about disposal opportunities in the state/district, and vice versa.
- The following "matrix" breaks down the entire respondent base given both subjects.
- 24% knew about both topics; 48%, neither; the rest, one or the other.*



*Implication: need for balanced marketing and communications if we are to get both points across.

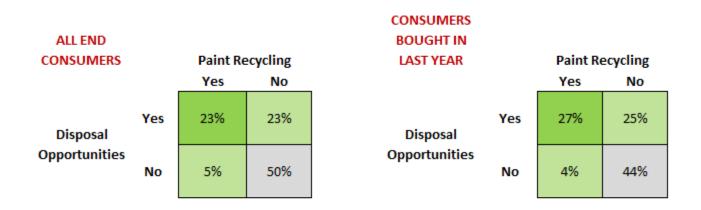
Awareness Matrices – By Professional Painter Status

- As expected, professional painters were much more likely to know about both topics, paint recycling and disposal opportunities.
- In fact, more than twice as many professionals knew about both than non-professionals (i.e., end consumers).

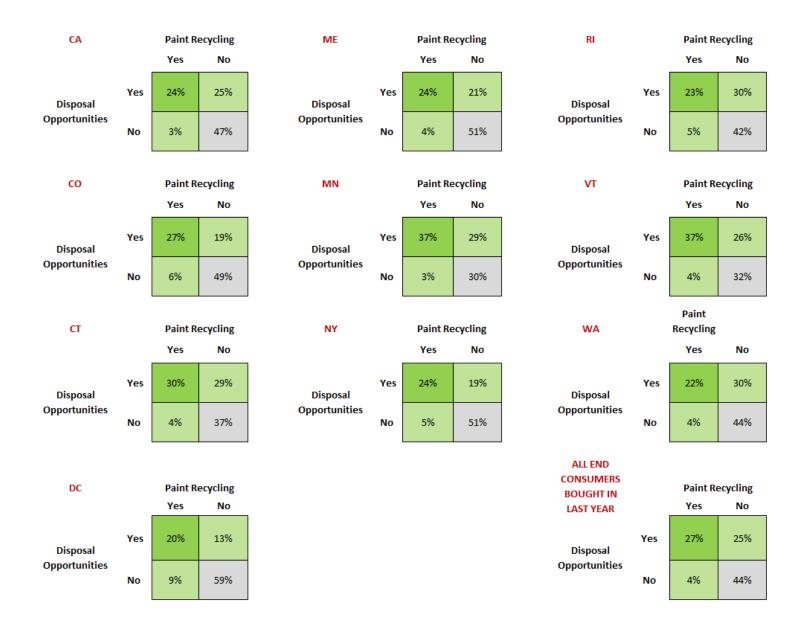


Awareness Matrices – By Recency of Consumer Paint Purchase

- End consumers were slightly more aware of both aspects, disposal opportunities and paint recycling, if they had purchased paint in the last year.
- This supports the idea that consumer education is working among those who have recently interacted with stores and/or seen marketing communications.



Awareness Matrices – By State/District, Recent Consumer Purchasers

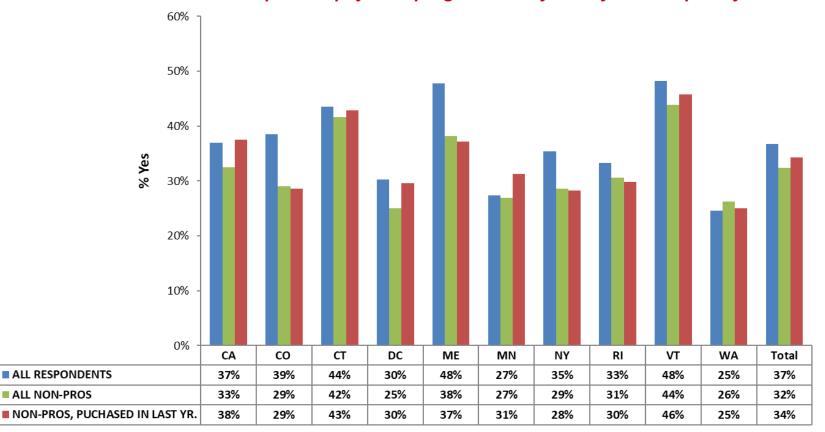


RECYCLING PROCESS AWARENESS AND BEHAVIORS (among those who knew about paint recycling)

Awareness of Fee Among Those Who Knew About Recycling

- ◆ 37% of those who knew about paint recycling also knew about the recycling fee added to new purchases.
- There was a marked difference between professionals (70%)* and non-professionals (32%).
- Recency of paint purchases made a difference. Results varied by state/district.

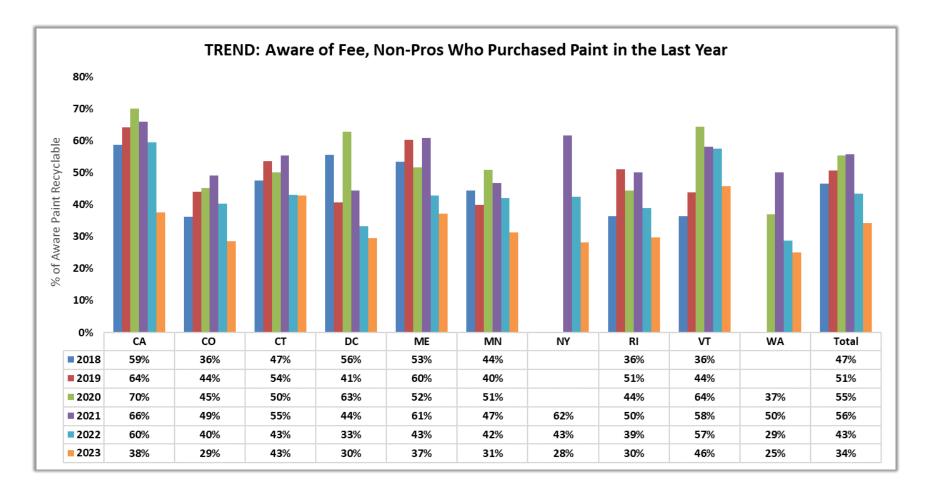
Are you aware that when you buy paint in (state/district), there is a small fee added to the price to pay for a program to recycle any leftover paint you have?



*Data is not shown for professional painters in individual states/the district due to low sample sizes.

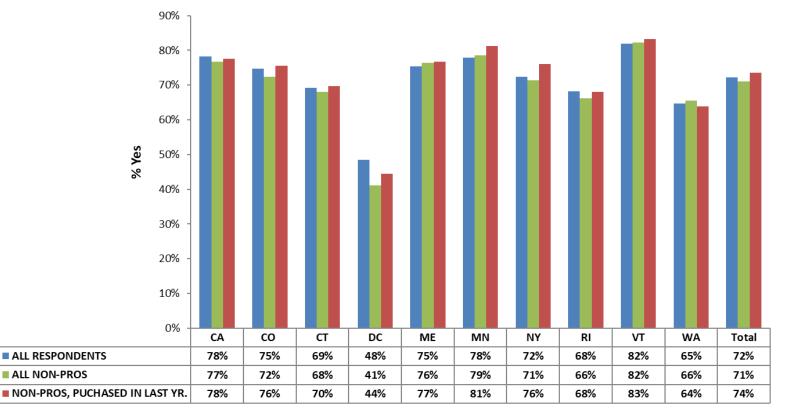
TREND: Fee Awareness, Recent End-Consumer Purchasers

Fee awareness dropped in 2023, overall and across most states/the district.



Knowledge of Places for Recycling

- ✤ 72% of respondents who knew that paint can be recycled also knew where to go to do so.
- ✤ As with other results, all non-professionals' awareness was lower (71%) than professionals' (81%)*.
- Awareness was higher among those who end consumers who purchased in the last year (74%).

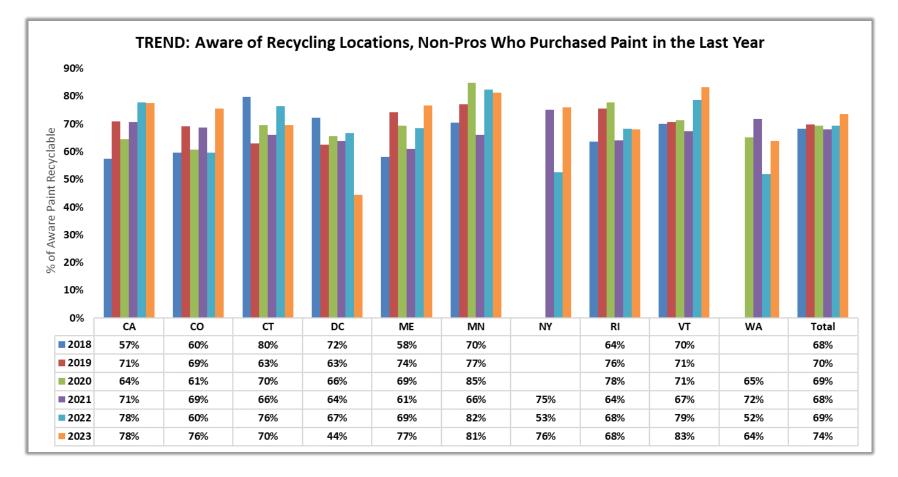


If you wanted to take paint somewhere to be recycled, do you know where to take it?

*Data is not shown for professional painters in individual states/the district due to low sample sizes.

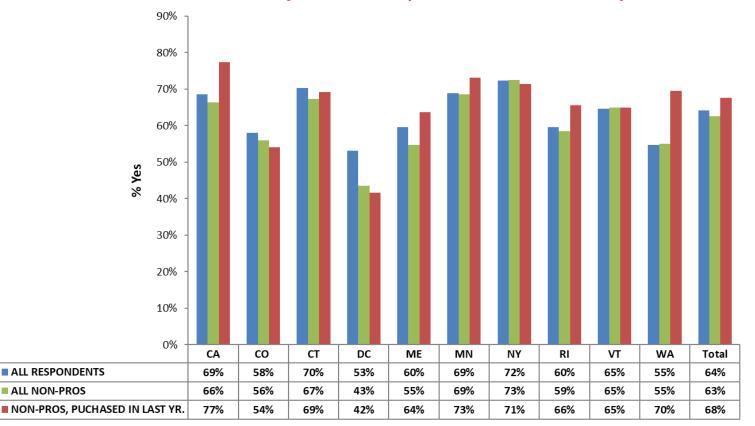
TREND: Knowledge of Where to Recycle, Recent Purchasers

- Recycling location knowledge improved in 2023 among recent consumer purchasers who were familiar with recycling.
- Results varied by state/district.



Past Recycling Behaviors Among Those That Knew About Recycling

- ✤ 64% of those who said they were aware that paint can be recycled said they had done so in the past.
- ✤ Non-professionals (63%) are less likely to have recycled in the past than professionals (74%)*.
- End consumers who purchased in the last year are more likely to have done so (68%) than those who have not purchased in the last year.

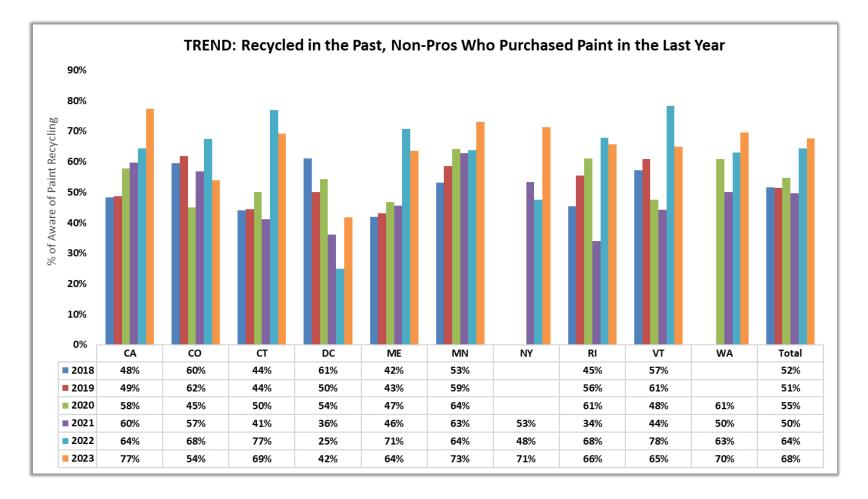


Have you ever taken paint somewhere to be recycled?

*Data is not shown for professional painters in individual states/the district due to low sample sizes.

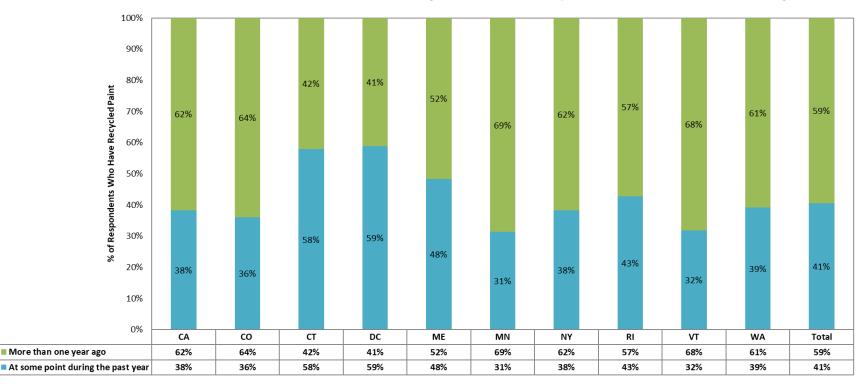
TREND: Past Recycling, Recent End-Consumer Purchasers

- More end-consumer respondents who purchased in the last year indicated they had recycled in the past (68%) than the same group did last year (64%).
- Results varied by state/district.



Recency of Paint Recycling

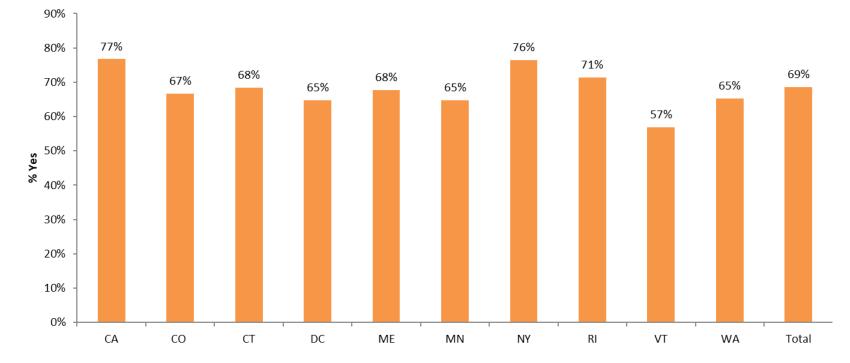
♦ 41% of those who said they had recycled paint in the past said they had done so in the last year.



When was the most recent time you have taken paint somewhere to be recycled?

Consistency of Paint Purchasing and Recycling

The person who brought the paint to be recycled was usually the same person who had purchased the paint.

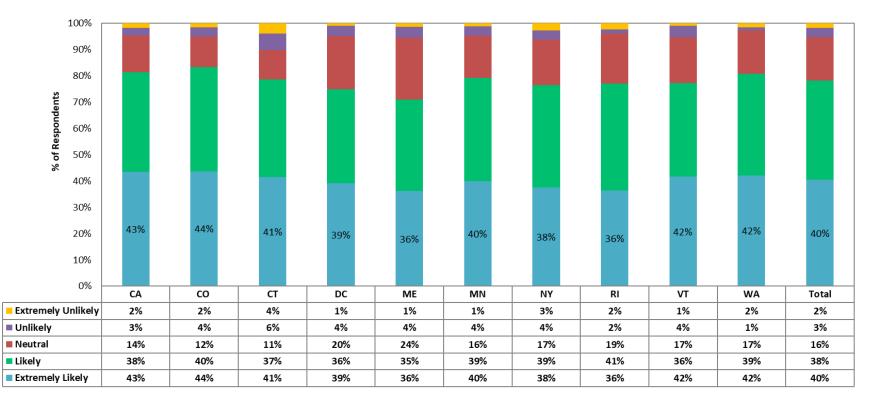


Was the person who physically took the paint to be recycled the same person who bought the paint?

PAINT RECYCLING FUTURE INTENTIONS

Likelihood for Future Paint Recycling

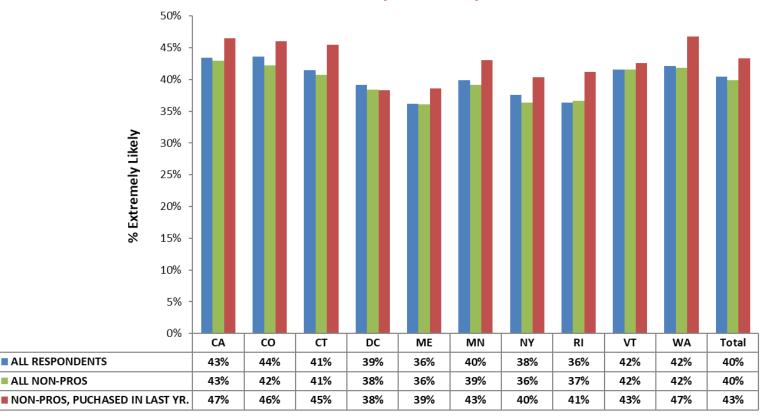
- 78% of all respondents said they were "extremely likely" or "likely" to recycle the next time they had paint to dispose.
- Results varied only slightly by state/district.



How likely will you recycle next time you have paint to dispose?

Future Paint Recycling Intentions – Extremely Likely

- The percentage of respondents who said they were "extremely likely" to recycle in the future was similar between non-professionals (40%) and professional painters (48%)*.
- Recency plays a strong role in driving recycling intentions—those who had purchased paint in the last year were most likely to recycle in the future (43%).

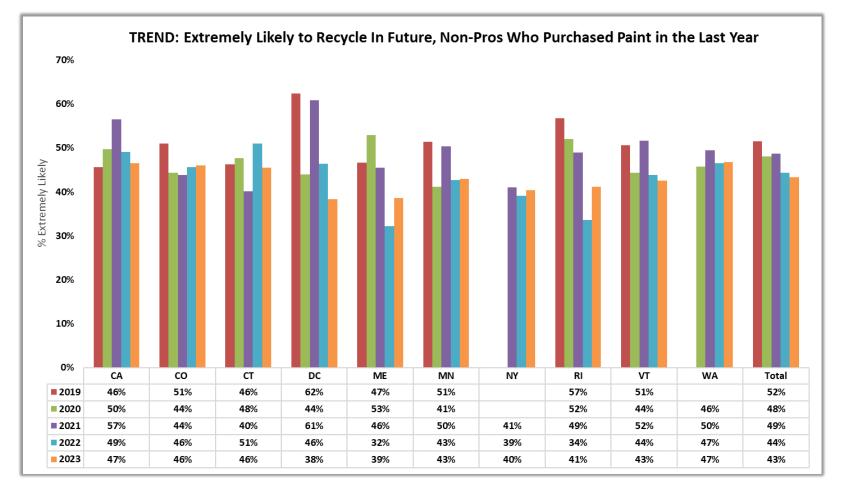


How likely will you drop it off for recycling next time you have paint to dispose?

*Data is not shown for professional painters in individual states/the district due to low sample sizes.

TREND: Extremely Likely to Recycle Paint, Recent Purchasers

- The percentage of end-consumer respondents who are "extremely likely" to recycle in the future is about the same in 2023 as in 2022.
- Results varied by state/district.



Open-Ended Commentary: Recycling Motivators

- The most common motivations to recycle paint are to help/save the environment, reduce waste/clutter, and "do the right thing."
- To a lesser degree, philanthropic, financial and safety motivators played a role. Sample comments are provided in the following pages.

What would be your personal motivation for recycling your leftover paint in the future?

Environmental concerns paint future know recycle help planet taking space keep landfills care environment dump environmentally friendly Save earth motivation recycling pollute keep environment throw away disposed properly world something go waste clean leftover paint make help environment save planet way dispose store earth dispose know srecycle use waste better need hurt environment Less prevent planet keep better environment Environmental think future put try better environment help someone use money possible also future reduce waste going go landfill someone trash want paint environment reused make sure doesn t end landfill s better_{landfill} house right thing part Less waste don t thing recycle paint protect environment best waycommunity safe way Save drop place harm environment save environment dispose paint recycling leftover chemicals easy personal motivation hazardous waste may properly avoid hazardous material home environment recycling



Sample Comments* – Environmental Motivations

Do not want to throw something away that is harmful to the environment	
don't pollute the environment	
nvironment, sustainability, kindness.	
good for environmental and society	
Good way to dispose of it from my home and good environmental practice	
Help recycle and do what's better for the environment	
Helping both the economy and the environment	
always want to do the environmentally friendly thing. It's just that there is very little information on how to do what is best for the environment. If I knew of a recycling option,	
'd use it.	
believe that whenever I don't dispose of my paint, I'm harming the environment, so finding a place where I can dispose of my paint without harming have I meant is my	
notivation	
know it is bad for the environment to just throw away in the trash. Not that I am aware of recycling paint I will definitely do that	
like to be sustainable and recycle and reuse things	
try to be as environmentally friendly as I can so this just fits into caring about the environment.	
try to be as environmentally friendly as I reasonably can, and I didn't know paint could be recycled so I'll definitely be doing that from now on.	
want to dispose of paint the best way possible for the environment and the state I live in.	
want to make this world a cleaner place and do good for them environment.	
would recycle my leftover paint in the future to avoid harming the environment.	
t would be a relief to know there's an environmentally friendly and accepted option to dispose of leftover paint.	
Knowing that there is a way to dispose of paint that is better for the environment and helpful for other folks is enough motivation	
My husband and I have always taken our extra paint into a hardware store for 40 years. My county of Santa Clara has very strick laws regarding this. Our dump facilities will not	
except paint cans of any kind. We practice climate change & environmental laws	
My personal motivation, recycling leftover paint would be to help the environment and dispose of it correctly.	
Prevents chance of painting leaking from its storage location and potentially damaging the nearby environment.	
Since I didn't know that was an option before this I definitely would now. I care about the environment.	
So it doesn't get poured into the ground and hurt the environment.	
So that it's not impacting the environment negatively.	
Sustainability and environmental concerns.	
To help the environment and others in my community.	
To keep the environment cleaner for my grandchildren	
To lower the environmental impact of discarding and lower the impact of creating new paint	
To make sure we aren't dumping paint into our environment	
Nant to keep the world alive for as long as possible	

Sample Comments* – Decluttering Motivations

At least it will have a repurpose instead of just sitting in my house
Clean out basement
Cleaning out/ de cluttering
Clear out clutter & helping the environment
Clear out my basement
Clear the garage
Clearing up space in my basement
Declutter my utilities closet
Don't need it and don't want it taking up space in the house.
First, to get it out of my garage. Second, recycling is super.
Get it out of my house and dispose of it in an ethical way
Get it out of my place
get rid of it before it accidentally spills and ruins your things
Get these materials out of circulation and not sitting around the house.
Getting rid of it and not take space of my trash can.
Hate clutter and would rather it go to good use if I knew I wasn't going to use it or need it.
I believe it is the most environmentally friendly way and would free up storage space in my house.
I just want to free up space in the garage
I WOULD BE MOTIVATED TO RECYCLE LEFTOVER PAINT TO MAKE SURE THAT IT IS NOT AROUND MY HOUSE
It gives more space in my garage if i get rid of the extra paint. Plus it is better for the environment
It's the easiest way to cleanly dispose of paint I don't need/ want in my house
Just to get rid of it so I don't have to deal with it. It is a plus that it would be done in a safe, etc. manner
make more room in garage
Personal motivation is that its taking up room in the garage or house.
Removal of clutter in my basement while helping the environment and/or another family who could use it.
So I can have more space for new paint and it's save me a lot of time.
So I would have more space in my home
So it's not cluttering the house
To clear up space in my house and avoid an accident mess made of paint spills
To get it out of my house!
To get rid of it, so it's not hanging around and better for environment

Sample Comments* – Right Thing To Do

Be a good citizen
Because I care about the environment and want to be a responsible person.
because it is the right thing to do
doing my part to assist the economy keep a balance.
Doing the right thing would be my personal motivation.
Environmentally conscious thing to do
Helping the planet and being a responsible citizen
I believe it's irresponsible to throw away something like paint we already abuse our environments so it's best to find a way to dispose/recycle
responsibly
I like to do the right thing and avoid poisoning animals.
I like to do the right thing when it comes to chemicals.
I prefer to dispose of things properly, especially if they could get a second use.
I try to do the right thing with items like paint and recycling it seems like the best option
I want to reduce my carbon footprint
I would like to know that I am being responsible adult and doing my part to take care of the environment.
If I do not need to use anymore of the paint recycling is the best thing to do better for the environment. If the paint were dried out I could take it to the
same place to dispose I try to be as environmentally friendly as I can be.
If there is an opportunity to do the right thing, I would like to take that opportunity
It is socially responsible.
It is the proper thing to do for environmental and safety reasons.
it is the right thing to do and it doesn not harm wildlife humans overall environment
It would be nice knowing that I am being environmentally responsible and that the organization I use will properly dispose of it.
It's the law and right thing to do.
It's important to do the next right thing.
It's just the good human thing to do
It's the morally correct thing to do
Just now having the knowledge that there are these facilities and services available. Also, knowing that paints has some toxins and chemicals that
should not be disposed improperly.
Knowing that I am responsibly disposing of my unwanted paint
Peace of mind to know that I disposed of it responsibly
They dispose of it the proper way than I can.
To be a good person.
To do the right thing by recycling any leftover paint.
Not having to worry about doing it wrong

Sample Comments* – Waste Reduction Motivatations

Avoiding waste
because recycling reduces waste
Because there's no need to waste it if somebody else can use it
Better than letting it go to waste
Conservation / lack of waste
Don't want to waste. Protect environment.
Hate wasting anything so repurposing is always the preference.
Having it go to good use and not be wasted would've been enough motivation.
Help save the planet by reducing waste
Help the environment. Not waste paint.
Helping the environment and knowing it will be used and not wasted.
Home Depot is close by me. We are surrounded with condos so I'll check to see if anyone can use it. I hate to waste things if I can help it.
I always look for ways to recycle. I don't want to be wasteful.
I always recycle when possible. I hate being wasteful.
I am a big fan of reusing items and not wasting so if it can be used by someone else again that's great
I believe in not wasting what can be used for something else.
I don't like to waste anything. If there's a chance it could be useful in the future, I'll do it.
I don't want to contribute to unnecessary waste where it doesn't belong
I felt bad about wasting the paint and just throwing it away, but I didn't know I could recycle it. I always like to reduce my environmental impact and trash.
I learned new information that pain can be recycled without leaving it to waste
I think recycling paint is good because its not going to waste and that way people who may actually need it can use it
I WOULD HATE TO WASTE IT
If I have a large amount of paint that I know I won't be able to use I wouldn't want it to go to waste.
It would be a waste if I didn't do it
It's such a waste otherwise
less waste for landfill, less environmental impact
May not use it better to recycle it then to let it waste away and be forgotten
not wasting product and money
Now that I know that recycling paint is easy and accessible, I'd much rather do that than dispose of it in other, more wasteful ways.
so it doesn't go to a landfill or to waste
The fact that I care about the environment and can easily facilitate the safe disposal of a potentially harmful bit of waste
To keep waste out of landfills as much as possible.
To try and do my part to reduce landfill waste

Sample Comments* – Reuse Motivations

Because someone else can use it and it keeps it out of the landfill.
Better for the environment. Maybe someone else can benefit from the paint that I have left over.
Can be reused rather than added to kitty litter and wasted
Donate
Environmental and someone else can use it
For people to reuse the paint that I didn't use
For safety and hopefully someone else can use it
Help the environment, If recycled it may benefit someone else.
I am an avid recycler, and the more things that can be reused, the better.
I believe in reuse
I have never heard of paint recycling, but I'd much rather have my leftover paint recycles and reused than have it potentially end up in a landfill.
I have no need for it, so give it to someone else that would have a need
I like that someone else can use it
I wasn't aware that you could safely recycle leftover paint. I like the idea of going somewhere and knowing it will be disposed of correctly safely and
possibly even reused for another purpose and to serve more people. Giving back is the way to go!
I would feel better knowing that it could be recycled or reused
I would recycle paint so that way other people could use it. There is so much waste in the world that it would help.
If it can be reused, it should!
If it can be use by someone else that's great.
In the hope that it may be good for someone else to use up but usually I do not have to much paint left.
it can be donated to groups like Habitat for Humanity and it protects the environment
Keel the earth clean and give someone else a chance to get paint
Knowing that it would be reused is highly motivating
Less waste someone else will gain something from my trash
let someone else enjoy it
My person motivation would be to give stuff I don't need to other people in need
Practicing responsible disposal of unneeded paint. Allows others to use it
Reduce, reuse, recycle!
So it could be reused by someone else and not just wasted
So it doesn't go to waste and someone else can get use out of it
So that the can be reuse or recycle by those who needed the use paint.
T to give to other people in the community that could use it
To help other people with projects they need paint for

Sample Comments* - Financial Motivations

to help the environment and a monetary reward
A credit for a future purchase. They take the leftover paint with no charge to us. Free dumping/recycling.
A small cash payment to cover my time and fuel for going to turn it in.
Credit for more paint
discount and coupons to buy paints
Earn money back for recycling
Environmental protection also save money
Get money back
Getting more money from it
Gift card thought next purchase of paint
Having money
I don't want the earth to suffer more with left over pain just going to the trash. Sometimes people only need a little bit of a certain color so donating it would
save them money and save the earth just a little bit.
If we can earn store credits or a coupon, that will be great.
money
money
Money or cleaner community
My personal motivation could be maybe a discount voucher for future paint purchases.
Save money
Save time and money.
to get money or help environment
To save money
To save someone else money.
When I recycle I spend less money
a rebate
Coupon to local hardware store
Monetary incentives would be great. Like \$4-5 per gallon can of paint.
Some sort of coupon for the store
Cash back
cash would be nice
Reimbursement
Getting funds back.
Because I've already paid for the recycling.

Sample Comments* – Safety Motivations

Because I don't want to cause any kind of environmental damage or contamination.
Because it is a health hazard.
Because one day my children will have to live in this world and want the planet and economy to be safe.
Do my part to keep the environment safe for future generations
for the safety of my home and the environment
Hazardous to keep it in basement or back of a closet. Prefer knowing I am helping more by taking it to professional recycling place.
health and environmental safety
Help keep the planet safe
I don't want it to get into the water supply
I don't want it in the trash or ground water.
I would like for it to be disposed of in a manner that is safe and ethical
I would not want it to contaminate our local water supply and I would get satisfaction from knowing that the paint would not go to waste.
I would not want to contaminate the water nor the soil
I would recycle leftover paint because it is healthy for humans, animals, and the environment. For example, recycling paint prevents it from being
dangerously disposed of, like pouring it down the drain and contaminating water resources.
I would want to reduce the amount of hazardous material entering our waste system. I had no idea that it could be recycled.
If it can be reused/recycled then my responsibility would be to see it goes where it can be accepted and reused or safely disposed to help the environment
and ground water.
it can be a health hazard and must be disposed of in a safe manner
it is safe way to dispose of leftover paint
It's safer for the planet, sewers and drains
Keep hazardous waste out of nature/water. I want to do my due diligence of making earth safe.
Keeping chemicals out of the water supply
Knowing that it was not going to be a hazardous waste item and may be used in the right manner
Less dangerous chemicals and paints in my home. And knowing I dispose of it properly
Making sure it does contaminate the soil. Properly putting it where it can be disposed of properly
Paint is toxic and damaging to the environment and I don't want it to be filling up landfills or the sewer system.
SAFE WAY IS BEST
safety of the community.
to help save the environment and keep people safe from harmful chemicals.
To keep it away from pets
To make sure that it doesn't get into the water supply
We can help to protect the environment and keep earth free of dangerous chemicals that can destroy the plants and animals

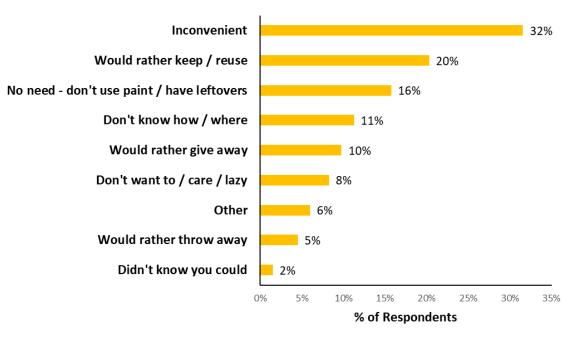
Sample Comments* - Other Recycling Motivations

After this survey I realized the importance of recycling the paint and would plan to do so
This survey gave me the knowledge about recycling paint and that is the first steel I towards recycling
this survey, i didn't know i could recycle before and its best for the environment
Anything something can be recycled I'm for it. We need to do all of this to help with our country with recycling to make our world a better place. For our
children coming behind us.
because I think Paint is not ok to dispose in the regular trash bin
better all the way around for everyone and everything
better for the community
Better for the economy
Close locations
Didn't know you could recycle paint now I will
Ease of disposal - not having to store paint I might not need later
easy to find a drop off location
Have the recycling location very easy to get too.
having a recycling place near my place of residence where i can leave it
I am a fan of any recycling initiatives so I would be very interested in pursuing this option
I am always looking for ways to recycle all products I no longer can use
I prefer to recycle rather then dispose unwanted items
I recycle everything. I'd offer it to friends first, or find another project to use it for. Also, I do Renaissance Faire, and we can always use more paint there.
If it is easy to do like calling a number and they will pick it up.
If someone came and picked the paint up for me, or if there was a recycle location somewhere nearby (within 1 mile)
It would reduce the amount of time spent trying to dispose of it, and the paint cans wouldn't take up any space in my trash can
It's probably better to recycle paint than to just throw it away so I will most likely find out who to recycle to instead of just bringing it to the trash station
knowing that my paint can be recycled, I would definitely make an effort to recycle. Anything I can recycle seems like a very good option
Less garbage. I would prefer to recycle if there were a recycle center in our community.
Local regulations.
None really. If it's available at Paint Store and no cost, I'll do it. Otherwise, just drop off at Paint Store.
Paint is nasty. The less we dispose of it the better. Recycling is great.
reduce new materials from entering the market
The transfer station has a room full of paint leftover from others and anyone can go see if they have paint you need for free
Whenever I have leftover paint and have no use of it I'll happily recycle it.

*full comments list provided in separate file

Open-Ended Commentary: Recycling Obstacles

- Cited by about a third of those unlikely to recycle paint in the future, the most prevalent obstacle was that recycling would be inconvenient.
- ✤ A fifth said they would rather keep and/or re-use leftover paint.
- 16% said they wouldn't recycle paint because they didn't paint and/or wouldn't have any to dispose in the future.
- Others preferred other disposal methods, just didn't want to, or they didn't know how to recycle.



COMMENT CATEGORIZATION

Why are you unlikely to recycle leftover paint in the future?

N=133

Sample Comments* – Inconvenient

There is no place by where I live	If I can get someone to take it away for free I'll give them a call
Seems like more work to go to a specific location to recycle than just storing	
it, giving it away, or disposing of it.	Inconvenience
His series to know at home	It is an incredibly complicated arrangement requiring an advanced appointment and 3
It's easier to keep at home	hours of time.
It's easier to throw it away or keep it in storage until I eventually throw it	It is heavy and I don't know where to take it. No car.
out	The avy and rubh t know where to take it. No car.
Takes to much time. Recycling stations are often not open at convenient	It's inconvenient
times. I usually keep leftover paint for touch ups anyway.	it's inconvenient
Because I don't own a car so it's a pain in the ass to walk to a rare out of the	It's inconvenient- the locations are all out of my way and the hours are limited
way facility	it is inconveniente the locations are an out of my way and the nours are initited
Because I Walk EVERYWHERE I Gooooo	Need to find the locations of convenience
Don't have the time to go there	No time
don't use enough to take the time to go drive and drop it off someplace.	no way to get it to the site
Hassle to make drop off arrangements	not close to a facility
Hazardous waste site is too far away.	Not convenient too far from my home
i am unlikely because i believe that it is a crutch to go all the way to the	Not in my area
building to recycle paint	Not in my area
I don't have a car and it's easier to leave it in the basement of my building	the city/county site has too long of a line. take way too much time to just drop off
where people give away free items.	the city/county site has too long of a line. Take way too much time to just drop on
I don't have a car so to hard to get it through	Time
I dont hvae an excess of 100 gallons, that it so much and it seems like it	To time consuming
takes too much time	To time consuming
I don't want to go to the recycling place.	Too far from.home
I doubt the location to do so is convenient to me	Too much effort for only a few cans of paint
I have 2 babies and it's difficult to go out with them.	Too much hassle
I have no local place to recycle paint.	Too much work
I have no transportation.	too much work
I'm busy with other projects	Transportation reasons

*full comments list provided in separate file

Sample Comments* – Rather Keep/Re-use

No t likely. Again, I won't have any unwanted paint in the future. I only buy what I will use. If I have leftover I use it for other
projects.
Because ill save it to use it in the future or ill give it to someone but i might recycle it too
Because I might need it for another project
Because i would just keep the paint unless it pays to give it away
Because it has a meaning value
Become I would just throw it away or save it for spare.
Good to keep
I always purchase extra, as a home owner it will always come in handy.
I get nervous that I may need the leftover paint for future touch ups or in case the next owner of my house needs to match
the color
I keep it in case I need it later
I keep it in the crawl space for when a need little extra paint for a project.
I keep my leftover paint.
I might need it for future uses.
I save it
I will keep it in case I need it
i will keep the paint in storage in case i need to patch holes in the walls or other touch ups
I will paint old furniture.
I will save it for future use
I'll put it in my basement
Save it for future use.
There's always going to be something in need on painting or someone in need of paint.
We always make sure to use all the paint instead of toss it out, if we don't we store it somewhere so we can use it for any
scuffs, so we don't wind up having to buy more.

Sample Comments* – No Need, Don't Know How/Where

No need - don't use paint / have leftovers		
Because their isn't any left too recycle	I don't paint	
Don't have a lot left over.	I dont plan on painting	
I don;t use paint.	I don't use it	
I dont buy paint	I have a very small amount of paint.	
I don't deal with paint	i have no leftover paint	
I don't paint	I have no use for paint at this time	
I dont have paint	I live in an apartment ,I don't use paint.	
I don't have paint	i never have leftovers. it will all be used up.	
I don't own a home. I live with my aunt	I won't have much	
I dont paint	We don't have enough to recycle with.	

Don't know how / where		
I know of no paint recycling centers in my area. I try to use all leftover paint for another purpose.	I dont know where the drop off is in my area	
Dont know how	I don't know where the recycling stations are	
don't know	I have only one quart of several colors. I don't know where to bring them.	
I don't know	I live in a rural area and there's no drop off place available	
I don't know where it would be	I would not know what to do with leftover paint as I've never painted my own room or apartment before	
i don't know how	I'm not sure	
I don't know much about how to recycle leftover paint.	Not aure where to drop it off	

*full comments list provided in separate file

Sample Comments* – All Other Obstacles

Would rather give away								
Because i dont need it ill give it to someone								
who does	I usually give it away to a family member or friend							
Because I know somebody will need some	I'm going to try donating it to someone or a							
paint family member or friend	organization that can use it							
	If I don't give it away I would not give it back to the							
I always know someone who could use it	store because they will probably resell it							
	In my city, we have communities of tiny homes for							
I can give it to other people	homeless folks wanting to get back on their feet. I							
I know plenty of people who can use paint	We have friends who will always use our leftover							
I rather to give away.								

Don't want to / care / lazy								
Because I just don't	Im lazy							
Dont want to	It gives me a lot of an anxiety to go to a new place							
I dont care	Laxy							
i dont care about it that much	Laziness							
I don't like it	Won't think of it							
I simply dont care enough to, i just throw it in								
my dumpsters								

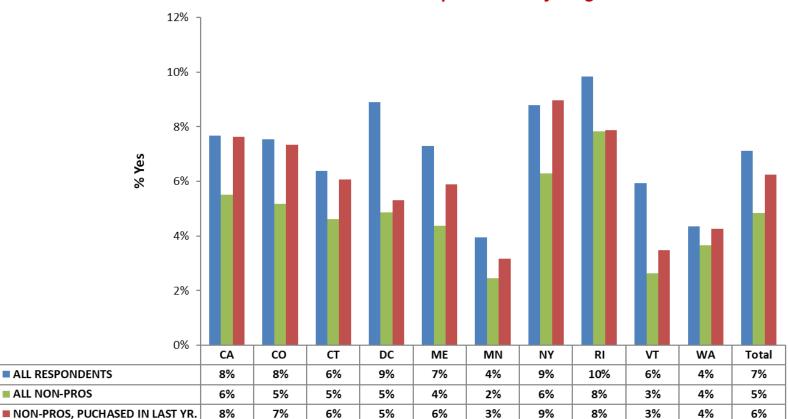
Remaining Comments							
Cause I can just dry it out I know now.							
EAsier to let it dry out and toss it	Because there will be another way to do it						
Gets dried out	I'll probably just take it to the hazardous material plant						
Because I did not know you can recycle paint.	It always costs money and on a fixed budget.						

*full comments list provided in separate file

ADVERTISING AND MARKETING CONSIDERATIONS

PaintCare Awareness

- Overall, 7% of respondents said they had heard of PaintCare before.
- Awareness was lower among end-consumers (5%) than professional painters (46%).*
- It was slightly higher among end consumers who bought paint in the last year (6%) than among all end consumers (5%).

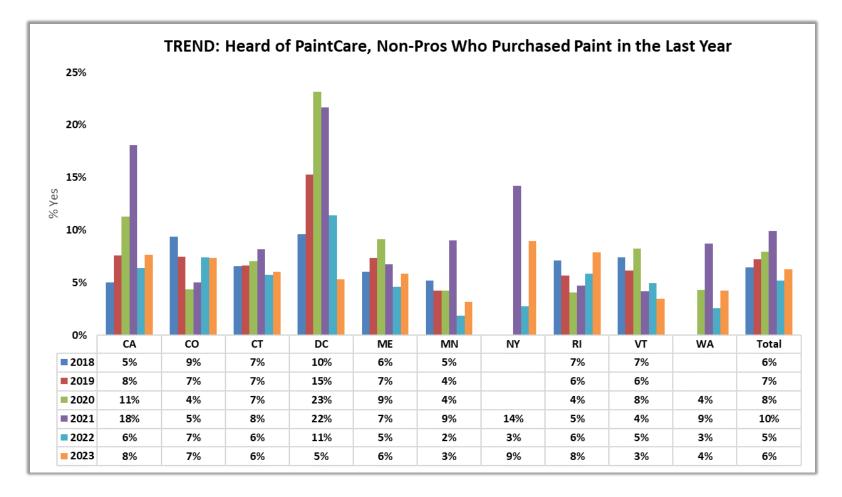


Have you ever heard of PaintCare, the program that sets up sites that take paint for recycling?

*Data is not shown for professional painters in individual states/the district due to low sample sizes.

TREND: PaintCare Awareness, Recent End-Consumer Purchasers

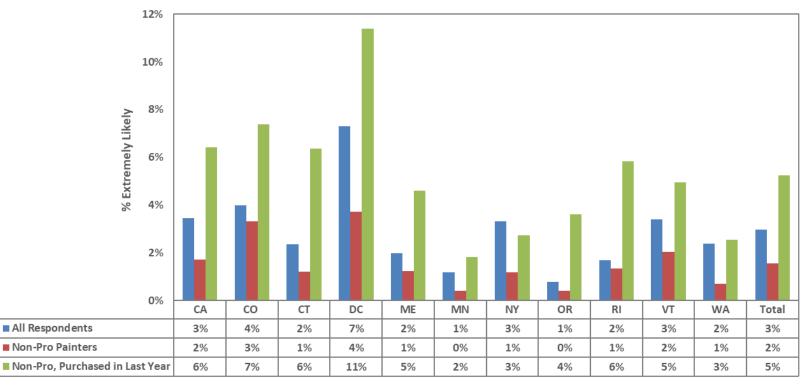
- The percentage of end-consumer respondents who had heard of PaintCare was similar in 2023 (6%) as in 2022 (5%).
- Results varied by state/district.



Ad Recall – Among All Respondents

- ✤ 3% of respondents recalled a PaintCare ad, the same as last year.
- Non-professionals were much less likely to have encountered a PaintCare ad (2%) than professional painters (32%).
- Recent purchasers are much more likely to had encountered a PaintCare ad (5%) than other end consumers (2%).

Do you recall seeing or hearing an advertisement about paint recycling and/or PaintCare in the last several months?



*Data is not shown for professional painters in individual states/the district due to low sample sizes.

Ad Recall Types

- TV was most frequently cited by respondents who remembered ads (typical response even when TV ads not running).
- Other common ad types varied by state/district, between online, radio, newspaper, billboard and mail.
- Note: sample sizes are small by state/district; as such, results should be considered anecdotally.

		Wha	nt type(s	s) of ac	l(s) do	you rec	all? Ch	oose all	that ap	oply.	
Type of Ad	CA	со	СТ	DC	ME	MN	NY	RI	νт	WA	Total
TV	43%	33%	60%	69%	56%	40%	69%	64%	29%	0%	52%
Online Advertisement	57%	44%	0%	15%	22%	60%	54%	57%	29%	100%	43%
Radio	43%	11%	60%	54%	22%	60%	38%	14%	14%	0%	34%
Newspaper	33%	22%	40%	54%	33%	40%	31%	14%	14%	0%	31%
Billboard	38%	11%	40%	38%	22%	20%	23%	14%	14%	0%	26%
Mailer sent to my home/business	14%	11%	0%	23%	0%	40%	15%	0%	0%	0%	11%
Unsure	0%	11%	0%	0%	0%	0%	0%	0%	14%	0%	2%
Sample Size	21	9	5	13	9	5	13	14	7	2	98

Shown as a percentage of all respondents

Recall of Other Marketing Measures

- Among those who had heard of PaintCare, word-of-mouth communication was the most common source of information in most states/the district. HHW centers also play a key role in most.
- Structures, social media, signs, displays and online research were all important methods as well.
- Note: sample sizes are small by state/district; as such, results should be considered anecdotally.

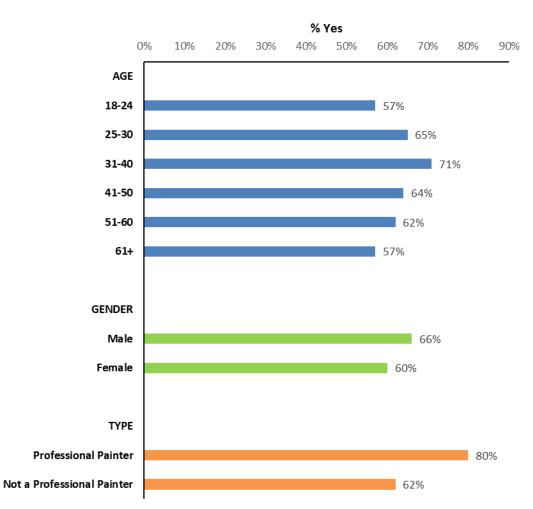
	Do y	ou reca		-		nt recycl ays? Ch	-			n any oi	f the
	CA	со	ст	DC	ME	MN	NY	RI	VT	WA	Total
From a friend/relative/colleague	30%	42%	38%	28%	25%	40%	50%	25%	33%	36%	34%
From my local hazardous waste center or transfer station	25%	5%	38%	44%	20%	20%	41%	13%	25%	18%	25%
Brochure/card at a paint/hardware/lumber store	28%	21%	44%	33%	20%	20%	23%	17%	17%	18%	24%
Facebook/social media	18%	11%	13%	33%	20%	30%	27%	29%	0%	18%	20%
Sign/poster/display at a paint/hardware/lumber store	28%	21%	19%	28%	10%	40%	14%	17%	17%	0%	20%
From my own online research (e.g. searched "how to get rid of paint")	30%	5%	13%	11%	15%	40%	32%	17%	8%	18%	20%
At one of PaintCare's one-day paint collection events	15%	16%	6%	11%	20%	40%	27%	17%	8%	0%	16%
Mailed information	28%	11%	6%	6%	10%	0%	18%	21%	17%	9%	15%
None	8%	5%	13%	17%	15%	20%	9%	4%	25%	18%	11%
Other*	3%	5%	0%	0%	5%	0%	0%	4%	0%	9%	3%
Sample Size	40	19	16	18	20	10	22	24	12	11	192

	*Other
AA APP	on the lowes reciept
at home show	youtube advertisement
local paper	

APPENDIX 1: IMPACT OF PROFILES ON RESULTS (Cross-Tabs, All Respondents)

Consumer Behavior Cross Tabulations – Paint Purchases

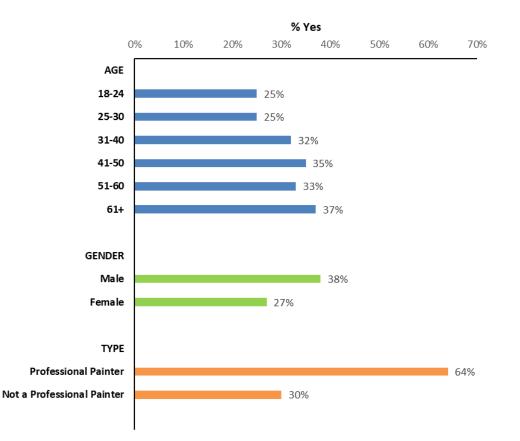
Have you purchased paint in the last year?



- Those in the 31-40 age range bought paint most often in the last year.
- Men purchased at a slightly higher rate than women in the last year.
- As expected, professional painters purchased more often in the last year than non-professionals.

Cross Tabulation – Recycling Knowledge

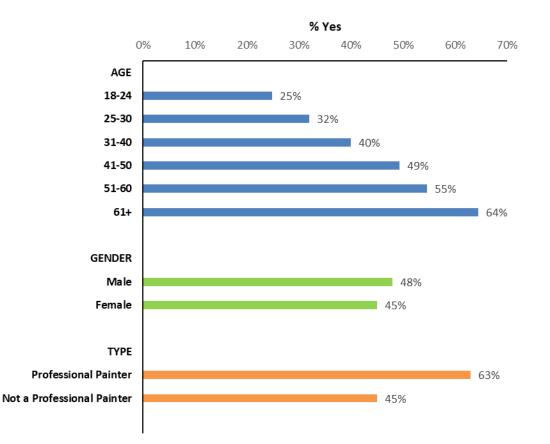
Prior to this survey, did you know that paint can be recycled (disposed in such a way that it may be re-used)?



- Recycling knowledge generally increases with age.
- Men are significantly more likely to know that paint can be recycled than women, as was the case in prior years.
- Professional painters are more than twice as likely to know that paint can be recycled.

Cross Tabulation – Disposal Opportunities

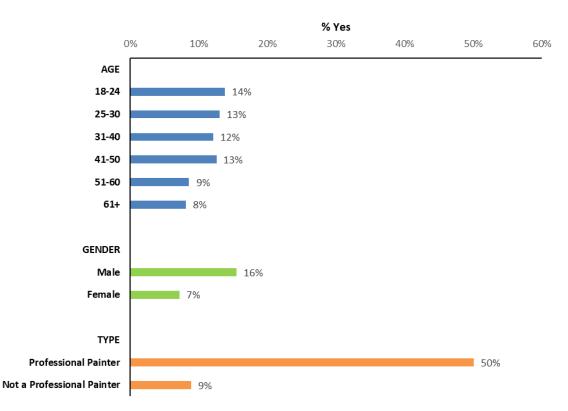
Prior to this survey, were you aware of paint disposal opportunities in your state, such as drop off locations at paint stores and household hazardous waste facilities?



- Knowledge of paint drop-off opportunities increases with age.
- Men and women are similarly knowledgeable about disposal opportunities.
- Professional painters are more aware of drop-off opportunities than non-professionals.

Cross Tabulation – Pick-up Service

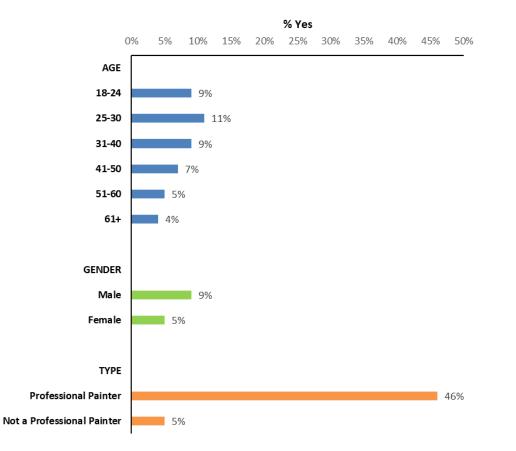
Prior to this survey, were you aware there is a free onsite pickup service available to households, professional painters, businesses and organizations with 100 gallons or more of leftover paint?



- Knowledge about free on-site pickup services is fairly consistent by age up until 51, when awareness rates drop.
- More than twice as many men are aware than women.
- As expected, professional painters are much more familiar with pick-up services than nonprofessionals (i.e., they are more likely to have 100+ gallons of paint on hand).

Cross Tabulation – PaintCare Familiarity

Have you ever heard of PaintCare, the program that sets up sites that take paint for recycling?



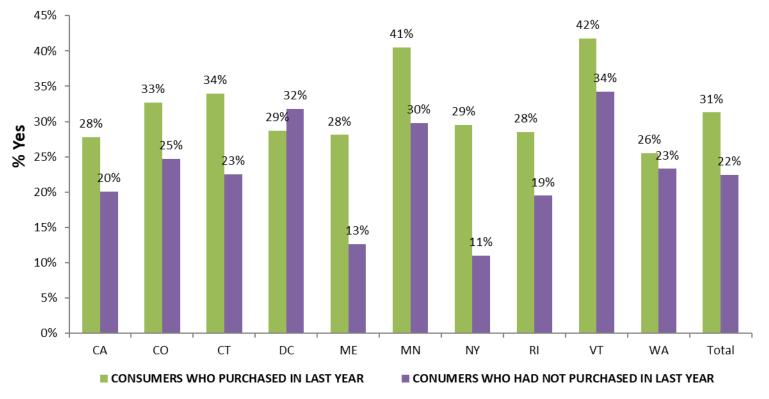
- Awareness of PaintCare generally decreases with age.
- More men have heard of PaintCare than women.
- Professional painters are much more aware of PaintCare than non-professionals.

APPENDIX 2: THE IMPACT OF RECENCY ON AWARENESS (Cross-Tabs, End Consumers)

Awareness of Paint Recycling Based on Purchase Timeframe

Data was analyzed to contrast the awareness levels of end consumers who purchased in the last year and those who hadn't. As expected, those with more recent store interactions were more knowledgeable about paint recycling in most states/the district. This is reflective of PaintCare's and retailers' recent performance.

RECENCY ANALYSIS: Prior to this survey, did you know that paint can be recycled (disposed in such a way that it may be re-used)?



PURCHASE LAST YR: N=CA 199;CO 81;CT 71;DC 85;ME 95;MN 84;NY 82;RI 77;VT 73;WA 103;TOTAL 950 NO PURCHASE LAST YR: N=CA 288;CO 150;CT 165;DC 94;ME 153;MN 158;NY 156;RI 165;VT 115;WA 141;TOTAL 1585

Awareness of Paint Disposal Opportunities in State/District

Those with more recent store interactions were significantly more knowledgeable about drop-off opportunities as well.

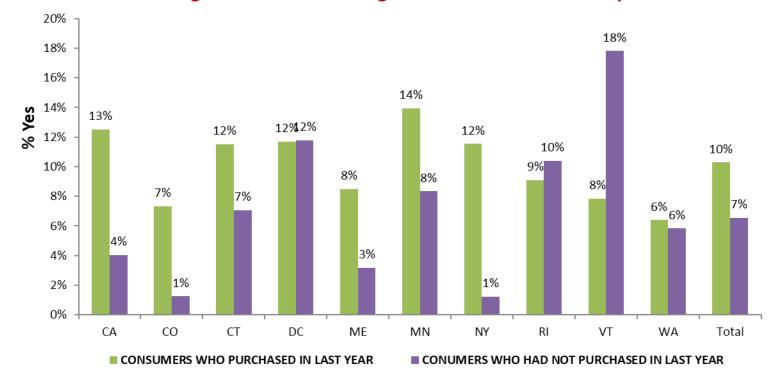
RECENCY ANALYSIS: Prior to this survey, were you aware of paint disposal opportunities in your state, such as drop off locations at paint stores and household hazardous waste facilities? 70% 66% 63% 59% 60% 55% 53% 52% 51% 50% 50% Yes 45% 45% 45% 44% 39% % 37% 40% 37% 36% 35% 34% 33%33% 30% 26% 22% 20% 10% 0% CA CO CT DC ME ΜN NY RI VT WA Total CONSUMERS WHO PURCHASED IN LAST YEAR CONUMERS WHO HAD NOT PURCHASED IN LAST YEAR

Awareness of Paint Pick-up Opportunities

Those with more recent store interactions were significantly more knowledgeable about the 100+ gallon pick-up service than those who had not purchased in the last year.

RECENCY ANALYSIS:

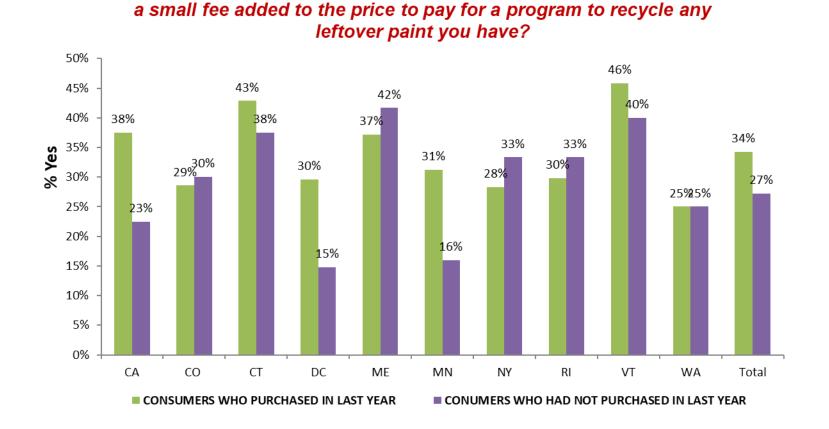
Prior to this survey, were you aware there is a free on-site pickup service available to households, professional painters, businesses and organizations with 100 gallons or more of leftover paint?



Awareness of Fee Among Those Who Knew About Recycling

RECENCY ANALYSIS: Are you aware that when you buy paint in your state/district, there is

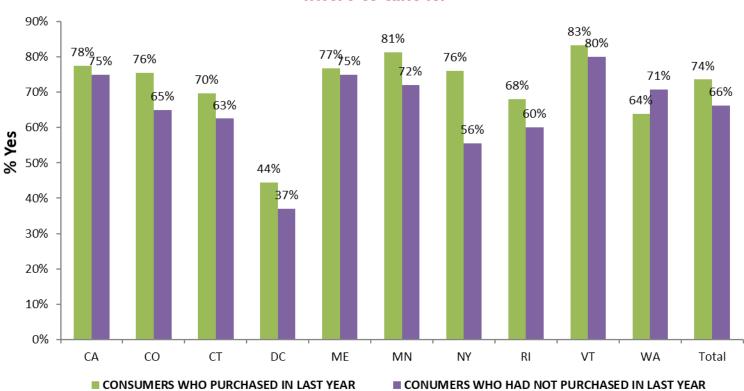
Awareness of the fee was much higher among those who purchased in the last year.



PURCHASE LAST YR: N=CA 80;CO 49;CT 56;DC 27;ME 43;MN 64;NY 46;RI 47;VT 48;WA 36;TOTAL 496 NO PURCHASE LAST YR: N=CA 40;CO 20;CT 16;DC 27;ME 12;MN 25;NY 9;RI 15;VT 25;WA 24;TOTAL 213

Awareness of Places for Recycling Based on Purchase Timeframe

* Awareness of recycling locations was higher among those who purchased in the last year.



RECENCY ANALYSIS: If you wanted to take paint somewhere to be recycled, do you know where to take it?

PURCHASE LAST YR: N=CA 80;CO 49;CT 56;DC 27;ME 43;MN 64;NY 46;RI 47;VT 48;WA 36;TOTAL 496 NO PURCHASE LAST YR: N=CA 40;CO 20;CT 16;DC 27;ME 12;MN 25;NY 9;RI 15;VT 25;WA 24;TOTAL 213

APPENDIX 3: STATE/DISTRICT RESULTS (UNDER SEPARATE FILE)

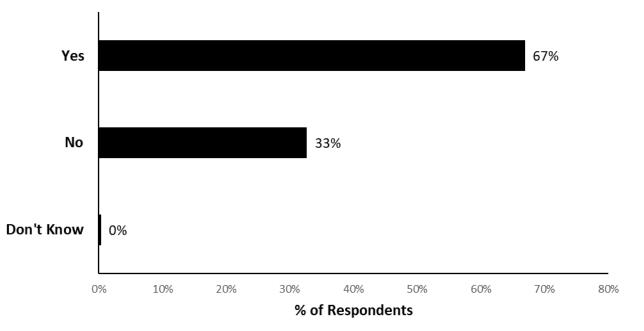


KB Insights

Recency of Paint Purchases

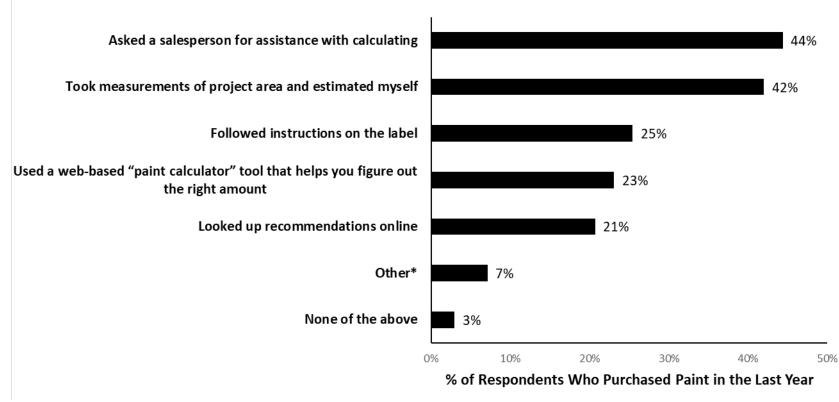
✤ 67% of respondents bought paint in the last year.

Have you purchased paint in the last year? For the purposes of this question, "paint" includes primer, interior or exterior house paint, stain, deck sealer, and clear finishes like varnish.



Paint Needs Assessment Behaviors

- The top two methods that consumers use to assess their paint needs are to ask a salesperson for assistance (44%) and to take measurements themselves (42%).
- Next most common were to follow the instructions on the paint can label (25%) or use a webbased paint calculator to determine the amount of paint to buy (23%).
- About a fifth (21%) looked up recommendations online.



How did you determine right amount of paint to buy? (Select all that apply)

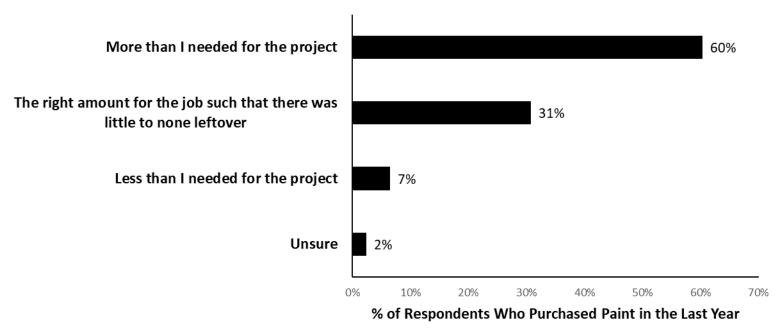
New York

KB Insights

*Other responses included: guesswork, ask contractor, ask friends/family

Paint Quantity Purchased

- Among those who purchased paint in the last year, almost a third bought the right amount for the job such that there was none left over.
- ✤ 60% bought more than they needed for the project.
- 7% said they bought less than they needed.

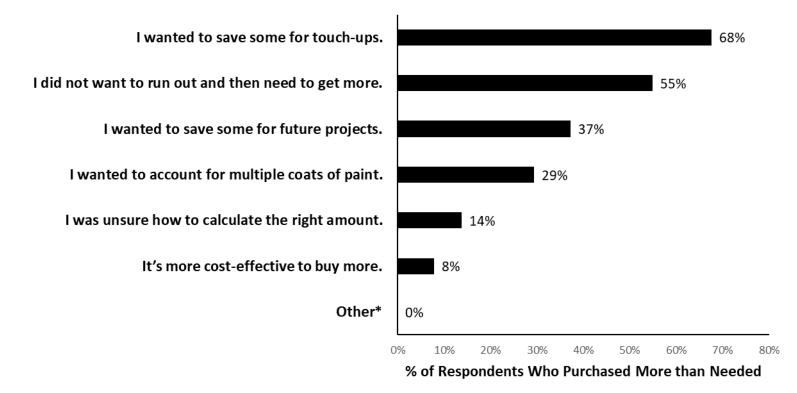


When you initially purchased paint did you buy...?

Reasons for Excess Paint Purchases

- Of those who said they bought more than they needed, 68% said they did so because they wanted leftover paint for touch-ups.
- ✤ 55% didn't want to run out during the project and have to go out and get more.
- ✤ 37% said they wanted paint for other projects; 29%, for multiple coats.
- 14% said they were unsure how to calculate the right amount.

Why did you buy more paint than you needed? (Select all that apply)



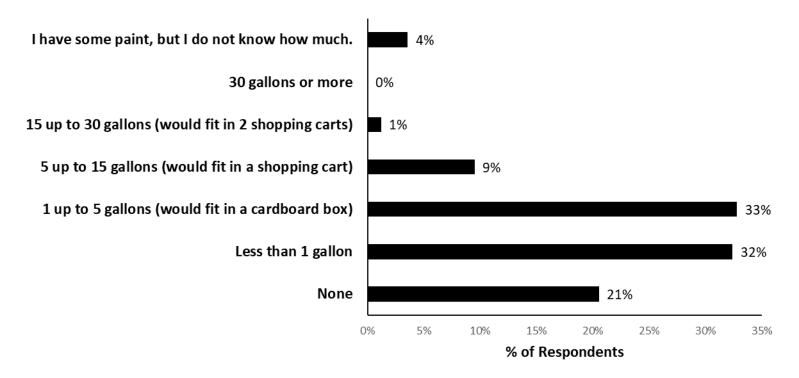
New York

KB Insights

Leftover Paint Storage

- 21% said they didn't have any paint in storage at the time.
- The most common amounts of paint stored at home/business were "less than a gallon" or "1 up to 5 gallons."

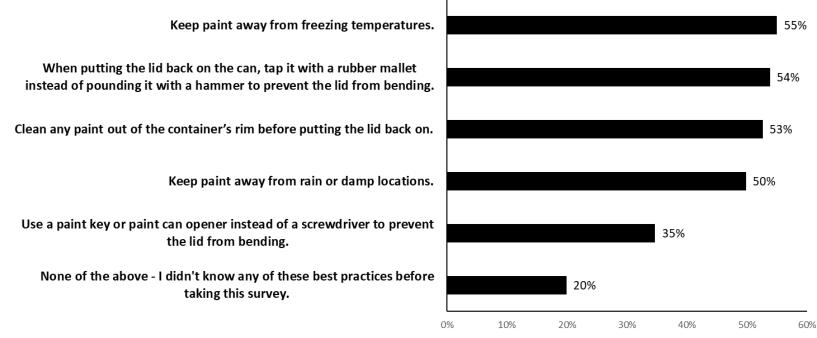
How much leftover or unwanted paint do you have in your home or business at this time (e.g., primer, interior or exterior house paint, stain, deck sealer, or clear finishes like varnish)?



Best Practices Knowledge

- More than half (55%) were aware that they should keep paint away from freezing temperatures.
- About the same percentage knew that they needed to use a rubber mallet to tap the lid back on (54%), clean the rim before closing (53%), and keep paint away from wet/damp conditions (50%).
- About a third of respondents were aware they should use a paint key opener (35%).
- 20% weren't aware of any of the best practices listed.

Below is a list of best practices when it comes to paint storage. Which best practices were you aware of before taking this survey? Select all that apply.

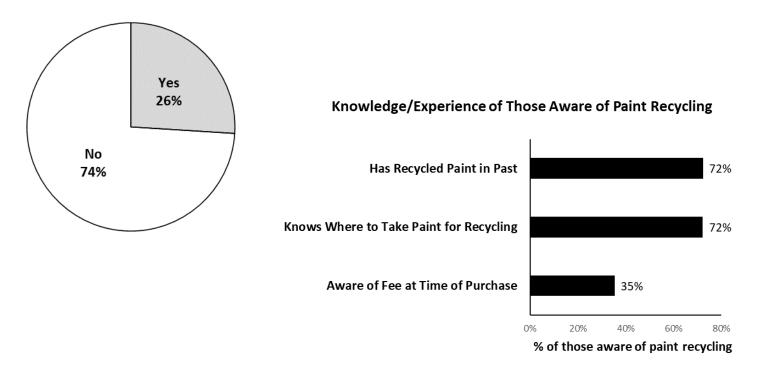


% of Respondents

Awareness of Paint Recycling

- ✤ 26% of all respondents said they knew that paint can be recycled.
- Among those who were familiar with paint recycling, 72% said they had recycled in the past.
- 72% also knew where to take paint for recycling.
- ✤ 35% were aware of the fee for future recycling that is paid at the time of purchase.

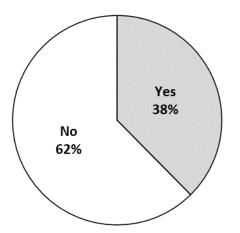
Prior to this survey, did you know that paint can be recycled (disposed in such a way that it may be re-used)?



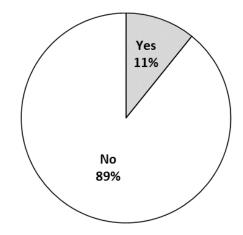
Awareness of Paint Disposal Opportunities and Pick-up Service

- ✤ 38% of respondents were aware of paint disposal opportunities in their state.
- 11% of respondents knew that 100+ gallons could be picked up for free.

Prior to this survey, were you aware of paint disposal opportunities in your state, such as drop off locations at paint stores and household hazardous waste facilities?



Prior to this survey, were you aware there is a free on-site pickup service available to households, professional painters, businesses and organizations with 100 gallons or more of leftover paint?



New York

KB Insights

Recycling vs. Disposal Awareness, Recent Consumer Purchasers

- The hypothesis that those familiar with paint disposal opportunities would be a subset of those familiar with paint recycling was disproved last year.
- In fact, there are many who know about paint recycling who do not know about disposal opportunities in the state, and vice versa.
- The following "matrix" breaks down recent consumer purchasers given both subjects.
- 24% knew about both topics; 51%, neither topic; the rest, one or the other.

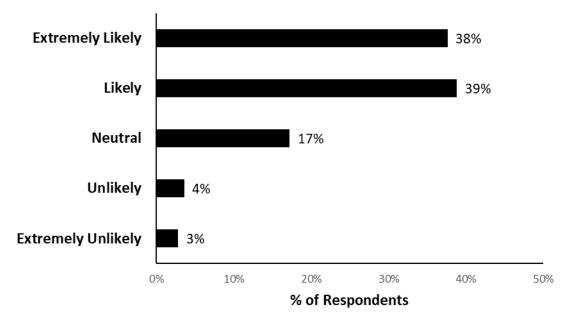
		Yes	Νο	
Knows About Disposal Opportunities	Yes	24%	19%	
	No	5%	51%	

Knows About Paint Recycling

Likelihood for Future Paint Recycling

- 38% of all respondents said they were "extremely likely" to recycle the next time they have paint to dispose.
- Another 39% said they were "likely" to recycle.
- Very few said they were "unlikely" or "extremely unlikely" to recycle.

How likely will you drop it off for recycling next time you have paint to dispose?

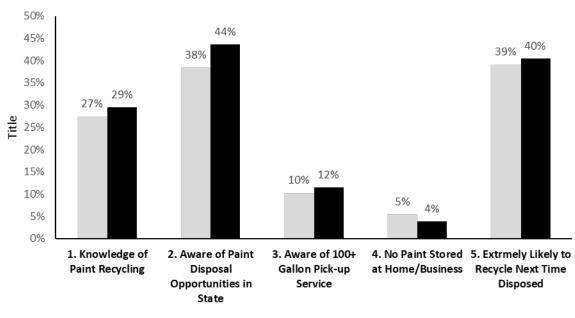


Sample Comments: What would be your personal motivation for recycling leftover paint in the future?

Do not want to throw something away that is harmful to the environment
I like doing what's best for the environment.
I would feel better knowing that it can be done in a way that is better for the environment.
I would not want paint disposal to affect wildlife, the earth (ground, dirt), or children.
I'm trying my best to do what's right for the environment and recycle
Recycling pretty much anything does wonders for our planet
to help others that may need the paint while also doing a favor to the environment
I would like to know that I am being responsible adult and doing my part to take care of the environment.
It's the morally correct thing to do
It's the right thing to do
I would prefer that to the paint just sitting in my garage.
It's a useful way to get rid of it and repurpose the paint.
To get it out of the house
I try to recycle everything especially things that are hazardous
Keeping it out of the landfills, keeping the environment safe and clean. Doing my part to lower my carbon footprint
Want to do it safely
It would be properly disposed of, or used for another project so it won't be wasted
less waste, less toxic materials in landfills
When I recycle I spend less money
Instead of wasting it maybe someone else may need it for a project
My person motivation would be to give stuff I don't need to other people in need
So that it can be used by someone else
Having no paint hanging around the house.
Just to get rid of it so I don't have to deal with it. It is a plus that it would be done in a safe, etc manner
it is safe way to dispose of leftover paint
I always recycle when possible. I hate being wasteful.

KPI Trends

- The best way to determine year-over-year change is to look at the awareness, behavior and intentions of end consumers who purchased in the last year. Accordingly, five key performance indices ("KPIs") were calculated for this audience.
- All changes are statistically insignificant in 2023 with the exception of the awareness of paint disposal opportunities in New York, which increased in the last year.



Trends in KPI Measurements (Non-professionals who purchased in the last year)

2022 2023

Appendix E



Drop Off Site Guidelines

This document contains detailed information on PaintCare's program guidelines and operations procedures. In combination with the state-specific guidelines, it is designed to be used by new staff for self-training and for site refresher training without PaintCare staff.

Note: The supplemental training slides included in the training binder summarize only the most important information from these Drop-Off Site Guidelines. The slides are used during training by PaintCare staff and can also be used to supplement refresher training.

Adherence to these guidelines is critical for drop-off sites participating in the program. Exceptions to these guidelines can be made only with PaintCare's express written permission. If your site is unable to comply with any of these guidelines, please contact your PaintCare representative so that we may try to find a solution that works for your site but still achieves compliance with applicable legal and operational requirements for the program.

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Section 1. Training and Safety

Training

For the safety of the program and your staff, all employees handling PaintCare products must receive training in product identification, acceptance, handling, packaging, inspection, and emergency response procedures before collecting PaintCare products or engaging in any PaintCare program activities.

Training helps ensure that employees:

- Conduct PaintCare products collection activities in a safe manner that protects workers and the environment
- Are equipped for and understand hazards associated with PaintCare products

Training plans and records should be maintained for each employee. Record staff training using the log included in the training binder.

Safety

Store personal protective equipment (PPE) and spill response equipment in an accessible location adjacent to the collection bins. Ensure those materials are protected from impacts of weather.

The drop-off site must be equipped with appropriate emergency response equipment including a fire extinguisher, spill kit, and PPE. Monthly inspections of equipment are recommended.

PaintCare products collection activities need to follow general safety practices including proper lifting techniques.

Post emergency procedures and emergency contact numbers including police, fire department, and emergency services by a phone and in close proximity to the collection bins, if possible.

If applicable, develop and maintain an emergency action plan as required by OSHA.

If required by federal, state, or local law, familiarize police, fire departments, and emergency response teams with the layout of your facility, properties of PaintCare products handled at your facility, and evacuation routes.

Section 2. General Guidelines

PaintCare Provides Your Site:

- Training binder with recordkeeping logs/forms
- Signage identifying your site as a PaintCare drop-off site
- Printed educational materials for the public

PaintCare's Transporter Provides Your Site:

- Paint collection bins and liners for cardboard/single-use collection bins
- Labels and/or markings for paint collection bins
- Spill kits (excluding HHW programs)

General Guidelines for Drop-Off Sites

Each PaintCare drop-off site has unique logistical and operational considerations. Each drop-off site must make its own decisions and use its best judgment to operate in the safest manner possible in accordance with applicable law. To ensure the highest standards of safety for you and your staff, drop-off sites must:

- Have appropriate signage that informs the public of the hours of operation
- Accept PaintCare products from participants during your regular advertised or posted operating hours
- Display PaintCare signage to identify you as a drop-off site; signage should be posted in a highly visible area, at the entrance of your site
- Assist and supervise participants when they visit to drop off PaintCare products. Site staff should greet participants and must verify eligibility of the participant and their leftover paint products as PaintCare products
- IMPORTANT: Never allow a participant to open a PaintCare product container
- Have adequate space, staffing, and training to collect and store PaintCare products
- Provide a secure space for empty and full collection bins
- Place all PaintCare products immediately in collection bins approved for use by PaintCare and its transporters
- Pack only PaintCare products into collection bins
- Schedule shipments of PaintCare products from your drop-off site
- Maintain all records relating to the program
- Train staff to be familiar with the requirements and practices of this guide

Section 3. Collection Bins and Storage Area

Storage Area and Collection Bin Placement

Establish a dedicated storage area for collection bins and PaintCare products.

Place collection bins on an impermeable surface (i.e., paved asphalt, concrete, or other surface) at all times.

Place collection bins away from ignition sources, storm drains, and floor drains.

Ensure there is adequate ventilation if bins are stored indoors.

If stored outdoors, protect collection bins from the elements (e.g., precipitation, temperature extremes, rain, and snow). Keep collection bins under cover to prevent exposure to precipitation to protect against temperature extremes. If you store collection bins outdoors, you may need approval from your local fire or hazardous materials oversight agency.

Comply with any local fire codes or other regulations that might pertain to your storage of collection bins at your site.

Maintain enough space around collection bins to inspect for leakage and emergency access.

Use good housekeeping standards; keep paint storage areas clean and orderly.

Setting Up, Packing and Maintaining Collection Bins

Collection bins must be set up, used, and closed according to the manufacturer's instructions. PaintCare's transporters should set up the collection bins that they provide, unless otherwise requested by the drop-off site staff.

Ensure liners are inserted in cardboard collection bins. The liners provide secondary containment to contain liquids in the event a can leaks while in storage or transit. Reusable plastic bins that are leak-proof by design do not need liners.

Collection bins must be structurally sound. If you see any evidence of damage to bins (or liners) that may cause a leak or spill, notify PaintCare immediately.

Mark the collection bin with the date the first PaintCare product is placed in it.

Place PaintCare products in bins immediately upon receipt. Keep collection bins closed except when adding PaintCare products.

Pack 5-gallon buckets on the bottom layer of the collection bins for stability.

Pack all PaintCare products (cans, buckets) upright and as tight as possible in the collection bins to protect contents from shifting and leaking in transit.

Do not open containers to verify product.

Do not overfill collection bins; allow enough space for a lid to fit securely.

Do not take PaintCare product out of the bin.

Security

Never allow "self-serve," public access to the collection bins.

The collection bin storage area must be secured and locked when not attended.

Only drop-off site staff should have access to the collection bins and storage area until the collection bins are ready for pick-up by PaintCare's transporter.

Section 4. Identifying and Accepting PaintCare Products

What are PaintCare Products

PaintCare drop-off sites should accept only PaintCare products (architectural paint products) for management under the PaintCare program. Only those PaintCare products accepted from individuals residing in the state and businesses/organizations located in the state can be managed under the PaintCare program.

Listed below are the primary examples of architectural paint products accepted by the PaintCare program and paint or paint-related products not accepted by the PaintCare program.

Generally, PaintCare products include latex and oil-based house paint, stains, and clear coatings (varnish, shellac, etc.). The program excludes anything that is:

- In an aerosol spray can
- Intended and labeled "for industrial use only"
- Mostly used in the manufacture of equipment
- On the list of specifically excluded products for some other reason

PaintCare products are classified as either latex (water-based) or oil-based (alkyd) and the classification is important in order to decide how the product should be handled and processed. Knowing how to tell the difference between latex- and oil-based products is also important in determining which types of businesses/organizations can use the PaintCare program (if your site accepts paint from this audience).

PaintCare Products and Non-PaintCare Products

Acceptable products (PaintCare products)

- Interior and exterior paints: latex, acrylic, water-based, alkyd, oil-based, enamel (including textured coatings)
- Deck coatings and floor paints (including elastomeric)
- Primers, sealers, undercoaters
- Stains
- Shellacs, lacquers, varnishes, urethanes (single component)
- Waterproofing concrete/masonry/wood sealers and repellents (not tar or bitumen-based)
- Metal coatings, rust preventatives
- Field and lawn paints

Unacceptable products (Non-PaintCare products)

- Paint thinner, mineral spirits, solvents
- Aerosol paints (spray cans)
- Auto and marine paints
- Art and craft paints
- Caulking compounds, epoxies, glues, adhesives
- Paint additives, colorants, tints, resins
- Wood preservatives (containing pesticides)
- Roof patch and repair
- Asphalt, tar, and bitumen-based products
- 2-component coatings
- Deck cleaners
- Traffic and road marking paints
- Industrial Maintenance (IM) coatings
- Original Equipment Manufacturer (OEM) (shop application) paints and finishes

For more information, please see <u>www.paintcare.org/products</u>

If non-PaintCare products end up in a drop-off site's bin, such products will not be returned to the drop-off site and will be managed by PaintCare's transporter. Transporters identify non-PaintCare products and report all instances to PaintCare. PaintCare staff will notify the site of any contamination in the bins. If the problem persists, additional training may be provided.

Acceptable Containers vs. Unacceptable Containers

Before accepting products from participants for management under the PaintCare program, drop-off site staff must (1) check the condition of the container for acceptance in the program, and (2) check the product label to verify that it contains a PaintCare product.

Acceptable

- The PaintCare product must be in its original container
- The container is labeled as containing one of the designated PaintCare products listed above
- The container must be in good condition and not leaking
- The container must be 5 gallons in size or smaller
- The container contains dry latex paint

Not Acceptable

- The container is not original (e.g., paint was transferred into a jar)
- The container does not have an original label
- The container is leaking or has no lid
- The container is larger than 5 gallons
- The container is empty

However, drop-off sites permitted to accept household hazardous waste may accept unlabeled and leaking containers by following the procedures described below.

Unlabeled and Leaking Containers

A drop-off site permitted to accept household hazardous waste may, at its discretion, choose to accept unlabeled and/or leaking containers if it follows the protocols below and otherwise complies with all applicable laws:

Unlabeled Containers

A drop-off site may accept containers that do not have an original label if a staff person appropriately trained in identifying unknown wastes (1) identifies the material in the container as a PaintCare product, and (2) applies a label identifying the contents to the container before placing it in a collection bin.

Leaking Containers

A drop-off site may accept a leaking container or a container with no lid if an appropriately trained drop-off site staff person (1) verifies that the container contains a PaintCare product, (2) places the contents of the leaking/open container into an appropriate substitute container (which can include bulking such PaintCare products into 55-gallon drums), and (3) applies an appropriate label to the substitute container.

Refusing an Unacceptable Product or Container

Do not accept non-PaintCare products from any participant unless they are received as part of normal site operations and are not placed in PaintCare collection bins.

When refusing a material at a drop-off site, drop-off site staff must explain why the material cannot be accepted (e.g., material is not a PaintCare product, cannot accept material from non-exempt generator, etc.). If a participant tries to drop off products that your location cannot manage, refer the participant to an appropriate alternative resource, such as their local household hazardous waste disposal program, garbage transporter, environmental health agency, or public works department. Local contact information is provided at the front of the training binder.

Paint Volume Acceptance Rules

The program accepts PaintCare products from households and businesses/organizations.

Households. Households may drop off any volume of PaintCare product, subject to the volume limit set by the site.

Businesses/Organizations. Non-households may also drop off any volume of latex PaintCare product, subject to the volume limit set by the site. Non-households may only drop off oil-based PaintCare products if they comply with federal and state hazardous waste generator rules that, among other criteria, require that the business/organization (1) generates no more than 100 kilograms (about 25 gallons or 220 pounds) of hazardous waste per calendar month, and (2) does not accumulate more than 1,000 kg (about 250 gallons or 2,200 pounds) of hazardous waste at any time. Painting contractors and commercial property owners typically meet these criteria. For more information about these criteria, please visit <u>www.paintcare.org/vsqg</u>

Each business or organization is responsible for determining its own generator status under applicable law.

When a business/organization has oil-based PaintCare products to drop off at your site, it must sign the Paint Drop-Off Log or form included in the training binder to verify that it qualifies to use the program for oil-based paint. The log/form includes an explanation of the requirements. If a business/organization has only latex paint, it does not need to sign the log/form.

Once a business/organization signs the Paint Drop-Off Log or form, you may accept oil-based paint from that business/organization. (HHW sites and other waste collection programs may need a permit and/or to meet additional legal requirements in order to collect oil-based paint from businesses.) To help ensure legal compliance, unless you're specifically permitted to accept more, you should not accept more than 25 gallons of oil-based paint per calendar month from a qualifying business. Paint Drop-Off Log or forms may be reviewed by PaintCare or government agencies and compared with a list of registered hazardous waste generators to verify that only qualified businesses/organizations are using the program for their oil-based paint.

Transporter/Recycler Drop-Off Sites

Maintaining Paint Drop-Off Logs for All Participants

Drop-off sites operated by a PaintCare-contracted transporter and/or recycler must keep and maintain separate drop-off logs to record both latex and oil-based paint volumes from both businesses/organizations and households. While PaintCare offers template logs, an alternative may be used if approved by PaintCare.

Section 5. Participant Paint Volume

How Much Paint to Accept from Participants

While the PaintCare program intends to collect as many PaintCare products as possible, we recognize that your drop-off site may have storage limitations. PaintCare drop-off sites, in agreement with PaintCare, may limit the amount of PaintCare products they accept per participant, however, drop-off sites must accept up to 5 gallons at a minimum per participant.

What if Bins are Full?

If your collection bins are completely full, inform the participant that you are temporarily unable to accept PaintCare products and redirect them to the nearest alternative PaintCare drop-off site. Refer them to the site locator at <u>www.paintcare.org</u> or the **PaintCare hotline at 855-724-6809**, or ask them to come back at a later date. Contact the PaintCare transporter immediately to have collection bins picked up and replaced.

If a participant has a significant amount of PaintCare products that your location cannot manage, ask the participant to contact PaintCare directly for additional assistance. PaintCare may direct the participant to another drop-off site or offer our Large Volume Pickup service.

Large Volume Pickup (LVP) Service

PaintCare offers a free pick-up service to painting contractors, property managers, households, and others with a large quantity of leftover PaintCare products. Typically, a minimum of 100 gallons (by container size) is required to qualify for the LVP service.

To refer a participant to the LVP service:

- Provide the participant a LVP fact sheet
- Ask the participant to request a pick-up using the online LVP form
- The LVP fact sheet and online form are available at www.paintcare.org (select the "Request a Pickup" button on the homepage)
- For additional questions, refer the participant to PaintCare for assistance

Section 6. Working with Transporters

PaintCare contracts with transporters for the delivery of supplies, delivery of empty collection bins, and pickup of full collection bins.

Scheduling the Transporter to Pick Up Collection Bins

When you anticipate your collection bins will be full within your site's pick-up timeframe (generally 5 business days in urban areas, 10 business days in rural areas), call your transporter to schedule a pickup, or use their online order system if they have one. The name and contact information of your transporter is provided at the front of the training binder.

When establishing an appointment for pick-up, please indicate:

- Your site is a PaintCare drop-off site
- Name of drop-off site and address
- Your name
- Your phone number
- Number of full collection bins to be picked up
- Number of empty collection bins needed for replacement

Preparing Collection Bins for Pickup

On the scheduled pickup day, collection bins and the loading area must be readily accessible to the transporter for quick and efficient loading. Complete the following steps:

- Identify which bins are full and ready for pickup
- Make sure the path between your bins and the transporter's vehicle is clear and at least 4 feet wide to accommodate movement of bins
- Sign and keep copies of any shipping documents for your records

The transporter is responsible for labeling, loading/off-loading collection bins, and preparing shipping documents.

Section 7. Spill Response

Spills

The information in this section will assist with spills from damaged or leaking program containers. It is important that all drop-off site staff understand corrective actions to minimize exposure to people and the environment.

Reporting

Report spills as required by law, summarized in the state-specific guidelines. Contact PaintCare within 24 hours of making such a report.

Spill Response Procedures

Always follow all applicable spill response procedures set forth in your operating permit or as otherwise required by applicable law.

If a spill is small enough to be managed by drop-off site staff, follow these steps:

- Isolate the area and restrict access to the spill
- Ensure personal safety, put on protective gear (glasses and gloves) provided in the spill kit
- Stop the movement of paint by placing the leaking container upright or in a position where the least amount will spill, and place leaking container in plastic bags provided in spill kit, or into the spill kit container
- Contain the spill by placing absorbent pads or granular absorbent around and on the spill if outdoors, place barriers around storm drains to prevent a release to the environment
- Collect the contaminated absorbent and place it in plastic bag(s) or spill kit container, along with the leaking container and contaminated PPE, seal the bag(s), label it and place in the collection bin
- Remove any clothing that may be contaminated, wash thoroughly to remove spilled material from your hands or body
- Document the date, location, and amount and type of material spilled
- Replace any used spill control supplies as soon as possible

Section 8. Inspections and Records

Inspections and Record Keeping

Drop-off site staff are responsible for regularly inspecting collection bins and spill kits to ensure that such materials are in proper working order and include any necessary labeling. Please report any damaged bins or other problems to PaintCare immediately so PaintCare may arrange for prompt replacement or repair.

Maintain the following records for a minimum of 3 years:

- Internal and external inspection records (if applicable)
- Paint Drop-Off Log or forms (copy provided in the training binder)
- Paint Waivers (copy provided in the training binder; only for sites that do reuse)
- Employee training logs (copy provided in the training binder)
- Shipping documents and/or other documentation required by applicable law for outgoing shipments of PaintCare products

Section 9. Direct Reuse

Direct reuse is an additional service permitted for certain site types. PaintCare may compensate sites for this service.

Requirements for Direct Reuse

PaintCare encourages reuse of leftover paint through direct reuse. Reuse sites return good quality unused paint to the local community at low or no cost.

Products offered for reuse to the public must be in their original container, have an original label, and be in good physical and aesthetic condition. Contents must be liquid and relatively new. The container must be closed securely before placing it in the reuse storage area. Containers must never be opened by customers at the drop-off site. Reuse products must be displayed by drop-off site in an area separate from the PaintCare collection bins.

An individual customer may not take more than twenty-five (25) gallons of reuse product per day. If you have a customer that would like to take more paint, let your PaintCare contact know in advance.

Paint Waiver

Customers taking reuse paint from a drop-off site must sign the Paint Waiver included in the training binder (or an approved equivalent thereof). The waiver explains that the material is taken "as-is" with no guarantee of quality or contents and the customer accepts the risks and liability for the materials.

The customer must read the waiver, fill in the date and name fields, and sign their name. Site staff must verify what has been taken by the customer, record on the log the gallons of latex and gallons of oil-based products taken, and add their initials.

When a paint waiver is full or when a site wants to invoice PaintCare, the latex and oil-based columns should be totaled at the bottom of the form. PaintCare does not require the submission of the waiver to PaintCare, but they must be kept by the site for at least three years and made available for review by PaintCare staff upon request.

Drop-off sites may use their own version of the waiver, but it must be approved by PaintCare in advance.

Invoicing Procedures

Drop-off sites should invoice for reuse on a monthly basis by filling out and submitting the Invoice for Direct Reuse at paintcare.org/invoices. This is an online form and is submitted directly on PaintCare's website. If you're unable to submit an online form, contact your PaintCare contact.